

Introduction

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Release Notes for Contact Center Solutions

Release introduces release note compilations for each of the contact center solutions. The compilations contain all of the release notes for one solution type and the components that you can use with that contact center.

This document includes updates on the Cisco Unified Contact Center Express (Unified CCX) solution and all related components such as Cisco Unified Intelligence Center (CUIC), Cisco Finesse, Customer Collaboration Platform (CCP).



Note

Cisco SocialMiner has been renamed as Customer Collaboration Platform (CCP).

Cisco Security Advisories

The Cisco Product Security Incident Response Team (PSIRT) is a dedicated, global team that manages the receipt, investigation, and public reporting of security vulnerability information that relates to Cisco products and networks.

For information on existing security issues, see *Cisco Security Advisories, Responses, and Alerts* at https://tools.cisco.com/security/center/publicationListing.x.