

Introduction

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Release Notes for Contact Center Solutions

For Release 11.0, we are introducing release note compilations for each of the contact center solutions. The compilations contain all of the release notes for one solution type and the components that you can use with that contact center. Follow these links to find the release note compilations:

- Release Notes for Cisco Packaged Contact Center Enterprise Solution Release 11.0(1) at http://www.cisco.com/c/en/us/support/customer-collaboration/packaged-contact-center-enterprise/products-release-notes-list.html
- Release Notes for Cisco Unified Contact Center Enterprise Solution Release 11.0(1) at http://www.cisco.com/c/en/us/support/customer-collaboration/unified-contact-center-enterprise/products-release-notes-list.html
- Release Notes for Cisco Unified Contact Center Express Solution Release 11.0(1) at http://www.cisco.com/c/en/us/support/customer-collaboration/unified-contact-center-express/products-release-notes-list.html
- Release Notes for Cisco Hosted Collaboration Solution for Contact Center Release 11.0(1) at http://www.cisco.com/c/en/us/support/unified-communications/ hosted-collaboration-solution-contact-center/products-release-notes-list.html.

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