



INDEX

A

- Administrative XML Layer Simple Object Access Protocol
 - See AXL SOAP authentication [10](#)
- application deployment
 - adding new user after [1](#)
 - deploying in Mac OS X environment [3](#)
 - deploying in Windows environment [3](#)
 - deploying to a shared location [3](#)
 - installer package names [1](#)
 - software download site [2](#)
 - updating [4](#)
 - using a software deployment tool [4](#)
 - using the client computer installer [4](#)
- application dialing rules
 - configuring [11](#)
 - described [10](#)
- application profiles
 - assigning to a single user [29](#)
 - assigning to multiple users [30](#)
- audience [7](#)
- audio devices, configuration [8](#)
- authentication methods
 - Cisco Unified MeetingPlace [12](#)
 - Cisco Unity [5](#)
- AXL SOAP authentication [10](#)

B

- backup server. See redundancy

C

- calendarling
 - Cisco Unified Presence
 - configuring the presence gateway [17](#)
 - uploading the root certificate [20](#)
 - configuring the presence gateway [17](#)
 - effects on reachability [15](#)
 - Exchange server
 - adding "receive-as" permissions [17](#)
 - creating a user account [16](#)
 - delegating control as "Exchange View Only" [16](#)
 - security certificate
 - downloading the root certificate [20](#)
 - downloading the signed certificate [22](#)
 - enabling scripting [19](#)
 - generating the CSR on IIS [21](#)
 - installing the certificate authority service [19](#)
 - signing the CSR [21](#)
 - uploading the root certificate [20](#)
 - uploading the signed certificate on IIS [22](#)
- camera drivers
 - deploying in Windows environment [3](#)
 - installer package names [2](#)
 - updating [4](#)
- Cisco Unified Communications Manager
 - Cisco Unified IP Phones
 - adding to database [2](#)
 - adding user to CCM end user group [5](#)
 - adding user to CTI users group [5](#)
 - allowing control from CTI [2](#)
 - associating with end user [4](#)
 - completing the configuration [3](#)

- specifying user information [4](#)
 - Cisco Unified Personal Communicator
 - adding as a phone type [6](#)
 - sharing the line with the IP Phone [7](#)
 - soft-phone device name guidelines [6](#)
 - license files
 - obtaining [13](#)
 - uploading [14](#)
 - licenses
 - assigning capabilities to a single user [14](#)
 - assigning capabilities to multiple users [15](#)
 - reports [15](#)
 - licensing, described [12](#)
 - Cisco Unified Personal Communicator
 - inbound calls, RFC2833 and DTMF digit collection [10](#)
 - interaction with
 - Cisco Unified Communications Manager [1](#)
 - Cisco Unified Presence [1](#)
 - directories [2](#)
 - voice-mail servers [2,4](#)
 - web collaboration servers [2](#)
 - outbound calls, KPML and RFC2833 [10](#)
 - startup process, described [3](#)
 - transformed dialed numbers, described [10](#)
 - uninstalling
 - previous Mac version [5](#)
 - previous Windows version [4](#)
 - updating the application [5](#)
 - URL for downloading latest software [5](#)
 - Cisco Unified Presence
 - configuring [16](#)
 - LDAP
 - See LDAP server
 - SIP proxy server profiles
 - changing [29](#)
 - creating [27](#)
 - computer telephony interface
 - See CTI [2](#)
 - configuration file for soft-phone mode [3,17](#)
 - contact name, rules for displaying [18](#)
 - conventions, use of [8](#)
 - CTI
 - described [2](#)
 - Standard CCM end users group [5](#)
 - users group, Standard CTI Enabled [5](#)
 - CTI gateway
 - connection failures
 - failover, described [25](#)
 - with calls [25](#)
 - with no calls [25](#)
 - server profiles
 - changing [29](#)
 - creating [26](#)
 - dynamically created [26](#)
 - specifying
 - redundant servers [26](#)
 - server names and addresses [24](#)
 - CTIManager
 - See CTI gateway
-
- ## D
- desk-phone mode
 - and the CTI gateway [24](#)
 - failover and recovery [25](#)
 - directory lookup rules
 - configuring [11](#)
 - described [10](#)
-
- ## E
- extension mobility, configuring [9](#)
-
- ## F
- failover

See CTI gateway
 See TFTP servers
 firewalls, configuring [30](#)

G

guide

audience [7](#)
 conventions [8](#)
 organization [8](#)
 purpose [7](#)

H

headsets

configuration [8](#)
 use of third-party [8](#)

