



Internal URI Features

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Internal URI Overview

Internal uniform resource identifiers (URIs) provide access to embedded phone features such as placing calls, playing audio files, and invoking built-in object features.

Supported URIs by Phone Model

The following tables list the URIs. The notes mentioned in the tables follow the final table. For SPA and Multiplatform phones, see the final table.

Table 1: URIs Supported by Cisco Unified IP Phone Services SDK for Cisco Unified IP Phone 6900 Series

URI	6921, 6941, 6945, 6961
Key	Supported
Softkey	Supported
Init	Supported
Dial, EditDial	Supported
Play	Supported
QueryStringParam	Supported
Unicast RTP	Supported

URI	6921, 6941, 6945, 6961
Multicast RTP	Supported
Display	Not supported
Vibrate	Not supported
Notify (See Note 6)	Not supported
SendDigits (See Note 6)	Not supported
Application (See Note 6)	Not supported
Device	Not supported

Table 2: URIs Supported by Cisco IP Phone Services SDK for Cisco IP Phone 7800 Series

URI	7811, 7821, 7841, 7861 On-Premise	7832 On-Premise
Key (See Note 10)	Supported	Supported
Softkey	Supported	Supported
Init	Supported	Supported
Dial, EditDial	Supported	Supported
Play	Supported	Supported
QueryStringParam	Supported	Supported
Unicast RTP	Supported	Supported
Multicast RTP	Supported	Supported
Display	Not supported	Not supported
Vibrate	Not supported	Not supported
Notify (See Note 6)	Not supported	Not supported
SendDigits (See Note 6)	Not supported	Not supported
Application (See Note 6)	Not supported	Not supported
Device	Not supported	Not supported



Note The Cisco Unified IP Phones 7970G and 7971G-GE, and the Cisco Unified Wireless IP Phone 7921G are deprecated with Cisco Unified Communications Manager 12.0(1) and later. The phones still work on previous versions of Cisco Unified Communications Manager.

The Cisco Unified IP Phones 7902, 7905, 7910, and 7912, and the Cisco Unified Wireless IP Phone 7920 are deprecated with Cisco Unified Communications Manager 11.5(1) and later. The phones still work on previous versions of Cisco Unified Communications Manager.

Table 3: URIs Supported by Cisco Unified IP Phone Services SDK for Cisco Unified IP Phone 7900 Series and Cisco IP Communicator

URI	7905G, 7912G	7906G,7911G, 7931G	7920	7921G, 7925G, 7925G-EX, 7926G	7937G	7940G 7960G	7941G, 7941G-GE, 7961G, 7961G-GE, 7942G, 7962G, 7945G, 7965G, IP Communicator	7970G, 7971G-GE, 7975G
Key	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Softkey	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Init	Supported	Supported	Supported	Supported	Supported (See Note 2)	Supported	Supported	Supported
Dial, EditDial	Supported (See Note 3)	Supported	Supported	Supported (See Note 4)	Supported	Supported	Supported	Supported
Play	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
QueryStringParam	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Unicast RTP	Supported	Supported	Supported (See Note 5)	Supported	Supported	Supported	Supported	Supported
Multicast RTP	Supported	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Display	Not supported	Not supported	Not supported	Supported	Not supported	Not supported	Supported	Supported
Vibrate	Not supported	Not supported	Supported	Supported	Not supported	Not supported	Not supported	Not supported
Notify (See Note 6)	Not supported	Supported	Not supported	Not supported	Not supported	Not supported	Supported	Supported

Supported URIs by Phone Model

URI	7905G, 7912G	7906G,7911G, 7931G	7920	7921G, 7925G, 7925G-EX, 7926G	7937G	7940G 7960G	7941G, 7941G-GE, 7961G, 7961G-GE, 7942G, 7962G, 7945G, 7965G, IP Communicator	7970G, 7971G-GE, 7975G
SendDigits (See Note 6)	Not supported	Supported	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Application (See Note 6)	Not supported	Supported	Not supported	Not supported	Not supported	Not supported	Supported	Supported
Device	Not supported	Not supported	Not supported	Supported	Not supported	Not supported	Not supported	Not supported

Table 4: URIs Supported by Cisco Unified IP Phone Services SDK for Cisco IP Phone 8800 Series and Cisco IP Conference Phones

URI	8811, 8841, 8845, 8851, 8851NR, 8861, 8865, 8865NR, 8875, 8875NR	8831	8832
Key	Supported	Supported	Supported
Softkey	Supported (Except for 8875 and 8875NR)	Supported	Supported
Init	Supported	Supported	Supported
Dial, EditDial	Supported	Supported	Supported
Play	Supported	Supported	Supported
QueryStringParam	Supported	Supported	Supported
Unicast RTP	Supported	Supported	Supported
Multicast RTP	Supported	Supported	Supported
Display	Supported	Supported	Supported
Vibrate	Not supported	Not supported	Not supported
Notify (See Note 6)	Supported	Supported	Supported
SendDigits (See Note 6)	Supported	Supported	Supported

URI	8811, 8841, 8845, 8851, 8851NR, 8861, 8865, 8865NR, 8875, 8875NR	8831	8832
Application (See Note 6)	Supported	Not supported	Supported
Device	Supported	Not supported	Supported

Table 5: URIs Supported by Cisco Unified IP Phone Services SDK for Cisco Unified IP Phone 8900 and 9900 Series

URI	8941, 8945	8961, 9951, 9971
Key	Supported	Supported (See Note 1)
Softkey	Supported	Supported
Init	Supported	Supported
Dial, EditDial	Supported	Supported
Play	Supported	Supported
QueryStringParam	Supported	Supported
Unicast RTP	Supported	Supported
Multicast RTP	Supported	Supported
Display	Supported	Supported
Vibrate	Not supported	Not supported
Notify (See Note 6)	Supported	Supported
SendDigits (See Note 6)	Supported	Supported
Application (See Note 6)	Not supported	Supported
Device	Not supported	Not supported

Table 6: URIs Supported by Cisco Unified IP Phone Services SDK for Cisco Unified Wireless IP Phone 7920 Series, Cisco Wireless IP Phone 8820 Series and Cisco Wireless Phone 800 Series

URI	7920	7921G, 7925G, 7925G-EX, 7926G	8821	840/860
Key	Supported	Supported	Supported	Not Supported
Softkey	Supported	Supported	Supported	Supported
Init	Supported	Supported	Supported	Not Supported
Dial, EditDial	Supported	Supported (See Note 4)	Supported (See Note 4)	Not Supported
Play	Supported	Supported	Supported	Not Supported
QueryStringParam	Supported	Supported	Supported	Not Supported
Unicast RTP	Supported (See Note 5)	Supported	Supported	Supported
Multicast RTP	Supported	Supported	Supported	Supported
Display	Not supported	Supported	Supported	Not Supported
Vibrate	Supported	Supported	Supported	Not Supported
Notify (See Note 6)	Not supported	Not supported	Not supported	Not Supported
SendDigits (See Note 6)	Not supported	Not supported	Not supported	Not Supported
Application (See Note 6)	Not supported	Not supported	Not supported	Not Supported
Device	Not supported	Supported	Supported	Not Supported

Table 7: URIs Supported by SPA and Multiplatform Phones

URI	SPA	6800 Series	7800 Series	7832	8800 Series
Key (See Note 7 and Note 10)	Supported (SPA525G and SPA525G2 only)	Supported	Supported	Supported	Supported
Softkey	Not supported	Supported	Supported	Supported	Supported
Init (See Note 8)	Supported (SPA525G and SPA525G2 only)	Supported	Supported	Supported	Supported
Dial	Not supported	Supported	Supported	Supported	Supported

URI	SPA	6800 Series	7800 Series	7832	8800 Series
EditDial	Supported (SPA525G and SPA525G2 only)	Supported	Supported	Supported	Supported
Play	Not supported	Supported (See Note 9)	Supported (See Note 9)	Supported (See Note 9)	Supported (See Note 9)
QueryStringParam	Not supported	Not supported	Not supported	Not supported	Not supported
Unicast RTP	Not supported	Not supported	Not supported	Not supported	Not supported
Multicast RTP	Not supported	Not supported	Not supported	Not supported	Not supported
Display	Not supported	Not supported	Not supported	Not supported	Not supported
Vibrate	Not supported	Not supported	Not supported	Not supported	Not supported
Notify	Not supported	Not supported	Not supported	Not supported	Not supported
SendDigits	Not supported	Not supported	Not supported	Not supported	Not supported
Application	Not supported	Not supported	Not supported	Not supported	Not supported
Device	Not supported	Supported	Supported	Supported	Supported



- Note**
1. Key:Info, Key:Services, Key:Directories, Key:Settings, Key:AppMenu, and Key:Hold are not supported by Cisco Unified IP Phones 8961, 9951, and 9971.
 2. Cisco Unified IP Phones 7905G and 7912G support only Dial:N format.
 3. Only Init:CallHistory is supported. Does not support Init:Services, Init:Messages, and Init:Directories.
 4. Cisco Unified Wireless IP Phones 7921G, 7925G, 7925G-EX, and 7926G and the Cisco Wireless IP Phone 8821 support only the Dial:N format.
 5. Only supports one incoming and one outgoing unicast stream and does not support the Volume parameter for RTP Receive streams.
 6. Requires Cisco Unified IP Phone firmware version 8.3(2) or later, which contains an updated XML parser.
 7. Only Key:Headset supported.
 8. Only Init:Call History supported.
 9. Multiplatform phones support Play, but only for ringtones.
 10. The Cisco IP Phone 7800 Series uses Key:Hold.
The Cisco IP Phone 8800 Series uses Key:FixedFeature3 instead of Key:Hold.

