



New and Changed Information

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New and Changed for Firmware Release 12.0(4)

Revision	New and Changed
Added a new topic to mention how to enable the Inline Call Session Information. This feature is supported only for <i>Cisco IP Phone 8800 Series Multiplatform Phones</i> .	Enable Inline Call Label or Session (8800 only)
Added a new topic to show LLDP X-SWITCH-INFO Support for E911.	Enable LLDP X-SWITCH-INFO Support for E911
Added a new topic to show how to add Call Park on a specific line key.	Add Call Park on a Specific Line Key
New topic added to support Cisco Headset 320 headset upgrading through configuration file	Upgrade Headset using Configuration File (Cisco Headset 320 only)

Revision	New and Changed
Added a new topic for user-pref attribute	User Preference Attribute
Updated the topic to support single call on a line	Configure the Number of Call Appearances Per Line
Updated the topic to add Layout softkey on phone that controls video layout during a hybrid meeting	Configure Connected Meeting Key List (8800 only)

New and Changed for Firmware Release 12.0(3)

Revision	New and Changed
Updated topics on how to invoke XML service from multicast paging	Configure Multicast Paging Parameters for Multiple Paging Group Parameters for XML Applications For new macro MCASTADDR:Macro Expansion Variables
Added a new topic for how to do Desk Booking for a Specific Duration	Set the Time Format for Booking a Desk for a Specific Duration (8800 only)
Added a new topic to mention the support for remote factory reset with SIP notify	Initiate Factory Reset with SIP-Notify
Added a new topic to mention the support CDA retry	Device Onboards with CDA Retry
A new task topic added to enable extension of a KEM key (upto 16 extensions)	Assign an Extension Number to a Key Expansion Module (KEM) Line Key (8800 only)
Added a new topic to mention the support password setup after factory reset	Enable to Show Password Alert
Added a new topic to mention the support HTTPS	Enable HTTPS by Default

New and Changed for Firmware Release 12.0(2)

Revision	New and Changed
A new topic added to support Phone control of all metric services with Webex Metrics Enable	Enable the Control of Webex Metrics Service
A new topic added to support Phone control PRT to automatically upload the enablement with PRT Upload at Crash Enable	Enable the Control of PRT Upload at Crash Service
A new topic added for the task to manage participant list in Ad Hoc conference	Manage Participant List for Ad Hoc Conference

Revision	New and Changed
A new topic added for how to add Participants softkey on phone	Add Participants Softkey on the Phone
A new topic added to support Phone authorization with RFC8760	Enable Auth INVITE and Auth Resync Reboot
A new topic added to support Digest Algorithm for hoteling	Support for Additional Digest Algorithms for Hoteling Authentication
A new topic added for the task to add Participant softkey for hybrid meeting	Add Participants Softkey on Phone (8800 only)
A new topic added for how to add Mute/Unmute softkeys on phone	Add Mute and Unmute Softkey on Phone (8800 only)
A new topic added for how to add Start video/Stop video softkeys on phone	Add Start Video Softkey on Phone
A new topic on how to configure license retry timer	Configure Retry Timer for Authorization Failure
Updated Macro variable table for ORIGTYPE and AUTHSTATUS	Macro Expansion Variables
A new topic added to support TLS Minimum Version parameter	Control the TLS Minimum Value

New and Changed for Firmware Release 12.0(1)

Revision	New and Changed
Added the new task for outbound proxy survivability support Added a table with all parameters required for outbound proxy survivability support	Add Outbound Proxy Survivability Support Parameters for Outbound Proxy Survivability Support
Added the new task to enable FIPS mode	Enable FIPS Mode
Added a topic to explain RFC 8760 support	Support for RFC-8760
Updated the topic Enable Webex Call Logs to support webex call log duration	Enable Webex Call Logs on the Phone
Supported 8800 phone only Added new topics to support hybrid meeting feature	Control Webex OBJ Meetings (8800 Only) Configure Connected Meeting Key List (8800 only)

New and Changed for Firmware Release 11.3(7)

Revision	New and Changed
Updated the topic to add the new feature <code>Inert</code>	Configurable Features on Line Keys
Added the task for the new feature <code>Inert Mode</code> for <code>PLK Configuration</code>	Shut Down a Line Key Shut Down a Line Key on a Key Expansion Module
Updated the topics to add a prerequisite for the new feature <code>Inert Mode</code> for <code>PLK Configuration</code>	Enable the User to Configure Features on Line Keys Enable the User to Configure Features on Key Expansion Module Line Keys Select the Line Key LED Behavior Configure the Phone to Monitor Multiple Users' Lines Configure a Line Key on the Phone to Monitor a Single User's Line
Added the task about how to support Spam indication for incoming calls	Spam Indication for Incoming Webex Calls
Updated the topic to add a reference to the topic to “Spam Indication for Incoming Webex Calls”	Spam Indication for Incoming Calls
Added the topic for the feature <code>VPN Connection Support</code>	Set Up a VPN Connection from the Phone View the VPN Status Set Up a VPN Connection from the Phone Web Page Parameters for VPN Settings Reboot the Phone from the Phone Web Page
Updated the topic to add the feature <code>VPN Connection Support</code>	Telephony Features
Updated the topic to add the shortcut strings of the phone menus VPN settings and VPN status	Menu Shortcuts Mapping on PLK and PSK
Updated the topic to add new fields of the feature <code>VPN Connection Support</code>	Network Configuration Fields
Added the task about how to enable support for LDAP unified search	Enable LDAP Unified Search
Added the task about how to enable the feature <code>Direct PLK Configuration</code>	Enable Direct PLK Configuration

