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Change History

Change	See	Date
Added custom SIP header passing to VXML as part of 12.6(2) ES updates.	Features Comparison	August 2023
Initial Release of Document for Release 12.6(2)		April 2023

About This Guide

This document outlays the guidelines for migrating Cisco IOS based Voice Browser to Cisco Virtualized Voice Browser (Cisco VVB) in a Contact Center deployment. Review all the installation instructions carefully before you install Cisco VVB.

Audience

This guide is intended for administrators who are migrating from Cisco IOS based Voice Browser to Cisco Virtualized Voice Browser.

Related Documents

Cisco VVB provides the following documentation:

- *Solution Design Guide for Cisco Unified Customer Voice Portal*
- *Configuration Guide for Cisco Unified Customer Voice Portal*
- *Installation and Upgrade Guide for Cisco Virtualized Voice Browser*
- *Developer Guide for Cisco Virtualized Voice Browser*
- *Solution Port Utilization Guide for Cisco Virtualized Voice Browser*
- *Operations Guide for Cisco Virtualized Voice Browser*

Communications, Services, and Additional Information

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Cisco Bug Search Tool

[Cisco Bug Search Tool](#) (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

Documentation Feedback

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