Related Topics

[Deprecated Phone Models for Cisco Unified Communications Manager](#)
[Updated XML Parser and Schema Enforcement](#)

Device Control URIs

These sections describe the device control URIs.

Key

The *Key* URI allows a program to send an event that a key has been pressed. The system initiates the event as if the button was physically pressed.

Note that when buttons are pressed with this method, if the button is not present on the phone (hard button) or not available (softkey) when the URI is processed, the event is discarded.

If the softkey set is changing and disabled while the event is being processed, the request is discarded.

The following tables list the *Key* URIs and the phone models in which these softkeys are supported. For SPA and Multiplatform phones, see the final table. The notes mentioned in the tables follow the final table.



Note The Cisco Unified IP Phones 7970G and 7971G-GE, and the Cisco Unified Wireless IP Phone 7921G are deprecated with Cisco Unified Communications Manager 12.0(1) and later. The phones still work on previous versions of Cisco Unified Communications Manager.

The Cisco Unified IP Phones 7902, 7905, 7910, and 7912, and the Cisco Unified Wireless IP Phone 7920 are deprecated with Cisco Unified Communications Manager 11.5(1) and later. The phones still work on previous versions of Cisco Unified Communications Manager.

Table 8: Key URIs with Supported Phone Models: Cisco Unified IP Phone 6900 Series

Key URIs	6921, 6941, 6945, 6961
Key:Applications	Not supported
Key:AppMenu	Not supported
Key:Contacts	Supported
Key:Directories	Not supported
Key:Feature1 to Key:Feature120	Supported
Key:FixedFeature1 to 3	Supported
Key:Headset	Supported
Key:Hold	Not supported
Key:Info	Not supported

Key URIs	6921, 6941, 6945, 6961
Key:KemPage	Not supported
Key:KeyPad0 to Key:KeyPad9	Supported
Key:KeyPadPound	Supported
Key:KeyPadStar	Supported
Key:Line1 to Key:Line120	Supported
Key:Messages	Supported
Key:Mute	Supported
Key:NavBack	Not supported
Key:NavDwn	Supported
Key:NavLeft	Not supported
Key:NavRight	Not supported
Key:NavSelect	Supported
Key:NavUp	Supported
Key:Offhook	Not supported
Key:Onhook	Not supported
Key:PTT	Not supported
Key:Release	Not supported
Key:Services	Not supported
Key:Session1 to Key:Session6	Not supported
Key:Settings	Supported
Key:Soft1 to Key:Soft5	Supported (see note 7)
Key:Speaker	Supported
Key:VolDwn	Supported
Key:VolUp	Supported

Table 9: Key URIs with Supported Phone Models: Cisco IP Phone 7800 Series

Key URIs	7811, 7821, 7841, 7861 (See Note 10)	7832
Key:Applications	Supported	Not supported
Key:AppMenu	Not supported	Not supported
Key:Contacts	Not supported	Not supported
Key:Directories	Supported	Not supported
Key:Feature1 to Key:Feature120	Not supported	Not supported
Key:FixedFeature1 to 3	Not supported	Not supported
Key:Headset	Supported	Not supported
Key:Hold	Supported	Not supported
Key:Info	Supported	Not supported
Key:KemPage	Not supported	Not supported
Key:KeyPad0 to Key:KeyPad9	Supported	Supported
Key:KeyPadPound	Supported	Supported
Key:KeyPadStar	Supported	Supported
Key:Line1 to Key:Line120	Supported	Not supported
Key:Messages	Supported	Not supported
Key:Mute	Supported	Supported
Key:NavBack	Not supported	Not supported
Key:NavDwn	Supported	Supported
Key:NavLeft	Not supported	Not supported
Key:NavRight	Not supported	Not supported
Key:NavSelect	Supported	Supported
Key:NavUp	Supported	Supported
Key:Offhook	Not supported	Not supported
Key:Onhook	Not supported	Not supported
Key:PTT	Not supported	Not supported
Key:Release	Not supported	Not supported

Key URIs	7811, 7821, 7841, 7861 (See Note 10)	7832
Key:Services	Supported	Not supported
Key:Session1 to Key:Session6	Not supported	Not supported
Key:Settings	Supported	Not supported
Key:Soft1 to Key:Soft4	Supported	Supported
Key:Speaker	Supported	Supported
Key:VolDwn	Supported	Supported
Key:VolUp	Supported	Supported

Table 10: Key URIs with Supported Phone Models: Cisco Unified IP Phone 7900 Series and Cisco IP Communicator

Key URIs	7905G, 7912G	7906G, 7911G, 7931G	7937G	7940G, 7960G	7941G, 7941G-GE, 7942G, 7945G, 7961G, 7961G-GE, 7962G, 7965G, IP Communicator	7970G, 7971G-GE, 7975G
Key:Applications	Not supported	Supported	Not supported	Not supported	Not supported	Supported
Key:AppMenu	Not supported	Supported	Not supported	Supported	Supported	Supported
Key:Contacts	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Directories	Not supported	Not supported	Supported	Supported	Supported	Supported
Key:Feature1 to Key:Feature120	Not supported	Supported	Not supported	Supported	Supported	Supported
Key:FixedFeature1 to 3	Not supported	Supported	Not supported	Supported	Supported	Supported
Key:Headset	Not supported	Supported	Not supported	Supported	Supported	Supported
Key:Hold	Supported	Supported	Supported	Supported	Supported	Supported
Key:Info	Supported	Supported	Supported	Supported	Supported	Supported
Key:KemPage	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Key:KeyPad0 to Key:KeyPad9	Supported	Supported	Supported	Supported	Supported	Supported
Key:KeyPadPound	Supported	Supported	Supported	Supported	Supported	Supported
Key:KeyPadStar	Supported	Supported	Supported	Supported	Supported	Supported

Key

Key URIs	7905G, 7912G	7906G, 7911G, 7931G	7937G	7940G, 7960G	7941G, 7941G-GE, 7942G,7945G, 7961G, 7961G-GE, 7962G, 7965G, IP Communicator	7970G, 7971G-GE, 7975G
Key:Line1 to Key:Line120	Not supported	Supported	Supported	Supported	Supported	Supported
Key:Messages	Not supported	Supported	Not supported	Supported	Supported	Supported
Key:Mute	Not supported	Supported	Supported	Supported	Supported	Supported
Key:NavBack	Not supported	Supported	Supported	Supported	Supported	Supported
Key:NavDwn	Supported	Supported	Supported	Not supported	Not supported	Supported
Key:NavLeft	Not supported	Supported	Supported	Not supported	Not supported	Supported
Key:NavRight	Not supported	Supported	Supported	Not supported	Not supported	Supported
Key:NavSelect	Not supported	Supported	Supported	Not supported	Not supported	Supported
Key:NavUp	Supported	Supported	Supported	Supported	Supported	Supported
Key:Offhook	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Onhook	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Key:PTT	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Release	Not supported	Supported	Not supported	Supported	Supported	Supported
Key:Services	Supported	Not supported	Not supported	Supported	Supported	Supported
Key:Session1 to Key:Session6	Not supported	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Settings	Not supported	Supported	Not supported	Supported	Supported	Supported
Key:Soft1 to Key:Soft5	Supported	Supported	Supported (see note 6)	Supported	Supported	Supported
Key:Speaker	Not supported	Supported	Supported	Supported	Supported	Supported
Key:VolDwn	Supported	Supported	Supported	Supported	Supported	Supported
Key:VolUp	Supported	Supported	Supported	Supported	Supported	Supported

Table 11: Key URIs with Supported Phone Models: Cisco IP Phone 8800 Series and Cisco IP Conference Phone 8830 Series

