Update Unified CM IP Address Change in Unified CCX

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The following section details the procedure to update any change in Unified CM IP Address in Unified CCX.

Note   Unified CCX supports changing one or more IP addresses of Unified CM servers but does not support changing the Unified CM cluster.

Procedure

Run the following CLI commands on the Unified CCX publisher using the new IP address of Unified CM as input.

• **set uccx provider ip axl** - Sets the Unified CCX AXL provider IP address.

• **set uccx provider ip jtapi** - Sets the Unified CCX JTAPI provider IP address.

• **set uccx provider ip rmcm** - Sets the Unified CCX Resource Manager-Contact Manager provider IP address.

Note   After you run the above CLI commands, restart the Unified CCX Engine service on the publisher node. After Unified CCX Engine service starts successfully, restart Cisco Tomcat.