Revision	New and Changed
Updated the topics for the feature <code>Direct PLK Configuration</code>	Enable the User to Configure Features on Line Keys Parameters for Features on Line Keys Configure Speed Dial on a Line Key Parameters for Monitoring a Single Line Add Call Park to a Line Key Configure Executive and Assistant Menu Access on a Line Key Add a Menu Shortcut to a Line Key Add an Extended Feature to a Line Key Enable the Extension of a Line Key Add an XML Service to a Line Key Configure Webex Contacts on a Line Key Configure the Voicemail PLK on a Line Key Configure the Voicemail PLK on the Phone Enable the User to Configure Features on Key Expansion Module Line Keys
Added the task about how to disable a USB port	Disable the USB Port
Updated the topic to mention the general call records that the users can view	Display Call Statistics Screen
Updated the topic to update the table	Call Statistics Fields
Updated the topic to add more steps	Set the User Password
Added the task about how to set up a proxy server in the phone web page	Set Up a Proxy Server
Added the topic for the feature <code>HTTP Proxy Support</code>	Parameters for HTTP Proxy Settings
Updated the topic to add the feature <code>HTTP Proxy</code>	Telephony Features
Updated the topic to add the shortcut string of the phone menu HTTP proxy settings	Menu Shortcuts Mapping on PLK and PSK
Updated the topic to add new fields of the feature <code>HTTP Proxy</code>	Network Configuration Fields
Updated the topic to mention the HTTP proxy settings	Onboard Your Phone with the Activation Code Use DNS SRV for HTTP Provisioning Enable Auto Provisioning with Short Activation Code Set Up Your Phones for Activation Code Onboarding

Revision	New and Changed
Added the task for Webex contact support	Enable Webex Contacts on the Phone
Added the task for Webex contact support on a line key	Configure Webex Contacts on a Line Key
Added the task for Webex contact support on a softkey	Add a Softkey for Webex Contacts
Updated the topic for Webex contact on PSK and PLK	Menu Shortcuts Mapping on PLK and PSK
Added the topic for Webex call log support	Enable Webex Call Logs on the Phone
A new topic added to support One button to join (OBTJ)	Webex One Button to Join on Phone
A new topic added to support One button to join (OBTJ) and how to add Meetings softkey	Add Meetings Softkey on Phone
Added the topic to troubleshoot an issue about the phone onboarding to Webex	Failed to Onboard the Phone to Webex

New and Changed for Firmware Release 11.3(6)

Revision	New and Changed
Updated the task to add the situations in which the focus moves to the incoming call	Keep Focus on the Active Call
Updated the description of <code>Call Forward</code>	Telephony Features
Updated the topic to add the new parameter <code>Forward Softkey</code>	Parameters for Enable Call Forward on User Tab
Updated the softkey in the topic for the new feature	Enable Feature Activation Code Synchronization for Forward All Calls
Updated the topic to add the support for French (Canada) language.	Setup for Latin and Cyrillic Languages
	Supported Languages for the Phone Display
	Set Up Dictionaries and Fonts
Updated the description of the parameter <code>Display Attrs</code>	Parameters for LDAP Directory
Added the new task topic on how to restrict users from controlling the ringer volume	Restrict User from Controlling the Ringer Volume
Added the new topic for Webex cloud onboarding	Phone Onboarding to Webex Cloud
	Enable a Phone to Onboarding to Webex Cloud

Revision	New and Changed
Added the new topic for PRT generation from Cisco Webex Control Hub	Report Phone Issues from Webex Control Hub
Added the new topic to reboot from Cisco Webex Control Hub	Reboot the Phone from the Webex Control Hub
Added the new topic for Webex contact support	Enable Webex Contacts on the Phone
Added the new topic for Webex contact support on a line key	Configure Webex Contacts on a Line Key
Added the new topic for Webex contact support on a softkey	Add a Softkey for Webex Contacts
Updated the topic for Webex contact on PSK and PLK	Menu Shortcuts Mapping on PLK and PSK
Added the new topic for Webex call log support	Enable Webex Call Logs on the Phone
Updated the topic to add the new feature <code>Noise Removal</code>	Telephony Features
Updated the topic to mention the new feature <code>Noise Removal</code>	Configure the Acoustic Settings
Updated the topic to add the new parameter <code>Noise Removal</code>	Parameters for Acoustic Settings
Added the new topic about how to resolve a downgrade issue	Saved Passwords Become Invalid after Downgrade

