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### **Change History**

Change	See	Date
Initial Release of Document for Release 12.6(1)		May 2021

# **About This Guide**

This document outlays the guidelines for migrating Cisco IOS based Voice Browser to Cisco Virtualized Voice Browser (Cisco VVB) in a Contact Center deployment. Review all the installation instructions carefully before you install Cisco VVB.

## Audience

This guide is intended for administrators who are migrating from Cisco IOS based Voice Browser to Cisco Virtualized Voice Browser.

## **Related Documents**

Cisco VVB provides the following documentation:

- Solution Design Guide for Cisco Unified Customer Voice Portal
- Configuration Guide for Cisco Unified Customer Voice Portal

- Installation and Upgrade Guide for Cisco Virtualized Voice Browser
- Developer Guide for Cisco Virtualized Voice Browser
- Solution Port Utilization Guide for Cisco Virtualized Voice Browser
- Operations Guide for Cisco Virtualized Voice Browser

#### **Communications, Services, and Additional Information**

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.
- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.
- To submit a service request, visit Cisco Support.
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.
- To obtain general networking, training, and certification titles, visit Cisco Press.
- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

#### **Cisco Bug Search Tool**

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

#### **Documentation Feedback**

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