



Cisco Serviceability

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Browser Support

For supported browsers, see *Solution Compatibility Matrix*.

Access Cisco VVB Serviceability

When you complete the AppAdmin initial setup, the end user with administrator capability as configured in AppAdmin web interface can login to Cisco VVB Serviceability. You can also log in as an Application user with default administrator capability configured during the installation of Cisco VVB. See the *Cisco Virtualized Voice Browser Installation Guide* and *Cisco Unified CVP Configuration Guide* for detailed instructions on initial AppAdmin setup and how to assign administrator capability to end users.



Note Cisco VVB does not support clustering. Therefore, you may ignore any message on the Cisco VVB Admin UI/CLI that refers to **cluster**, **publisher**, **subscriber**, etc.

To access Cisco VVB Serviceability:

Procedure

- Step 1** By using a supported web browser, open a browser session.
- Step 2** From the VVB Administration page click the **Navigation** drop down and select **Cisco VVB Serviceability** then **Go**.
- Step 3** Enter an applicable username and password, and click **Login**.

Note If you log in as an Application user, you can access Cisco Unified Serviceability.

Cisco VVB Serviceability Interface

In addition to troubleshooting, configuring logging and tracing, and doing service-related tasks in Cisco VVB Serviceability, you can do the following tasks:

- To display documentation for a single window, click **Help > For this page**.
- To verify the version of Cisco VVB Serviceability running on the server, click **Help > About** or click the **About** link in the upper-right corner of the window.
- To go directly to the home page in Cisco VVB Serviceability from a configuration window, click Cisco VVB Serviceability from the Navigation drop-down box.
- To access Cisco VVB Administration or other applications, click the applicable application from the Navigation drop-down box and click **Go**.
- To log out of Cisco VVB Serviceability, click the **Logout** link in the upper-right corner of the window.
- On each Cisco VVB Serviceability configuration page, configuration icons appear that correspond to the configuration buttons at the bottom of the page. (For example, you can click either the **Save** icon or the **Save** button to complete the task.)