I

IMAP [2](#)

inbound calls, network requirements [10](#)
 information needed by users [5](#)
 initial deployment, adding new user after [1](#)
 installer packages [1](#)
 instant messaging, disabling [30](#)
 Internet Mail Access Protocol. See IMAP

L

LDAP attributes

photo [19](#)
 rules for displayed contact name [18](#)
 rules for mapping the UserID [19](#)
 settings for Microsoft Active Directory [20](#)

LDAP server

attribute map schema [19](#)
 configuring [16](#)

queries and contact information database [2](#)
 search context information [23](#)

See also Microsoft Active Directory

server profiles

changing [29](#)
 creating [22](#)

specifying

redundant servers [22](#)
 server names and addresses [20](#)
 server settings [20](#)

license files

obtaining [13](#)
 uploading [14](#)

licenses

assigning capabilities to users [14](#)
 described [12](#)
 viewing reports [15](#)

licensing, adjunct

configuring [7](#)
 described [6](#)
 restrictions [6](#)

M

media resources for videoconferencing [23](#)

Microsoft Active Directory

setting LDAP search context information [23](#)
 settings for LDAP attribute map [20](#)
 setting the Global Catalogue port number [21](#)

N

network configuration for inbound calls [10](#)

network ports and firewalls [30](#)

network settings, described [4](#)

new user, configuration after initial deployment [1](#)

O

outbound calls, support for KPML and RFC2833 [10](#)

P

photos

format needed for Active Directory [19](#)

LDAP attributes [19](#)

point-to-point video calls

configuring device as soft phone [6](#)

configuring VT camera [31](#)

Presenter Add-In for Cisco Unified MeetingPlace Express [10](#)

primary server. See redundancy

profiles, automatically created [26](#)

R

reachability

configuring TCP as the transport [28](#)

status and firewalls [31](#)

UDP restrictions [28](#)

redundancy

CTI gateway [26](#)

LDAP [22](#)

TFTP server [18](#)

roaming profiles [5](#)

S

secondary licensing

See licensing, adjunct

Secure Sockets Layer

See SLL

server configuration

Cisco Unified Communications Manager [1](#)

Cisco Unified MeetingPlace [11](#)

Cisco Unified MeetingPlace Express [9](#)

Cisco Unified Presence [16](#)

Cisco Unity [4](#)

Cisco Unity Connection [1](#)

gathering information [6](#)

installing [7](#)

LDAP [16](#)

server redundancy

See redundancy

Session Initiation Protocol

See SIP

shared location deployment [3](#)

SIP

presence engine, described [1](#)

proxy server profiles

changing [29](#)

creating [27](#)

soft-phone device naming guidelines [6](#)

soft-phone mode

configuration file [17](#)

failover, described [17](#)

Software Center, URL for [5](#)

software deployment tools [4](#)

SSL

Cisco Unified MeetingPlace certificates [12](#)

Cisco Unified MeetingPlace Express certificates [10](#)

startup process [3](#)

described [3](#)

device configuration file for soft-phone mode [3](#)

network settings [4](#)

portable user preferences [5](#)

retrieval of settings [3](#)

user settings [5](#)

T

TFTP servers

addresses [17](#)

failover

described [17](#)

restrictions [18](#)

U

URLs

product release notes [7](#)

software download site [5](#)

UserID, rules for mapping [19](#)

user information, providing [5](#)

user preferences

file location (Mac OS X) [6](#)

file location (Windows OS) [5](#)

portable [5](#)

roaming profiles [5](#)

user settings, described [5](#)

V

videoconferencing resources

configuring the video conferencing bridge [23](#)

installing the VT camera [31](#)

video telephony camera, configuring [31](#)

voice-mail servers

allowing message body access [2](#)

configuring

Cisco Unity Connection [1](#)

Cisco Unity with Exchange [4](#)

enabling port 7993 port usage [2](#)

redirecting unanswered calls [8](#)

restrictions for secure messages [2,4](#)

server profiles

changing [29](#)

creating [7](#)

setting a pilot number [8](#)

setting class of service [2](#)

specifying server names and addresses [6](#)

voice messaging pilot number [8](#)

W

web conferencing servers

AXL SOAP authentication [10](#)

configuring [9,11](#)

described [2](#)

server profiles

changing [29](#)

creating [14](#)

specifying server names and addresses [13](#)

web meetings

participant privileges [10,12](#)

Presenter Add-In [10](#)

Windows roaming profiles [5](#)