Key URIs	8811, 8841, 8845, 8851, 8851NR, 8861, 8865, 8865NR	8875, 8875NR	8831	8832
Key:Applications	Supported	Supported	Not supported	Not supported
Key:AppMenu	Not supported	Not supported	Not supported	Not supported
Key:Contacts	Supported	Supported	Not supported	Not supported
Key:Directories	Supported (see note 11)	Supported	Not supported	Not supported
Key:Feature1 to Key:Feature120	Supported (see note 9)	Not supported	Not supported	Not supported
Key:FixedFeature1 to 3	Supported	Not supported	Not supported	Not supported
Key:Headset	Supported	Supported	Not supported	Not supported
Key:Hold	Supported	Supported	Not supported	Not supported
Key:Info	Not supported	Not supported	Not supported	Not supported
Key:KemPage	Supported	Not supported	Not supported	Not supported
Key:KeyPad0 to Key:KeyPad9	Supported	Supported	Supported	Supported
Key:KeyPadPound	Supported	Supported	Supported	Supported
Key:KeyPadStar	Supported	Supported	Supported	Supported
Key:Line1 to Key:Line120	Supported (see note 9)	Not supported	Not supported	Not supported
Key:Messages	Supported	Supported	Not supported	Not supported
Key:Mute	Supported	Supported	Not supported	Not supported
Key:NavBack	Not supported	Not supported	Not supported	Not supported
Key:NavDwn	Supported	Not supported	Not supported	Supported
Key:NavLeft	Supported	Not supported	Not supported	Not supported
Key:NavRight	Supported	Not supported	Not supported	Not supported
Key:NavSelect	Supported	Not supported	Not supported	Supported
Key:NavUp	Supported	Not supported	Not supported	Supported

Key URIs	8811, 8841, 8845, 8851, 8851NR, 8861, 8865, 8865NR	8875, 8875NR	8831	8832
Key:Offhook	Not supported	Not supported	Not supported	Not supported
Key:Onhook	Not supported	Not supported	Not supported	Not supported
Key:PTT	Not supported	Not supported	Not supported	Not supported
Key:Release	Supported	Supported	Not supported	Not supported
Key:Services	Supported	Supported	Not supported	Not supported
Key:Session1 to Key:Session6	Supported (see note 9)	Not supported	Not supported	Not supported
Key:Settings	Supported	Not supported	Not supported	Not supported
Key:Soft1 to Key:Soft5	Supported	Not supported	Supported	Supported
Key:Speaker	Supported	Supported	Supported	Supported
Key:VolDwn	Supported	Supported	Supported	Supported
Key:VolUp	Supported	Supported	Supported	Supported

Table 12: Key URIs with Supported Phone Models: Cisco Unified IP Phone 8900, and 9900 Series

Key URIs	8941, 8945	8961, 9951, 9971
Key:Applications	Supported (see note 1)	Supported
Key:AppMenu	Not supported	Not supported
Key:Contacts	Not supported	Not supported
Key:Directories	Not supported	Not supported
Key:Feature1 to Key:Feature120	Supported (see note 2)	Supported
Key:FixedFeature1 to 3	Supported	Supported
Key:Headset	Supported	Supported
Key:Hold	Not supported	Not supported
Key:Info	Not supported	Not supported
Key:KemPage	Not supported	Not supported

Key URIs	8941, 8945	8961, 9951, 9971
Key:KeyPad0 to Key:KeyPad9	Supported	Supported
Key:KeyPadPound	Supported	Supported
Key:KeyPadStar	Supported	Supported
Key:Line1 to Key:Line120	Supported (see note 3)	Supported
Key:Messages	Supported	Supported
Key:Mute	Supported	Supported
Key:NavBack	Supported (see note 4)	Supported
Key:NavDwn	Supported	Supported
Key:NavLeft	Not supported	Supported
Key:NavRight	Not supported	Supported
Key:NavSelect	Supported	Supported
Key:NavUp	Supported	Supported
Key:Offhook	Not supported	Not supported
Key:Onhook	Not supported	Not supported
Key:PTT	Not supported	Not supported
Key:Release	Not supported	Supported
Key:Services	Not supported	Not supported (See note 8)
Key:Session1 to Key:Session6	Not supported	Supported
Key:Settings	Not supported (see note 5)	Not supported
Key:Soft1 to Key:Soft5	Supported (see note 7)	Supported
Key:Speaker	Supported	Supported
Key:VolDwn	Supported	Supported
Key:VolUp	Supported	Supported

Table 13: Key URIs with Supported Phone Models: Cisco Unified Wireless IP Phone 7920 Series, Cisco Wireless IP Phone 8820 Series

Key URIs	7920	7921G, 7925G, 7925G-EX, 7926G	8821
Key:Applications	Supported	Not supported	Not supported
Key:AppMenu	Supported	Not supported	Not supported
Key:Contacts	Not supported	Not supported	Not supported
Key:Directories	Supported	Not supported	Not supported
Key:Feature1 to Key:Feature120	Supported	Not supported	Not supported
Key:FixedFeature1 to 3	Supported	Not supported	Not supported
Key:Headset	Supported	Not supported	Not supported
Key:Hold	Supported	Supported	Supported
Key:Info	Supported	Supported	Supported
Key:KemPage	Not supported	Not supported	Not supported
Key:KeyPad0 to Key:KeyPad9	Supported	Supported	Supported
Key:KeyPadPound	Supported	Supported	Supported
Key:KeyPadStar	Supported	Supported	Supported
Key:Line1 to Key:Line120	Supported	Not supported	Not supported
Key:Messages	Supported	Not supported	Not supported
Key:Mute	Supported	Supported	Supported
Key:NavBack	Supported	Not supported	Not supported
Key:NavDwn	Supported	Supported	Supported
Key:NavLeft	Supported	Supported	Supported
Key:NavRight	Supported	Supported	Supported
Key:NavSelect	Supported	Supported	Supported
Key:NavUp	Supported	Supported	Supported
Key:Offhook	Not supported	Supported	Supported
Key:Onhook	Not supported	Supported	Supported
Key:PTT	Not supported	Supported	Supported
Key:Release	Supported	Not supported	Not supported
Key:Services	Supported	Not supported	Not supported

Key URIs	7920	7921G, 7925G, 7925G-EX, 7926G	8821
Key:Session1 to Key:Session6	Not supported	Not supported	Not supported
Key:Settings	Supported	Not supported	Not supported
Key:Soft1 to Key:Soft5	Supported See note 12.	Supported See note 12.	Supported See note 12.
Key:Speaker	Supported	Supported	Supported
Key:VolDwn	Supported	Supported	Supported
Key:VolUp	Supported	Supported	Supported

Table 14: Key URIs with Supported Phone Models: SPA and Multiplatform Phones

Key URIs	SPA Phones	6800 Series	7800 Series (See Note 10)	7832	8800 Series
Key:Applications	Not supported	Not supported	Not supported	Not supported	Not supported
Key:AppMenu	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Contacts	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Directories	Not supported	Supported	Supported	Supported	Supported
Key:Feature1 to Key:Feature120	Not supported	Not supported	Not supported	Not supported	Not supported
Key:FixedFeature1 to 3	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Headset	Supported	Supported	Supported	Not supported	Supported
Key:Hold	Not supported	Supported	Supported	Supported	Supported
Key:Info	Not supported	Supported	Supported	Supported	Supported
Key:KemPage	Not supported	Not supported	Not supported	Not supported	Not supported
Key:KeyPad0 to Key:KeyPad9	Not supported	Supported	Supported	Supported	Supported
Key:KeyPadPound	Not supported	Supported	Supported	Supported	Supported
Key:KeyPadStar	Not supported	Supported	Supported	Supported	Supported
Key:Line1 to Key:Line120	Not supported	Supported	Supported	Not supported	Supported
Key:Messages	Not supported	Supported	Supported	Not supported	Supported

Key

Key URIs	SPA Phones	6800 Series	7800 Series (See Note 10)	7832	8800 Series
Key:Mute	Not supported	Supported	Supported	Not supported	Supported
Key:NavBack	Not supported	Not supported	Not supported	Not supported	Supported (Except 8875)
Key:NavDwn	Not supported	Supported	Supported	Supported	Supported (Except 8875)
Key:NavLeft	Not supported	Not supported	Not supported	Not supported	Supported (Except 8875)
Key:NavRight	Not supported	Not supported	Not supported	Not supported	Supported (Except 8875)
Key:NavSelect	Not supported	Supported	Supported	Supported	Supported (Except 8875)
Key:NavUp	Not supported	Supported	Supported	Supported	Supported (Except 8875)
Key:Offhook	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Onhook	Not supported	Not supported	Not supported	Not supported	Not supported
Key:PTT	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Release	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Services	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Session1 to Key:Session6	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Settings	Not supported	Not supported	Not supported	Not supported	Not supported
Key:Soft1 to Key:Soft5	Not supported	Supported (see Note 7)	Supported (see Note 7)	Supported (see Note 7)	Supported (see Note 7)
Key:Speaker	Not supported	Supported	Supported	Not supported	Supported
Key:VolDwn	Not supported	Supported	Supported	Supported	Supported
Key:VolUp	Not supported	Supported	Supported	Supported	Supported



