



# Documentation Guide for Cisco Unified Presence Release 8.6

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This document lists and describes the documents that make up the Cisco Unified Presence suite of installation and configuration documents. It contains the following sections:

- [Cisco Unified Presence Documentation](#)
- [Related Product Documentation](#)

## Cisco Unified Presence Documentation

This section lists documents that are included in the Cisco Unified Presence software kit and those that you can order through Manufacturing.

The documents in this section are published on [www.cisco.com](http://www.cisco.com). For release 8.6(x), additional troubleshooting information is also available on the Documentation Wiki (DocWiki).

Because all the available documentation is online, this document provides the online URLs to Cisco Unified Presence documentation on both [Cisco.com](http://www.cisco.com) (see below for the location) and on the DocWiki, at this location:

[http://docwiki.cisco.com/wiki/Cisco\\_Unified\\_Presence%2C\\_Release\\_8.x](http://docwiki.cisco.com/wiki/Cisco_Unified_Presence%2C_Release_8.x)

The DocWiki is a repository for Cisco Unified Presence troubleshooting information - Known Issues and Configuration Examples specifically. The intention is for this Wiki to **supplement** the documentation (guides) for Cisco Unified Presence that are located at:

[http://www.cisco.com/en/US/products/ps6837/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps6837/tsd_products_support_series_home.html)

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## ***Release Notes for Cisco Unified Presence Release 8.6(x)***

This document lists and describes the system requirements, new features, changed information, documentation updates, and open caveats for Cisco Unified Presence Release 8.6(x). The document also informs you how to order the Cisco Unified Presence system software and manage licensing.

[http://cisco.com/en/US/products/ps6837/prod\\_release\\_notes\\_list.html](http://cisco.com/en/US/products/ps6837/prod_release_notes_list.html)

## ***Hardware and Software Compatibility Information for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document informs you which hardware servers and software are compatible with your current version of Cisco Unified Presence.

[http://cisco.com/en/US/products/ps6837/products\\_device\\_support\\_tables\\_list.html](http://cisco.com/en/US/products/ps6837/products_device_support_tables_list.html)

## ***Port Usage Information for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document provides a list of the TCP and UDP ports that Cisco Unified Presence uses for intracluster connections and for communications with external applications or devices.

[http://cisco.com/en/US/products/ps6837/products\\_device\\_support\\_tables\\_list.html](http://cisco.com/en/US/products/ps6837/products_device_support_tables_list.html)

## ***Licensing Information for Cisco Unified Presence***

This document contains third-party and end user licensing information and copyright acknowledgements for Cisco Unified Presence.

[http://cisco.com/en/US/products/ps6837/products\\_licensing\\_information\\_listing.html](http://cisco.com/en/US/products/ps6837/products_licensing_information_listing.html)

## ***Installation Guide for Cisco Unified Presence Release 8.6***

This document describes the installation procedure for Cisco Unified Presence.

[http://cisco.com/en/US/products/ps6837/prod\\_installation\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_installation_guides_list.html)

## ***Upgrade Guide for Cisco Unified Presence Release 8.6***

This document describes the upgrade procedure for Cisco Unified Presence.

[http://cisco.com/en/US/products/ps6837/prod\\_installation\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_installation_guides_list.html)

## ***Deployment Guide for Cisco Unified Presence Release 8.6***

This document describes how to deploy and configure Cisco Unified Presence and third-party client applications.

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

## ***Cisco Unified Personal Communicator Administration Guide for Cisco Unified Presence Release 8.6***

This document describes how to configure Cisco Unified Personal Communicator.

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

### ***Configuration and Maintenance Information for Cisco Unified Presence Release 8.6***

User assistance (online help) is embedded in the Cisco Unified Presence software. To see the online help system, select **Help > Contents**. For context-sensitive help, select **Help > This Page**.

### ***Serviceability Configuration and Maintenance Guide for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to use the Cisco Unified Serviceability Administration interface, which includes configuring alarms, trace and SNMP.

[http://cisco.com/en/US/products/ps6837/prod\\_maintenance\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_maintenance_guides_list.html)

### ***Real-Time Monitoring Tool Administration Guide for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to use, install and configure the Real-Time Monitoring Tool (RTMT).

[http://cisco.com/en/US/products/ps6837/prod\\_maintenance\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_maintenance_guides_list.html)

### ***Cisco Unified Operating System Maintenance Guide for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to use the Cisco Unified Operating System Administration interface, which includes managing security certificates and performing software upgrades on Cisco Unified Presence.

[http://cisco.com/en/US/products/ps6837/prod\\_maintenance\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_maintenance_guides_list.html)

### ***Changing the IP Address and Hostname for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to change the IP address and hostname on a Cisco Unified Presence server.

[http://cisco.com/en/US/products/ps6837/prod\\_maintenance\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_maintenance_guides_list.html)

### ***Command Line Interface (CLI) Reference Guide for Cisco Unified Presence Release 8.6***

This document provides information about using the command line interface (CLI) and lists the commands to perform many common system- and network-related tasks.

