



Cisco SocialMiner

The standalone SocialMiner features such as Facebook page, Twitter, RSS Feeds, Standalone single session chat, associated features like filters and notifications have been removed from release 12.0. However, you can still use SocialMiner interface to encrypt MR.

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New Features

None.

Updated Features

None.

Important Notes

Ensure that the latest ES of Cisco SocialMiner is deployed before applying the 11.6(2) language COP.

For related links and documentation, see [https://software.cisco.com/download/home/283613136/type/283812550/release/11.6\(2\)](https://software.cisco.com/download/home/283613136/type/283812550/release/11.6(2)).

Deprecated Features

None.

Removed and Unsupported Features

The support for monitoring of Facebook fan pages, Twitter, and RSS feeds from SocialMiner for all Customer Journey Solutions customers is removed in Cisco SocialMiner 11.6(2) and later. This is applicable ONLY to the social media feed integration to SocialMiner. The field notice in this regard is available at, <https://www.cisco.com/c/en/us/support/docs/field-notices/702/fn70274.html>.

Third Party Software Impacts

None.