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- Note**
1. Cisco Unified IP Phones 8941 and 8945 support Key:Applications in firmware 9.3(1) and later.
 2. Cisco Unified IP Phones 8941 and 8945 support four features.
 3. Cisco Unified IP Phones 8941 and 8945 supports four lines.
 4. Cisco Unified IP Phones 8941 and 8945 support Key:NavBack in firmware 9.3(2) and later, and only if a back softkey is on the screen.
 5. Cisco Unified IP Phones 8941 and 8945 support Key:Settings for firmware 9.2(3) and before.
 6. Cisco Unified IP Phone 7937 supports four softkeys.
 7. These phones support four softkeys.
 8. Cisco Unified IP Phones 8961, 9951, and 9971 do not support the Key:Services URI because the phones do not have a Services button. Applications must use the Init:Services and App:Close URIs. See [Unsupported Key URIs and Alternate Options, on page 19](#)
 9. The Cisco IP Phone 8811, 8841, and 8845 support 5 lines, 5 sessions, and 5 features. The Cisco IP Phones 8851 and 8851NR support 77 lines, 5 sessions, and 77 features. The Cisco IP Phone 8861, 8865, and 8865NR supports 113 lines, 5 sessions, and 113 features.
 10. The Cisco IP Phone 7811 supports 1 line. It does not have feature buttons.
 11. Key:Directories is supported on the Cisco IP Phone 8800 series starting with Firmware Release 11.0
 12. The wireless phones have only 2 softkeys.
 13. Cisco Video Phone 8875 and 8875NR don't have the Navigation keys and don't support the navigation key URIs.
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Related Topics

[Deprecated Phone Models for Cisco Unified Communications Manager](#)

Key URI Format

Key:n

Where

n = a Key name

Unsupported Key URIs and Alternate Options

This section describes the unsupported *Key* URIs in the phone models and provides alternative options, if any, for the unsupported URIs.

Table 15: Unsupported Key URIs and Alternative Options

Phone models	Unsupported URI	Description and alternatives
8961, 9951, 9971	Key:Services	<p>The Cisco Unified IP Phones 8961, 9951, and 9971 don't have a Services button. Therefore, the <i>Key:Services</i> URI is not supported in these phones.</p> <p>The application must use the <i>Init:Services</i> URI and the <i>App:Close</i> URI to close the last XSI application launched from the application. If there is no application open, then the request has no effect.</p> <p>Additionally, the Exit softkey takes the application to the previous screen, and if the application is at the top level, the Exit softkey closes the application.</p>
8961, 9951, 9971	Key:Info	The Cisco Unified IP Phones 8961, 9951, and 9971 don't have a standalone help application. Help is provided within the context of each application.
8961, 9951, 9971	Key:Directories	In the Cisco Unified IP Phones 8961, 9951, and 9971, the <i>Key:Contacts</i> URI replaces the <i>Key:Directories</i> URI. You can use <i>Key:Contacts</i> to invoke the new contacts application in these phones.
8961, 9951, 9971	Key:Settings	The Cisco Unified IP Phones 8961, 9951, and 9971 don't have a single monolithic settings application. Therefore the <i>Key:Settings</i> URI is not supported in these phones.
8961, 9951, 9971	Key:AppMenu	The Cisco Unified IP Phones 8961, 9951, and 9971 don't support the <i>Key:AppMenu</i> URI. All applications are accessed using their individual <i>Key</i> URIs like Applications, Contacts, and Messages.
6921, 6941, 6945, 6961, 8961, 9951, 9971	Key:Hold	<p>The Cisco Unified IP Phone 6900 Series and Cisco Unified IP Phones 8961, 9951, and 9971 don't support the <i>Key:Hold</i> URI.</p> <p>The <i>Key</i> URI equivalents for invoking the standard fixed features are:</p> <ul style="list-style-type: none"> • To invoke transfer, use <i>Key:FixedFeature1</i>. • To invoke conference, use <i>Key:FixedFeature2</i>. • To invoke hold, use <i>Key:FixedFeature3</i>. <p>The fixed feature keys in Cisco Unified IP Phones 8961, 9951, and 9971 are field replaceable.</p>

Display

The *Display* URI is available only on those Cisco Unified IP Phones that have a color backlight on the phone display. Using the *Display* URI, you can control how long the backlight remains on or off.

Note, however, that other administrator-controlled or user-indicated display settings take precedence over the *Display* URI. Therefore, various phone states (such as phone startup, incoming and active calls, or other user input states) override the *Display* URI settings.

Display URI Format

Display:State:Interval

Where

State = whether the phone display is turned on or off, or set to default to return the display to its specified state.

Interval = duration (in minutes) in which the phone state remains in the specified state (unless activated by automated or user input). Value must be an integer ranging from 0-1440 minutes. If the value is set to 0, the display remains in the indicated state indefinitely (unless activated by automated or user input).

Examples

Display:Off:60 turns the phone display off for 1 hour (60 minutes).

Display:On:10 turns the phone display on for 10 minutes.

Display:Off:0 turns off the display until activated.

Display:Default returns the display to its specified state for that time.

Settings Menu

With Settings Menu URIs, you can remotely interact with the **Settings** menu on the phone.



Note Settings Menu URIs are available only on Cisco Video Phone 8875 and 8875NR deployed on Cisco Unified Communications Manager.

URI Format

Cisco Video Phone 8875 supports three types of URIs: SettingsMenu, Button, and Key.

SettingsMenu URI Format

SettingsMenu:<menu name>

SettingsMenu URIs enable you to remotely open the menu and submenu items in the **Settings** menu. Ensure that the <menu name> matches the exact display name of the corresponding menu item on the phone screen. Before accessing a menu, open the **Settings** menu with the URI `Key:Applications`.

Here are some examples:

- `SettingsMenu:Bluetooth`— Open the **Bluetooth** menu when in the **Settings** menu

- `SettingsMenu>About` this device—
Open the **About this device** menu when in the **Settings** menu
- `SettingsMenu:Network settings`—
Open the **Network settings** menu when in the **Network connection** menu
- `SettingsMenu:Alternate TFTP`— Toggle on or off the **Alternate TFTP** option when in the **Network settings** menu
- `SettingsMenu:TFTP server1`— Put the focus in the **TFTP server1** field when in the **Network settings** menu

Button URI Format

Button:<*button name*>

Button URIs allow you to remotely interact with the soft buttons in the **Settings** menu.

Here are some examples:

- `Button:Back`— Go back to the previous menu page
- `Button:Backspace`— Delete the input by one character to the left
- `Button:Apply/Submit`— Submit the changes that you've made, such as TFTP server address

Key URI Format

Key:<*key name*>

The Key URI enables you to remotely enter digits and the characters *****, **.**, and **#** in the phone menu.

Here are some examples:

- `Key:Key_0`— Enter the digit 0
- `Key:Key_6`— Enter the digit 6
- `Key:Key_Asterisk`— Enters the star character (*)
- `Key:Key_Period`— Enters a dot (.) for IP addresses
- `Key:Key_NumberSign`— Enters the pound character (#)

Example

This example is for remotely entering the alternate TFTP server address in the phone menu.

1. Open the **Settings** menu with the following command:

```
<CiscoIPPhoneExecute>
  <ExecuteItem Priority="0"> URL="Key:Applications"/>
</CiscoIPPhoneExecute>
```

2. Run the following commands to open the **Network connection > Network settings** menu, toggle on Alternate TFTP, enter the TFTP server address, and apply the setting.

For example, the TFTP server address is **100.7.34.1**.

```
<CiscoIPPhoneExecute>
  <ExecuteItem Priority="0"> URL="SettingsMenu:Network connection"/>
```

```

<ExecuteItem Priority="o"> URL="SettingsMenu:Network settings"/>
<ExecuteItem Priority="o"> URL="SettingsMenu:Alternate TFTP"/>
<ExecuteItem Priority="o"> URL="SettingsMenu:TFTP server1"/>
<ExecuteItem Priority="o"> URL="Key:Key_1"/>
<ExecuteItem Priority="o"> URL="Key:Key_Period"/>
<ExecuteItem Priority="o"> URL="Key:Key_0"/>
<ExecuteItem Priority="o"> URL="Key:Key_0"/>
<ExecuteItem Priority="o"> URL="Key:Key_Period"/>
<ExecuteItem Priority="o"> URL="Key:Key_7"/>
<ExecuteItem Priority="o"> URL="Key:Key_Period"/>
<ExecuteItem Priority="o"> URL="Key:Key_3"/>
<ExecuteItem Priority="o"> URL="Key:Key_4"/>
<ExecuteItem Priority="o"> URL="Key:Key_Period"/>
<ExecuteItem Priority="o"> URL="Key:Key_1"/>
<ExecuteItem Priority="o"> URL="Button:Apply"/>
</CiscoIPPhoneExecute>

```

If you have entered a wrong number, run the following command to delete your input by one character to the left:

```

<CiscoIPPhoneExecute>
  <ExecuteItem Priority="o"> URL="Button:Backspace"/>
</CiscoIPPhoneExecute>

```

3. Run the following command repetitively until you exit the **Settings** menu.

```

<CiscoIPPhoneExecute>
  <ExecuteItem Priority="o"> URL="Button:Back"/>
</CiscoIPPhoneExecute>

```

XML Displayable Object URIs

These sections describe the XML displayable object URIs.

