



# Customer Smart Account

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A Customer Smart Account provides the repository for the products that are enabled with Smart Licensing. Users must create a Smart Account so that the licenses for each product can be deposited into users accounts. The Smart Account creation is a one-time setup activity. Users can activate, deactivate, monitor, and track the usage of licenses. Customers, Channel partners, or any authorized users can directly manage the licenses.

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## Customer Smart Account Request

### Before you begin

To initiate a request for a Customer Smart Account, log into Cisco Software Workspace (CSW) with your CCO ID. If you do not have a CCO ID, go to [www.cisco.com](http://www.cisco.com) and click Register Now.

### Procedure

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- Step 1** On the **Cisco Smart Workplace** page, hover over **Administration** tab and click **Create Smart Account**. **Smart Accounts** page is displayed.
- Step 2** Select **Yes, I will be the Approver for the account**.
- Note** Approver must have the authority to enter legal agreements, will serve as the primary owner, and nominates account administrators.
- Click **Edit** for **Account Domain Identifier**. **Edit Account Identifier** window is displayed.
  - Enter appropriate **Proposed Domain Identifier**.
  - Enter appropriate **Contact Phone Number**.
  - Click **OK**.
  - Enter appropriate **Account Name**.
  - Click **Continue**.
- Step 3** Select **No, the person specified below will be the Approver for the Account**.
- Click **Edit** for **Account Domain Identifier**. **Edit Account Identifier** window is displayed.
  - Enter appropriate **Proposed Domain Identifier**.

- c) Click **OK**.
- d) Enter appropriate **Account Name**.
- e) Enter **Message to Approver**.
- f) Click **Continue**.  
An email is sent to the approver.
- g) Click **Complete Smart Account Setup** link in the email.  
**Smart Account Setup** page is displayed.
- h) Select **Yes, I accept the role of Account Approver**.

**Note** You can also decline or nominate another person as approver.

- i) Click **Continue**.
  - j) Select the required **Account Domain Identifier**.
  - k) Enter the **Account Name**.
  - l) Click **Continue**.
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### **What to do next**

Once the domain is approved, the approver must complete the **Smart Account Setup**.