



## Preface

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## Change History

This table lists changes made to this guide. Most recent changes appear at the top.

Change	See	Date
As part of CSCwh08284 added CLI commands for disaster recovery not supported in VVB.	Cisco VVB Upgrade	August 2023
<b>Initial Release of Document for Release 12.5(1) SU1</b>		October 2022
Added instructions to install Cisco VVB 12.5(1) SU1	Cisco VVB Installation	
Added instructions to upgrade Cisco VVB 12.5(1) to Cisco VVB 12.5(1) SU1	Cisco VVB Upgrade	
<b>Initial Release of Document for Release 12.5(1)</b>		January 2020
Added task list for upgrading from Cisco VVB, Release 12.0(1) to Cisco VVB, Release 12.5(1)	Cisco VVB Upgrade	

## About This Guide

This document explains how to install Cisco Virtualized Voice Browser (Cisco VVB) in a Contact Center deployment. Review all the installation instructions carefully before you install Cisco VVB.

## Audience

This guide is intended for administrators who install and upgrade Cisco VVB.

## Related Documents

Cisco VVB provides the following documentation:

- *Solution Design Guide for Cisco Unified Customer Voice Portal*
- *Configuration Guide for Cisco Unified Customer Voice Portal*
- *Solution Port Utilization Guide for Cisco Virtualized Voice Browser*
- *Operations Guide for Cisco Virtualized Voice Browser*
- *Developer Guide for Cisco Virtualized Voice Browser*

## Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at [Cisco Profile Manager](#).
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- To find warranty information for a specific product or product family, access [Cisco Warranty Finder](#).

### Cisco Bug Search Tool

[Cisco Bug Search Tool](#) (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

## Documentation Feedback

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