SoftKey

You can execute native softkey functionality when the phone executes a *SoftKey* URI. The *SoftKey* URI allows developers to customize softkey names and layout in the Services and Directories windows while retaining the functionality that the softkeys provide.

SoftKey URIs work in menu items and in softkey items in the XML objects for which they natively occur on the phone.



Note The Softkey URI is not supported in the Execute object.

SoftKey URI Format

SoftKey:n

Where

n = one of the following softkey names:

- Back

- Cancel
- Exit
- Next
- Search
- Select
- Submit
- Update
- Dial
- EditDial
- <<

The following table contains valid softkey actions for each XSI object type follow. The URI invokes the native functionality that each key possesses in the given object context.

Table 16: Valid Softkey Actions for CiscoIPPhoneObject Types (Part 1)

IPPhoneObject (see note 1)	Back (See note 2)	Select	Exit (See note 2)	Update	Submit
CiscoIPPhoneMenu	X	X	X		
CiscoIPPhoneIconMenu	X	X	X		
CiscoIPPhoneText	X		X	X	
CiscoIPPhoneImage	X		X	X	
CiscoIPPhoneGraphicMenu	X		X	X	
CiscoIPPhoneInput	X				X
CiscoIPPPhoneDirectory	X				

Table 17: Valid Softkey Actions for CiscoIPPhoneObject Types (Part 2)


IPPhoneObject (see note 1)	Search	<<	Cancel	Next	Dial	EditDial
CiscoIPPhoneMenu						
CiscoIPPhoneIconMenu						
CiscoIPPhoneText						
CiscoIPPhoneImage						
CiscoIPPhoneGraphicMenu						

IPPhoneObject (see note 1)	Search	<<	Cancel	Next	Dial	EditDial
CiscoIPPhoneInput	X (see note 3)	X	X			
CiscoIPPPhoneDirectory			X	X	X (see note 4)	X (see note 4)



- Note**
1. The *SoftKey* URI is not allowed in an Execute object, except for the Cisco Wireless IP Phone 8821 and 8821-EX.
 2. For the Cisco Wireless IP Phone 8821 and 8821-EX Firmware Release 11.0(4) and previous, the *Softkey:Back* button takes the user up one screen level and the *Softkey:Exit* closes all open applications. For the Cisco Wireless IP Phone 8821 and 8821-EX Firmware Release 11.0(4)SR1 and later, the *Softkey:Back* and *Softkey:Exit* buttons take the user up one screen level.
 3. Only when used under the Directories button.
 4. The *SoftKey:Dial* and *SoftKey>EditDial* URIs can be used only for Directory objects, but the *Dial:xxx* and *EditDial:xxx* URIs can be used as the URL of any *SoftKeyItem* or *MenuItem*.

The Cisco Unified IP Phones 8961, 9951, and 9971 have the following enhancements to their display:

- The positions of the softkeys have been changed. Moving from left to right, the Exit is the first softkey followed by the Submit, Select, Update, or Next softkey, and finally the Delete softkey.
- In the submenu screens, the back arrow icon () replaces the << or Exit softkeys, and it is placed in the first (extreme left) position.
- The phone displays error messages, like XML Parse error or HTTP failures, in a new window.

The following table shows this table from the document and denotes the Cisco Wireless Phone 840 or 860 behavior:

Table 18: Valid Softkey Actions for CiscoIPPhoneObject Types (Part 1)

IPPhoneObject	Select	Select	Exit	Exit	Update	Update	Submit	Submit
	8821	840/860	8821	840/860	8821	840/860	8821	840/860
CiscoIPPhoneMenu	X	X	X	X				
CiscoIPPhoneIconMenu	X	N/A	X	N/A				
CiscoIPPhoneText			X	X	X	X		
CiscoIPPhoneImage			X	N/A	X	N/A		
CiscoIPPhoneGraphicMenu				X		X		

IPPhoneObject	Select 8821	Select 840/860	Exit 8821	Exit 840/860	Update 8821	Update 840/860	Submit 8821	Submit 840/860
CiscoIPPhoneInput			X	N/A	X	N/A		
CiscoIPPPhoneDirectory							X	N/A

Table 19: Valid Softkey Actions for CiscoIPPhoneObject Types (Part 2)

IPPhoneObject (see note 1)	Search 8821	Search 840/860	<< 8821	<< 840/860	Cancel 8821	Cancel 840/860	Next 8821	Next 840/860
CiscoIPPhoneMenu								
CiscoIPPhoneIconMenu								
CiscoIPPhoneText								
CiscoIPPhoneImage								
CiscoIPPhoneGraphicMenu								
CiscoIPPhoneInput	X	N/A	X	N/A	X	N/A		
CiscoIPPPhoneDirectory					X	N/A	X	N/A

Table 20: Valid Softkey Actions for CiscoIPPhoneObject Types (Part 3)

IPPhoneObject (see note 1)	Dial 8821	Dial 840/860	EditDial 8821	EditDial 840/860
CiscoIPPhoneMenu				
CiscoIPPhoneIconMenu				
CiscoIPPhoneText				
CiscoIPPhoneImage				
CiscoIPPhoneGraphicMenu				
CiscoIPPhoneInput				
CiscoIPPPhoneDirectory	X	N/A	X	N/A



Note Cisco Wireless Phone 840/860 support for CiscoIPPhoneInput and CiscoIPPhoneDirectory will be added in future releases.

Related Topics

[Telephony URIs](#), on page 35

QueryStringParam

The *QueryStringParam* URI allows an application developer to collect more information from the user with less interaction. When the user performs an action with a softkey, you can either append a query string parameter to the URL of the highlighted *MenuItem* or append the query string parameter from the *MenuItem* to the URL of the softkey.

QueryStringParam URI Format

QueryStringParam:d

Where

d = the data to be appended to a corresponding URL.

Example: QueryStringParam URI in CiscoIPPhoneMenu Object

```
<CiscoIPPhoneMenu>
  <Title>Message List</Title>
  <Prompt>Two Messages</Prompt>
  <MenuItem>
    <Name>Message One</Name>
    <URL>QueryStringParam:message=1</URL>
  </MenuItem>
  <MenuItem>
    <Name>Message Two</Name>
    <URL>QueryStringParam:message=2</URL>
  </MenuItem>
  <SoftKeyItem>
    <Name>Read</Name>
    <URL>http://server/read.asp</URL>
  </SoftKeyItem>
  <SoftKeyItem>
    <Name>Delete</Name>
    <URL>http://server/delete.asp</URL>
  </SoftKeyItem>
</CiscoIPPhoneMenu>
```

Example: Item Selection with Numeric Keypad Calls URI

The following example shows how to use the *QueryStringParam* URI in a *CiscoIPPhoneMenu* object. The *CiscoIPPhoneMenu* object includes two *MenuItems* with *QueryStringParam* URIs. If the user chooses the *MenuItems* with the numeric keypad, the cursor moves to that entry, but nothing executes because the values are *QueryStringParam* URIs.

If the user presses either custom softkey, the currently highlighted *MenuItem* URI value gets appended to the softkey URL that was pressed and requested from the web server.

If the user highlights the first *MenuItem* and press the Read softkey, the phone generates the following URL:

http://server/read.asp?message=1

```
<CiscoIPPhoneMenu>
  <Title>Message List</Title>
  <Prompt>Two Messages</Prompt>
  <MenuItem>
```

```

    <Name>Message One</Name>
    <URL>http://server/messages.asp?message=1</URL>
  </MenuItem>
  <MenuItem>
    <Name>Message Two</Name>
    <URL>http://server/messages.asp?message=2</URL>
  </MenuItem>
  <SoftKeyItem>
    <Name>Read</Name>
    <Position>1</Position><URL>QueryStringParam:action=read</URL>
  </SoftKeyItem>
  <SoftKeyItem>
    <Name>Delete</Name>
    <Position>2</Position><URL>QueryStringParam:action=delete</URL>
  </SoftKeyItem>
</CiscoIPPhoneMenu>

```

QueryStringParam URI Example Discussion

The Cisco Unified IP Phones allow you to implement the *QueryStringParam* URI in either manner although [Example: Item Selection with Numeric Keypad Calls URI, on page 27](#) is not as efficient as [Example: QueryStringParam URI in CiscoIPPhoneMenu Object, on page 27](#). Choose the best way to perform the action based on your applications needs.

