



# CHAPTER 1

## Getting Started with Cisco Unified Operating System Administration

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You can access Cisco Unified Presence Administration, Cisco Unified Serviceability, Cisco Unified Operating System Administration, and the Disaster Recovery system by using Microsoft Internet Explorer version 6.x.



**Note**

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Cisco does not support or test other browsers, such as Mozilla Firefox.

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## Logging In to Cisco Unified Operating System Administration

### Before You Begin

If you are currently logged in to Cisco Unified Presence Administration, log out before proceeding.

### Procedure

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- Step 1** Perform the following actions to access Cisco Unified Operating System Administration:
- a. Select **Navigation > Cisco Unified OS Administration** from the menu in the upper, right corner of the Cisco Unified Presence Administration window.
  - b. Click **Go**.
- Step 2** Enter your Administrator username and password.
- Step 3** Click **Submit**.
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**Troubleshooting Tips**

- You can also access Cisco Unified Operating System Administration directly by entering the following URL:  
`http://server-name/cmplatform`
- The Administrator username and password are established during installation or created using the command line interface.

## Recovering the Administrator Password

If you lose the Administrator password and cannot access the system, you can reset the Administrator password.

**Before You Begin**

- During this procedure, you will be required to remove and then insert a valid CD or DVD in the disk drive to prove that you have physical access to the system.
- The Administrator login must start with an alphabetic character, be at least six characters long, and can contain alphanumeric characters, hyphens, and underscores.

**Procedure**

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- Step 1** Log in to the system with the following username and password:
- Username: **pwrecovery**
  - Password: **pwreset**
- Step 2** Press any key to continue.
- Step 3** If you have a CD or DVD in the disk drive, remove it now.
- Step 4** Press any key to continue.
- The system tests to ensure that you have removed the CD or DVD from the disk drive.
- Step 5** Insert a valid CD or DVD into the disk drive.
- Step 6** After the system verifies that you have inserted the disk, you are prompted to enter a new Administrator password.
- Step 7** Reenter the new password.
- Step 8** After the system verifies the strength of the new password, the password is reset, and you are prompted to press any key to exit the password reset utility.
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**Troubleshooting Tips**

- If you want to set up a different Administrator password, use the CLI command **set password**.
- The system checks the new password that you enter for strength. If the password does not contain enough different characters, you are prompted to enter a new password.

**Related Topics**

[Appendix B, “Command Line Interface”](#)

# Creating a Customized Log-on Message

You can upload a text file that contains a customized log-on message that appears in each of the Cisco Unified Presence applications administrative interfaces.

## Procedure

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- Step 1** Sign in to Cisco Unified Communications Operating System Administration.
- Step 2** Select **Software Upgrades > Customized Logon Message**.
- Step 3** Select **Browse** to select the text file you want to upload.



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**Note** Text files are the only supported format and must be smaller than 10KB.

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- Step 4** Select **Upload File**.
  - Step 5** To revert to the default log-on message, click **Delete**.
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