

Preface

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Change History

Change	See	Date
Initial Release of Document for Release 12.5(1)		January 2020
Added HTTP streaming	Features Comparison	

About This Guide

This document outlays the guidelines for migrating Cisco IOS based Voice Browser to Cisco Virtualized Voice Browser (Cisco VVB) in a Contact Center deployment. Review all the installation instructions carefully before you install Cisco VVB.

Audience

This guide is intended for administrators who are migrating from Cisco IOS based Voice Browser to Cisco Virtualized Voice Browser.

Related Documents

Cisco VVB provides the following documentation:

• Solution Design Guide for Cisco Unified Customer Voice Portal

- Configuration Guide for Cisco Unified Customer Voice Portal
- Installation and Upgrade Guide for Cisco Virtualized Voice Browser
- Developer Guide for Cisco Virtualized Voice Browser
- Solution Port Utilization Guide for Cisco Virtualized Voice Browser
- Operations Guide for Cisco Virtualized Voice Browser

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.
- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.
- To submit a service request, visit Cisco Support.
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.
- To obtain general networking, training, and certification titles, visit Cisco Press.
- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

Cisco Bug Search Tool

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

Documentation Feedback

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