The Item selection example has a slight advantage in that if the user chooses an item with the numeric keypad, the URL gets called. This action would allow you to invoke some default behavior, such as to read the message in the example. By highlighting the first message and pressing the Read softkey, the phone creates the following URL: *http://server/messages.asp?message=1&action=read*

Using the *QueryStringParam* URI reduces the size of the XML objects that you generate by removing redundant portions of a URL in every *MenuItem*.

Multimedia URIs

These sections describe the multimedia URIs.

RTP Streaming

You can invoke RTP streaming using URIs in services. You can instruct the phone to transmit or receive an RTP stream with the following specifications:

- RTPRx
- RTPTx
- RTPMRx
- RTPMTx



Note For some Cisco Unified IP Phone models, the RTP Streaming URIs have been deprecated by the RTP Streaming API.

The supported format of the RTP stream is:

- The codec is G.711 mu-law.
- The packet size is 20 ms.

The possible CiscoIPPhoneError codes are:

- Error 1 = Error parsing CiscoIPPhoneExecute object
- Error 2 = Error framing CiscoIPPhoneResponse object
- Error 3 = Internal file error
- Error 4 = Authentication error

Related Topics

[RTP Streaming API](#)

Interaction with Call Streaming

- Existing Tx or MTx URI streams are terminated if a new call begins or an existing call resumes.
- Tx or MTx URI stream requests received when a call is active are rejected with an errorNo=4 unauthorized. If a call is in a Held state (connected but not actively streaming), the Tx or MTx URI request is accepted, but will terminate if the call resumes.



Note Returning errorNo=4 allows the application to distinguish this error from the normal errorNo=1 busy response.

- Existing Rx or MRx URI streams are terminated if a new call begins or an existing call resumes.

The user has no explicit mechanism for terminating the Rx or MRx URI stream independent of the call. Thus, if the Rx or MRx stream is not terminated automatically, it would continue to play. For example, a user is listening to Internet radio feed and gets an incoming call. The user answers the call, which either closes or minimizes the Internet radio XSI application. Otherwise, the user has no intuitive way to stop the music stream.

- New Rx or MRx URI stream requests received during an active call are accepted (whisper), but the volume parameter of the URI is ignored.

If the Rx or MRx URI request was done using push, then the associated application is responsible for using push Priority attributes and for stopping and starting the stream.

If the user initiates the Rx or MRx URI using an application, then the user likely is not concerned about having the audio mixed with the current call. However, the user should also be presented with an option to stop the application, when needed.

- For the Rx or MRx URI, the Mute indicator light is only lit when both these conditions are met:
 - There are no active transmit streams from either a call or an XML services stream.
 - There is at least one active receive stream.

For example, if an active call is ended or put on hold while a Rx or MRx URI stream is active, the Mute indicator will light.

- If a Rx or MRx or Tx or MTx URI request is received and there is already an active XML services stream in that direction, then a response with errorNo=1 Tx/Rx is already active is returned. The previous stream must be terminated (either by the user or by an RTP Stop URI) before a new stream can be started.

This response provides visibility to the application if the phone is currently busy. It then allows the application to decide whether or not to terminate the existing stream and start a new one, rather than being controlled by the phone firmware.

RTPRx

The *RTPRx* URI instructs the phone to receive a Unicast RTP stream or to stop receiving Unicast or Multicast RTP streams.

RTPRx URI Formats

RTPRx:i:p:v

RTPRx:Stop

Where

i = the IP Address from which the stream is coming.

p = the UDP port on which to receive the RTP stream. Ensure that this is an even port number within the decimal range of 20480 to 32768. If no port is specified, the phone chooses a port and returns it when initiated by a push request.

Stop = the parameter that will stop any active RTP stream from being received on channel one

v = the optional volume setting that controls the volume of stream play out. The supplied value is a percentage of the maximum volume level of the device and must be in the range 0-100. The phone converts the specified percentage into the closest device-supported volume level setting and uses it. After the initial volume level gets set and the stream starts, you can manually change the volume level as needed. If the optional volume parameter does not get included, the current volume setting on the phone gets used as the default.

RTPTx

Use the *RTPTx* URI to instruct the phone to transmit a Unicast RTP stream or to stop transmitting Unicast or Multicast RTP streams.

RTPTx URI Formats

RTPTx:i:p

RTPTx:Stop

Where

i = the IP Address to which an RTP stream is transmitted.

p = the UDP port on which to transmit the RTP stream. Ensure that this is an even port number within the decimal range of 20480 to 32768.

Stop = the parameter that will stop any active RTP stream from being received on channel one

RTPMRx

The *RTPMRx* URI instructs the phone to receive a Multicast RTP.

RTPMRx URI Format

RTPMRx:i:p:v

Where

i = the Multicast IP Address from which to receive an RTP stream. For information on selecting a Multicast IP Address, see the *Cisco Unified Communications System SRND*, the *IANA guidelines*, and your local network administration policies.

p = the Multicast UDP port from which to receive the RTP stream. Ensure that this is an even port number within the decimal range of 20480 to 32768.

v = the optional volume setting that controls the volume of stream play out. The supplied value is a percentage of the maximum volume level of the device and must be in the range 0-100. The phone converts the specified percentage into the closest device-supported volume level setting and uses it. After the initial volume level gets set and the stream starts, you can manually change the volume level as needed. If the optional volume parameter does not get included, the current volume setting on the phone gets used as the default.

RTPMTx

The *RTPMTx* URI instructs the phone to transmit a Multicast RTP stream.

RTPMTx URI Formats

RTPMTx:i:p

Where

i = the Multicast IP Address to which an RTP stream is transmitted. For information on selecting a Multicast IP Address, see the *Cisco Unified Communications System SRND*, the *IANA guidelines*, and your local network administration policies.

p = the Multicast UDP port on which to transmit the RTP stream. Ensure that this is an even port number within the decimal range of 20480 to 32768.

Play

The *Play* URI downloads an audio file from the TFTP server and plays through the phone speaker. This same mechanism also plays ring files, and the format of the files is the same. You could use the *Play* URI to play files that are in the *Ringlist.xml* or those that are not. If the phone is equipped with an message waiting light, the light will flash while the audio file is playing, providing a visual alert as well.



Note The *Play* URI is a synchronous request. If the request is pushed to the phone using HTTP, the HTTP response (*CiscoIPPhoneResponse* object) is not returned until after the playback has completed.

Play URI Interaction with Incoming Calls

The *Play* URI and incoming calls (ringing) have equal priority access to the DSP ringer resources resulting in the following interactions:

- If a *Play* URI is currently playing, an incoming call (ringing) will not preempt the *Play* URI; the *Play* URI will finish playing first.

- If the phone is ringing and a *Play* URI request is sent to the phone, the execution of the *Play* URI defers until the phone stops ringing (the DSP ringer resource becomes available) and then the *Play* URI will play.

Play URI Format

Play:f

Where

f = the filename of a raw audio file in the TFTP path (such as *Play:Classic2.raw*).

The audio files for the rings must meet the following requirements for proper playback on Cisco Unified IP Phones:

- Raw PCM (no header)
- 8000 samples per second
- 8 bits per sample
- uLaw compression
- Maximum ring size: 16080 samples
- Minimum ring size: 240 samples
- Number of samples in the ring is evenly divisible by 240.
- Ring starts and ends at the zero crossing.

To create PCM files for custom phone rings, you can use any standard audio editing packages that support these file format requirements.

XSI Audio Path Control

The XSI Audio Path Control feature enables XSI calls to specify if the audio is played on the speakerphone or handset speaker of the phone. The feature is available on the following phones:

- Cisco Unified Wireless IP Phones 7921G, 7925G, 7925G-EX, and 7926G with release 1.4(4) and later



Note In releases prior to 1.4(4), by default the audio path is set to speakerphone unless a headset is connected.

- Cisco Wireless IP Phone 8821

The XSI Audio Path Control feature utilizes the RTP URI which has been extended to give the administrator this option to specify whether audio received via XSI is played through the speaker phone or handset speaker of the Cisco IP Phone.

RTP URI Format

RTPRx:i:p:v:s or *RTPMRx:i:p:v:s*

Where

i = equals IP address (x.x.x.x).

p = equals UDP port (20480-32768).

v = volume (0-100).

s = specifies where the audio for an XSI call should be played.

