



Configuring Normalization Triggers

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Viewing a List of Pre-Normalization Triggers

SUMMARY STEPS

1. Choose **Configure** > **Normalization Triggers** > **Pre-Normalization**.
2. To delete a pre-normalization trigger, do the following:

DETAILED STEPS

Step 1 Choose **Configure** > **Normalization Triggers** > **Pre-Normalization**.

The system displays the Pre-Normalization Triggers page and displays all pre-normalization triggers.

Step 2 To delete a pre-normalization trigger, do the following:

- a) Check the check box next to the name of the pre-normalization trigger to delete.
- b) Click **Remove**.
- c) In the Cisco Unified SIP Proxy header, click **Commit Candidate Configuration** to commit this change.

Related Topics

[Managing the System Configuration](#)

About Normalization Triggers

Normalization triggers correlate trigger conditions with normalization policies. There are two types of normalization triggers:

- pre-normalization, which occur before routing
- post-normalization, which occur after routing

A special policy bypasses normalization on mid-dialog messages.

You can add, update, or delete normalization triggers from the Pre-Normalization Triggers and Post-Normalization Triggers pages.

Related Topics

[Managing the System Configuration](#)

Viewing a List of Post-Normalization Triggers

For information on normalization triggers, see [About Normalization Triggers, on page 1](#).

SUMMARY STEPS

1. Choose **Configure** > **Normalization Triggers** > **Post-Normalization**.
2. To delete a post-normalization trigger, do the following:

DETAILED STEPS

Step 1 Choose **Configure** > **Normalization Triggers** > **Post-Normalization**.

The system displays the Post-Normalization Triggers page and displays all post-normalization triggers.

Step 2 To delete a post-normalization trigger, do the following:

- a) Check the check box next to the name of the post-normalization trigger to delete.
- b) Click **Remove**.
- c) In the Cisco Unified SIP Proxy header, click **Commit Candidate Configuration** to commit this change.

Related Topics

[Managing the System Configuration](#)

Adding and Editing a Pre-Normalization Trigger

SUMMARY STEPS

1. Choose **Configure** > **Normalization Triggers** > **Pre-Normalization**.
2. To add a pre-normalization trigger, do the following:
3. To add, edit, or delete rules for a pre-normalization trigger, follow the procedure in [Viewing, Adding, Moving, and Deleting Rules for a Trigger](#).
4. To edit a pre-normalization trigger, do the following:
5. If you have multiple pre-normalization triggers, you can reorder them by doing the following:
6. In the Cisco Unified SIP Proxy header, click **Commit Candidate Configuration** to commit this change.

DETAILED STEPS

Step 1 Choose **Configure** > **Normalization Triggers** > **Pre-Normalization**.

The system displays the Pre-Normalization Triggers page.

Step 2 To add a pre-normalization trigger, do the following:

- a) Click **Add**. The system displays the Pre-Normalization Trigger (New) page.
- b) Choose a normalization policy from the drop-down menu.
- c) Choose a trigger condition from the drop-down menu.
- d) Click **Add**.

The system displays the Pre-Normalization Triggers page and displays all of the triggers.

Step 3 To add, edit, or delete rules for a pre-normalization trigger, follow the procedure in [Viewing, Adding, Moving, and Deleting Rules for a Trigger](#).

Step 4 To edit a pre-normalization trigger, do the following:

- a) Check the check box of the pre-normalization trigger to edit.
- b) Click **Edit**. The system displays the Pre-Normalization Trigger page.
- c) Choose a normalization policy from the drop-down menu.
- d) Choose a trigger condition from the drop-down menu.
- e) Click **Update**. The system displays the Pre-Normalization Triggers page and displays all of the triggers.

Step 5 If you have multiple pre-normalization triggers, you can reorder them by doing the following:

Tip Once one pre-normalization trigger is matched, all other triggers are ignored. To optimize the system, we recommend that you put the pre-normalization trigger most likely to match at the top of the list.

- a) Select the pre-normalization trigger.
- b) Click the up or down arrows.
- c) Click **Update**.

Step 6 In the Cisco Unified SIP Proxy header, click **Commit Candidate Configuration** to commit this change.

Related Topics

[Configuring Triggers](#)

[Managing the System Configuration](#)

Adding and Editing a Post-Normalization Trigger

SUMMARY STEPS

1. Choose **Configure** > **Normalization Triggers** > **Post-Normalization**.
2. To add a post-normalization trigger, do the following:
3. To add, edit, or delete rules for a post-normalization trigger, follow the procedure in [Viewing, Adding, Moving, and Deleting Rules for a Trigger](#).
4. To edit a post-normalization trigger, do the following:
5. If you have multiple post-normalization triggers, you can reorder them by doing the following:

6. In the Cisco Unified SIP Proxy header, click **Commit Candidate Configuration** to commit this change.

DETAILED STEPS

Step 1 Choose **Configure > Normalization Triggers > Post-Normalization**.

The system displays the Post-Normalization Triggers page.

Step 2 To add a post-normalization trigger, do the following:

- Click **Add**. The system displays the Post-Normalization Trigger (New) page.
- Choose a normalization policy from the drop-down menu.
- Choose a trigger condition from the drop-down menu.
- Click **Add**.

The system displays the Post-Normalization Triggers page and displays all of the triggers.

Step 3 To add, edit, or delete rules for a post-normalization trigger, follow the procedure in [Viewing, Adding, Moving, and Deleting Rules for a Trigger](#).

Step 4 To edit a post-normalization trigger, do the following:

- Check the check box of the post-normalization trigger to edit.
- Click **Edit**. The system displays the Post-Normalization Trigger page.
- Choose a normalization policy from the drop-down menu.
- Choose a trigger condition from the drop-down menu.
- Click **Update**. The system displays the Post-Normalization Triggers page and displays all of the triggers.

Step 5 If you have multiple post-normalization triggers, you can reorder them by doing the following:

Tip Once one post-normalization trigger is matched, all other triggers are ignored. To optimize the system, we recommend that you put the post-normalization trigger most likely to match at the top of the list.

- Select the post-normalization trigger.
- Click the up or down arrows.
- Click **Update**.

Step 6 In the Cisco Unified SIP Proxy header, click **Commit Candidate Configuration** to commit this change.

Related Topics

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