[http://cisco.com/en/US/products/ps6837/prod\\_maintenance\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_maintenance_guides_list.html)

### ***Disaster Recovery System Administration Guide for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to use the Disaster Recovery Administration interface, which includes performing backup and restore operations on Cisco Unified Presence.

[http://cisco.com/en/US/products/ps6837/prod\\_maintenance\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_maintenance_guides_list.html)

## ***Monitoring Cisco Unified Presence Release 8.6***

This document details a series of best practices for monitoring a Cisco Unified Presence server using either Real Time Monitoring Tool or Cisco Prime Unified Operations Manager.

[http://cisco.com/en/US/products/ps6837/prod\\_maintenance\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_maintenance_guides_list.html)

## ***Jabber for Everyone Solution Overview***

This document describes how to deploy the Jabber for Everyone offer. The Jabber for Everyone offer makes availability and instant messaging (IM) and Cisco Jabber IM clients available to all employees of Cisco Unified Communications Manager customers, regardless of whether the users are Cisco IP telephony users.

[http://www.cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

## ***Integration Note for Configuring Cisco Unified Presence Release 8.6 with Microsoft Exchange***

This document provides the instructions for integrating Cisco Unified Presence with Microsoft Exchange Calendar 2003 or 2007.

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

## ***Integration Note for Configuring Cisco Unified Presence Release 8.0, 8.5 and 8.6 with Microsoft OCS for Microsoft Office Communicator Call Control***

This document describes the configuration steps for integrating Cisco Unified Presence with Microsoft Office Communications Server or Microsoft Live Communications Server for Microsoft Office Communicator (MOC) call control.

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

## ***Integration Note for Configuring Cisco Unified Presence Release 8.6 with Microsoft Lync Server 2010 for Remote Call Control***

This document describes the configuration steps to integrate Cisco Unified Presence with Microsoft Lync Server for Remote Call Control (RCC).

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

## ***Integration Guide for Configuring Cisco Unified Presence Release 8.6 for Interdomain Federation***

This document describes how to configure Cisco Unified Presence for interdomain federation over the SIP protocol with Microsoft OCS, and over the XMPP protocol with IBM Sametime, Googetalk, Webex Connect, and another Cisco Unified Presence Release 8.6(x) enterprise.

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

## ***Partitioned Intradomain Federation for Cisco Unified Presence Release 8.6***

This document describes how to configure Partitioned Intradomain Federation between Cisco Unified Presence and Microsoft Lync, Microsoft OCS or Microsoft LCS.

**Note**

This document changed name with the release of Cisco Unified Presence 8.6(4) SU2. Previously, this document was titled *Integration Guide for Configuring Partitioned Intradomain Federation for Cisco Unified Presence Release 8.6 and Microsoft LCS/OCS*.

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

### ***Database Setup Guide for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to configure an external database to store information synchronized from Cisco Unified Presence.

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

### ***Instant Messaging Compliance Guide for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to configure the Instant Messaging Compliance feature on Cisco Unified Presence.

[http://cisco.com/en/US/products/ps6837/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html)

### ***User Guide for Cisco IP Phone Messenger Release 8.6***

This document describes how to use the Cisco IP Phone Messenger Service.

[http://cisco.com/en/US/products/ps6837/products\\_user\\_guide\\_list.html](http://cisco.com/en/US/products/ps6837/products_user_guide_list.html)

### ***User Guide for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to use the Cisco Unified Presence User Options interface.

[http://cisco.com/en/US/products/ps6837/products\\_user\\_guide\\_list.html](http://cisco.com/en/US/products/ps6837/products_user_guide_list.html)

### ***Cisco Unified Reporting Administration Guide for Cisco Unified Presence Release 8.0, 8.5 and 8.6***

This document describes how to use the Cisco Unified Reporting web application, a tool that enables you to gather cluster data from existing sources, inspect and compare the data, and troubleshoot any reported issues.

[http://cisco.com/en/US/products/ps6837/prod\\_maintenance\\_guides\\_list.html](http://cisco.com/en/US/products/ps6837/prod_maintenance_guides_list.html)

## **Related Product Documentation**

This section lists additional documentation that is available on the World Wide Web at [www.cisco.com](http://www.cisco.com).

### ***Cisco Unified Communications SRND Based on Cisco Unified Presence***

This Solution Reference Network Design (SRND) document provides design considerations and guidelines for deploying Cisco Unified Presence and Cisco Jabber.

<http://www.cisco.com/go/ucsrnd>

## ***Cisco Unified Communications Manager Release 8.6 Documentation***

The following location provides documentation for installing, configuring, and administering Cisco Unified Communications Manager, Release 8.6(x):

[http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd\\_products\\_support\\_series\\_home.html?q=](http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html?q=)

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