- If *s* = 0, then the audio for the XSI call will be played to the speaker phone.
- If *s* = 1, then the audio for the XSI call will be played to the handset speaker or headset.
- If *s* = 2, then the audio for the XSI call will be played to the current audio path.
- If *s* is not present, then the audio for the XSI call is played to the speaker phone.

Examples

XSI Audio Path	Stream Type	RTP URI Example
Speakerphone	Unicast	RTPRx:10.0.0.10:20500 RTPRx:10.0.0.10:20500::0 RTPRx:10.0.0.10:20500:100:0
Handset/Headset	Unicast	RTPRx:10.0.0.10:20500::1 RTPRx:10.0.0.10:20500:100:1
Speakerphone	Multicast	RTPMRx:10.0.0.10:20500 RTPMRx:10.0.0.10:20500::0 RTPMRx:10.0.0.10:20500:100:0
Handset/Headset	Multicast	RTPMRx:10.0.0.10:20500::1 RTPMRx:10.0.0.10:20500:100:1

Vibrate

The *Vibrate* URI is available on the Cisco Unified Wireless IP Phones 7920, 7921G, 7925G, 7925G-EX, and 7926G, and it enables third-party applications to invoke the phone vibration capabilities for silent alerts, similar to the way in which the Play URI plays audible alerts. If the *Vibrate* parameters are not specified or if the device is unable to support custom *Vibrate* sequences, the device executes the default vibrate sequence.



- Note** The Cisco Unified Wireless IP Phone 7921G is deprecated with Cisco Unified Communications Manager 12.0(1) and later. The phones still work on previous versions of Cisco Unified Communications Manager.
- The Cisco Unified Wireless IP Phone 7920 is deprecated with Cisco Unified Communications Manager 11.5(1) and later. The phones still work on previous versions of Cisco Unified Communications Manager.

Related Topics

[Deprecated Phone Models for Cisco Unified Communications Manager](#)

Vibrate URI Format

Vibrate:vibrateDuration:silenceDuration:count

Where

vibrateDuration = duration (in milliseconds) in which the vibrate state remains on. Value must be an integer ranging from 0-65536 milliseconds (ms).

silenceDuration = duration (in milliseconds) in which the vibrate state remains off. Value must be an integer ranging from 0-65536 ms.

count = number of times to repeat the vibrate on and off sequence.

Examples

Vibrate:1000:0:1 initiates a single vibrate for 1 second.

Vibrate:500:1500:5 initiates five vibrations, each lasting for 500 ms, followed by 1500 ms of silence.

Device

The *Device* URI instructs the device to automatically unlock the input or display interface without the user unlocking the device manually.

The *Device* URI accepts these commands:

- (All phones) Unlock: If the device is configured to automatically lock the input or display interface, the normal idle timeout behavior applies and the device is automatically locked again.
- (8821 only) GeneratePRT and PRTStatus: See [Create a Remote Problem Report with CiscoIPPhoneExecute](#).

Device URI Format

Device:{command}

Where

command = The command the device follows:

- Type: Enum
- Valid Value: Unlock
- Default-value: N/A

Device URI Example

This alert example performs the following actions:

1. Plays a tone on the phone
2. Unlocks the phone
3. Displays an alarm message on the phone

```
<CiscoIPPhoneExecute>
  <ExecuteItem URL="Device:Unlock"/>
  <ExecuteItem URL="Play:alert.wav"/>
</CiscoIPPhoneExecute>
```

On processing the above command, the following response is sent:

```
<CiscoIPPhoneText>
<Title>Alert</Title>
<Prompt>Urgent</Prompt>
<Text>
Please go to room 1234.
</Text>
<SoftKeyItem>
<Name>Accept</Name>
<URL>http://<ip>/AlertResponse.jsp?reason=accept</URL>
</SoftKeyItem>
<SoftKeyItem>
<Name>Busy</Name>
<URL>http://<ip>/AlertResponse.jsp?reason=busy</URL>
</SoftKeyItem>
</CiscoIPPhoneText>
```

Device URI Error and Response

When the *Device* URI is invoked from an Execute object, it uses the standard URI Status and Data values in the *ResponseItems*.

Condition	Status	Data
Executed successfully	0 (Success)	Success
URI syntax is invalid	1 (Parse error)	Invalid URI
URI is not supported	6 (Internal error)	URI not found

Telephony URIs

These sections describe the telephony URIs.

Dial

The *Dial* URI initiates a new call to a specified number. The *Dial* URI invokes when it is contained in a menu item, the menu item is highlighted, and the device is taken off hook.

Activate the *Dial* URI by one of the following methods:

- Line button
- Speaker button
- Headset button
- Handset hook switch
- Normal menu item
- Softkey item selection

Dial URI Format

Dial:{*dialSequence*}[:{*useAppUI*}:{*applicationId*}[:{*audibleFeedback*}]

Where

dialSequence = The sequence of DTMF digits to be dialed. Commas represent 1 second pauses.

- Value Type: String
- Values: minLength=0, no maxLength, can only contain 0123456789#*ABCD and comma (,)
- Default value: N/A

useAppUI = Specifies whether or not this application will be used as the user interface for this call. A value of true will cause the application to keep UI focus when the call is made instead of switching to the Call UI application. The *appId* must be specified or this parameter will have no effect: it will always be false. This optional field is supported only on the Cisco Unified IP Phone 7900, 8800, 8900, and 9900 Series.

- Value Type: boolean
- Values: 0 or 1 (0=false 1=true)
- Default value: 0

applicationId = The unique name of the XSI web application requesting this call. This optional field is supported only on the Cisco Unified IP Phone 7900, 8800, 8900, and 9900 Series.

- Value Type: String
- Values: minLength=1, no maxLength, cannot contain semicolons – should be in the format Company/Product.
- Default value: Nil, which means this dial request will not be associated with any application

audibleFeedback = Whether or not to provide audible feedback to the user when the DTMF digits are dialed. This optional field is supported only on the Cisco Unified IP Phone 7900, 8800, 8900, and 9900 Series.

- Value Type: Boolean
- Values: 0, 1 (0=false 1=true)
- Default value: 1

EditDial

The *EditDial* URI initiates a new call to a specified number. The *EditDial* URI invokes when it is contained in a menu item and the menu item is highlighted.

Activate the *EditDial* URI by one of the following methods:

- Line button
- Speaker button
- Headset button
- Handset hook switch

- Normal menu item
- Softkey item selection

EditDial URI Format

EditDial:n

Where

n = the number dialed

Example

EditDial:1000 initiates a call to the phone with DN 1000.

SendDigits

The *SendDigits* URI instructs the phone to send a specified sequence of DTMF digits in-band within the media stream of the current active (streaming) call.

Audible feedback to the user can be enabled or disabled and an optional application ID can be specified to ensure that the DTMF digits will only be sent to the call which is associated with a specific application.

SendDigits URI Format

SendDigits:dtmfSequence:audibleFeedback::applicationId

Where

dtmfSequence = the sequence of DTMF digits to be sent. Value must contain only 0123456789#*ABCD and comma (.). The comma represents a one second pause.

audibleFeedback = indicates whether to provide audible feedback to the user as the DTMF digits are entered. Values can be 0 (false) or 1 (true).

applicationId = optional identifier of the application associated with the call which must receive the DTMF digits. Value must be 0-64 and cannot contain colons. The default value is null indicating that the active call should receive the DTMF digits, regardless of any application association.

Example

Make a call using a calling card service that implements these steps:

1. Connects to a 800 calling card service (using the *Dial* URI).
2. Application waits to give call time to connect.
3. Dials the destination number, ensuring that the digits can only be dialed from this application.
4. Pauses 2 seconds.
5. Dials the calling card number.
6. Pauses 1 second.
7. Dials the pin number.

```

<CiscoIPPhoneExecute>
  <ExecuteItem URL="Dial:918005551212:1:Cisco/Dialer"/>
</CiscoIPPhoneExecute>
<CiscoIPPhoneExecute>
  <ExecuteItem URL="SendDigits:6185551212,,987654321,1234:1:Cisco/Dialer"/>
</CiscoIPPhoneExecute>

```

SendDigits Error and Response

When the *SendDigits* URI is invoked from an *Execute* object, it uses the standard URI Status and Data values in *ResponseItems*.

Condition	Status	Data
Executed successfully	0 (Success)	Success
URI syntax is invalid	1 (Parse error)	Invalid URI
URI is not supported	6 (Internal error)	URI not found
Unable to execute URI because there currently is no active (streaming) call	6 (Internal error)	No Active Call
Unable to execute URI because the current active (streaming) call is not associated with the specified application	6 (Internal error)	No Active Call for Application
Phone is temporarily unable to execute URI due to some other transient issue	6 (Internal error)	<Failure>

Application Management URIs

These sections describe the application management URIs.

Init

The *Init* URI allows an application to initialize a feature or data with the argument that is passed with the URI.

Init URI Format

Init:o

Where

o = the Object name.

Valid object name:

- *CallHistory*: When the phone encounters an *Init:CallHistory* URI, it clears the internal call history logs that are stored in the phone. This action initializes Missed Calls, Received Calls, and Placed Calls.

- *Services*: When the phone encounters an *Init:SERVICES* URI, it closes the Services application. If Services is not currently open, it has no effect.
- *Messages*: When the phone encounters an *Init:Messages* URI, it closes the Messages application. If Messages is not currently open, it has no effect.
- *Directories*: When the phone encounters an *Init:Directories* URI, it closes the Directories application. If Directories is not currently open, it has no effect.

Notify

The *Notify* URI generates network notifications to back-end applications. This feature is most useful for XSI objects that support action handlers (such as displayable XSI objects and RTP streams). For example, use the *Notify* URI to deliver notifications to back-end applications when an XSI application is closed or when an RTP stream is terminated.

You can also specify the *Notify* URI in place of most fields that accept a generic URI, including softkeys and menu items. For example, you can call the *Notify* URI from a softkey or menu item to trigger a back-end event that does not require an interface change, such as manipulating the state of audio streams or other non-visual resources. The *Notify* URI also works in conjunction with the *QueryStringParam* URI, such that the exact contents of the *QueryStringParam* data will be used as the *Notify* URI data.

The *Notify* URI is not made in the context of an XSI application session and does not contain any HTTP cookie or session information. Thus, the back-end application cannot rely on HTTP cookies or session information to uniquely identify the client or application. Instead, the application must embed any necessary information in the *Notify* path and data fields, or leave the data field empty and rely on any default information provided by the specific event handler.



Note The *Notify* URI is not supported in the *Execute* object.

Notify URI Format

Notify:protocol:host:port:path:credentials:data

Where

protocol = network protocol to use for the *Notify* connection; http is the only supported protocol.

host = network host designated to receive the notification. Value must be entered as a hostname or IP address.

port = network port to use for the *Notify* connection. Value must be a number from 1-65535.

path = protocol-specific information. Value cannot contain colons or semicolons.

credentials = optional protocol-specific credentials used to authenticate to the server. For HTTP, this is a base64-encoded version of *userid:password*. Value cannot contain colors or semicolons. If the credentials parameter is not specified or if it is null, no Authorization header will be included in the request. The HTTP notification service will retry the request 3 times before failing and logging an error message.

data = optional application-specific event data. Value cannot contain semicolons.

Notify URI Examples

- Called from RTP *onStreamStopped* Event Handler, no credentials, with data:

```
Notify:http:myserver:8080:path/streamhandler?event=stopped:
:myStreamStoppedData

HTTP POST /path/streamhandler?event=stopped HTTP/1.1
Accept: */*
Content-Type: application/x-www-form-urlencoded; charset="UTF-8"
Host: myserver:8080
Content-Length: 23

DATA=myStreamStoppedData
```

- Called from RTP *onStreamStopped* Event Handler, no credentials, no data:

```
Notify:http:server:8080:path/streamhandler?event=stopped

HTTP POST /path/streamhandler?event=stopped HTTP/1.1
Accept: */*
Content-Type: application/x-www-form-urlencoded; charset="UTF-8"
Host: myserver:8080
Content-Length: 40

DATA=<notifyStreamStopped id="stream1"/>
```

- Called from *SoftKey*, with credentials, with data:

```
Notify:http:myserver:8080:path/streamhandler?event=stopped:
8fh4hf7s7dhf :myStreamStoppedData

HTTP POST /path/streamhandler?event=stopped HTTP/1.1
Accept: */*
Authorization: Basic 8fh4hf7s7dhf
Content-Type: application/x-www-form-urlencoded; charset="UTF-8"
Host: myserver:8080
Content-Length: 23
```

- Called from *SoftKey*, no credentials, no data

```
Notify:http:server:8080:path/streamhandler?event=stopped

HTTP POST /path/streamhandler?event=stopped HTTP/1.1
Accept: */*
Content-Type: application/x-www-form-urlencoded; charset="UTF-8"
Host: myserver:8080
Content-Length: 5
```

- Called from *SoftKey* with *QueryStringParam* URI:

```
<CiscoIPPhoneMenu>
  <MenuItem>
    <Name>Voicemail1</Name>
    <URL>QueryStringParam:id=1</URL>
  </MenuItem>
  <MenuItem>
    <Name>Voicemail2</Name>
    <URL>QueryStringParam:id=2</URL>
  </MenuItem>
  <SoftKeyItem>
    <Name>Play</Name>
    <URL>Notify:http:vmailSrvr:8080:path/play</URL>
  </SoftKeyItem>
</CiscoIPPhoneMenu>
```


If the Voicemail2 menu item was selected when the Play softkey was pressed, the following notification would be sent:

```
HTTP POST /path/play HTTP/1.1
Accept: */*
Content-Type: application/x-www-form-urlencoded; charset="UTF-8"
Host: vmailSrvr:8080
Content-Length: 9
```

```
DATA=id=2
```

Application

The *Application* URI is a component of the Application Management API, which provides an improved hand-off between call mode and application mode. The *Application* URI allows applications to request changes to their application or window state. Applications can request to change focus, to be minimized, or to be closed.



Note The other component of the Application Management API is the Application Management Event Handler.

When an *Application* URI request is made, it has a specific application associated with it (not just the application context) and that action can only be taken on that specific application. The application specified in the *appId* parameter (of the displayable XML object) must be active at the time the action is requested, or an error will be returned.

This prevents open, but not active, applications which are buried on the application “stack” from closing the entire application context which would also close the active application, potentially disrupting the user’s interaction with the application. This also means that if an application closes or becomes non-active (for example, if user navigates out of an application, or a new application is pushed to the context) any pending *Application* URI requests are immediately cancelled.



Note The Cisco Unified IP Phone 6900 Series cannot add phone service under application due to hard key mapping.

Related Topics

[Application Event Handlers](#)

App URI Format

App:action:priority:idleTimer:applicationId

Where

action = action to be taken with the application. Values include:

- *RequestFocus*: Makes a request to the application manager to bring the application context (window) containing this application into focus (maximize). This is a request, not a demand, as higher priority applications may prevent the application from actually gaining focus. Applications must use *onAppFocusGained* event handlers to know when focus is actually gained.
 - If the requested application is Open, but not currently Active, this request will not succeed (error response).

- If the application already has focus, the request has no effect.
- *ReleaseFocus*: Makes a request to the application manager to relinquish focus to another application context (essentially, a “move-to-back” request). Applications must use *onAppFocusLost* event handlers to know when focus is actually lost.
 - If the application does not have focus, the request has no effect.
 - If there are no other applications open (available to receive focus) then this application will retain focus.
- *Minimize*: Makes a request to the application manager to minimize the application context containing this application. This request always results in the application (eventually) being minimized. If the application has focus when this URI executes, the *onAppFocusLost* event handler will be invoked first, then the *onAppMinimize* handler.
 - If the requested application is Open, but not currently Active, this request will not succeed (error response).
 - If the application is already minimized, the request has no effect.
- *Close*: Makes a request to the application manager to close the application context containing this application.
 - If the requested application is open, but not currently active, this request will not succeed (error response). This request will result in the application context (and all applications within that context) being closed.
 - If the application has focus when this URI executes, the *onAppFocusLost* event handler will be invoked prior to the *onAppClosed* event handler (which will always be invoked).

priority = priority at which the action should be take. Values include:

- 0: Do immediately, even if user is interacting with the phone. This priority is unavailable if the *Application* URI is contained within an Application Management Event Handler.
- 1: Do when user is done interacting with the phone.
- 2: Do only if the user is not interacting with the phone.

idleTimer = duration of time (in seconds) the phone or application must be idle before the action should be taken. Values must range from 10-86400 (seconds); default is 60 seconds. The *idleTimer* value has no effect on *priority=0* requests. Any pending timers are automatically cancelled when the displayable object changes for an application context.

applicationId = optional identifier of the application on which the action should be taken. Values must range in length from 1-64 string characters and cannot contain colons. The default value is the application of the displayable object in which the URI is defined.



Note If the *Application* URI is used in an *ExecuteItem*, you must specify the *applicationId* because the application context of the request cannot be inferred.

App URI Error and Response

All *Application* URI requests are asynchronous, so the only return value indicates that the URI was successfully parsed and that the specified application was valid and currently active in its context. The application is notified of the actual state change asynchronously using the event handlers.

Condition	Status	Data
Executed successfully	0 (Success)	Success
URI syntax is invalid	1 (Parse error)	Invalid URI
Unknown application ID	6 (Internal error)	Unknown Application ID
Request made to change state of an application that is not current active	6 (Internal error)	Application is not Active