New and Changed for Firmware Release 11.3(5)

Revision	New and Changed
Updated the topic to remove a duplicated sentence	Configure Voicemail
Rewrote the topic.	Configure Voicemail for An Extension
Updated the topic to add a reference link.	Configure the Message Waiting Indicator
Updated the topic to add new parameters	Parameters for Voicemail Server and Message Waiting
Added the task about how to enable the feature	Keep Focus on the Active Call
Updated the topic to add <code>MIC Cert Refresh Status</code>	View Download Status
Added the task about how to renew the MIC certificate	Renew the MIC Certificate
Added the topic for the feature <code>MIC Certificate Renewal by SUDI Service</code>	Parameters for MIC Certificate Renewal by SUDI Service
Added the topic to support STIR/SHAKEN	Spam Indication for Incoming Calls

Revision	New and Changed
Added the task for dialog-based shared line	Add Dialog-Based Shared Line Appearance
Updated the topic for the Cisco Headset 700 Series	Report Headset Inventory
Added a new task to support single step migration of MPP phones to enterprise phone	Migrate Your Phone to Enterprise Phone Directly

New and Changed for 11.3(4)

Revision	New and Changed
Added the topic about how to configure a phone to report the connected or disconnected peripheral information to the server.	Report Headset Inventory
Added a new topic for RTL language support	Setup for RTL Languages
Updated the existing topic with RTL language entries	Supported Languages for the Phone Display
Updated the existing topic with RTL language entries	Set Up Dictionaries and Fonts
Added the task about how to enable SSRC reset to avoid a call transfer error	Enable SSRC Reset for the New RTP and SRTP Sessions
Updated the topic to add the new parameter <code>SSRC Reset on RE-INVITE</code>	RTP Parameters
Updated the number of the DNS SRV records	SIP Proxy Redundancy
Added a task about how to disable or enable the Don't Fragment feature	Disable or Enable DF Bit
Added the task on how to add XMPP user ID on the phone	Display XMPP User ID on the Phone Screen
Updated the topic to add the new parameter <code>Display XMPP User ID With Top Priority</code>	Parameters for Set Up Presence
Updated the task to add a new step	Configure the Phone Name

New and Changed for Release 11.3(3)

Revision	New and Changed
Updated the topic to add the new parameter <code>Add Contacts to Directory Personal</code>	Parameters for XSI Phone Service

Revision	New and Changed
Added Executive and Assistant relevant topics	Enable Alphanumeric Dialing for Executives Set Up Preference for the Executive-Assistant Role Selection Logic of the Executive-Assistant Role
Updated the topics regarding the Executive and Assistant	Executives and Assistants (8800 series and 6871) Executive-Assistant Setting Synchronization Dial Plan for Executives and Assistants Configure Executive and Assistant Menu Access on a Line Key Service Activation Codes for Executives and Assistants Programmable Softkeys for Executives and Assistants Hide a Menu Item from Being Displayed on the Phone Screen Parameters for Menu Visibility Executive or Assistant Menu Does Not Appear Telephony Features Feature Buttons and Softkeys Enable Feature Key Sync DND and Call Forward Status Sync Line Key LED Behaviour Customization Hide a Menu Item from Being Displayed on the Phone Screen Parameters for Menu Visibility Menu Shortcuts Mapping on PLK and PSK Configurable Features on Line Keys Enable Synchronization of Settings Between the Phone and the Server Programmable Line Keys Programmable Softkeys Digit Sequence Examples Vertical Service Activation Codes

Revision	New and Changed
Added the topics for the Synchronization of Call Waiting and Anonymous Call Rejection feature	Enable Synchronization of Anonymous Call Rejection via XSI Service Set Feature Activation Code for Anonymous Call Rejection Enable Synchronization of Call Waiting via XSI Service Set Feature Activation Code for Call Waiting
Added the task topic on how to display or hide the Unavailability menu text box of agent status on the phone	Display or Hide Unavailable Menu Text Box of Agent Status on the Phone
Added the task topic on how to configure softkeys for different types of calls history list	Enable Softkeys to Calls History List Menu
Updated the topic to add new parameters PRT HTTP Header and PRT HTTP Header Value	Parameters for Configure Problem Report Tool
Updated the topic to add the parameter Precondition Support and update the parameter SIP 100REL Enable	Parameters for SIP Settings on Extensions
Updated the topic for the Product information screen on the phone	Display the Phone Information Window
Added the topic on how to customize the product configuration version	Customize the Product Configuration Version
Updated the parameters Port and User ID in the topic	Parameters for Set Up Presence
Added the topic on how to use the DNS SRV records for the BroadSoft XMPP	Use DNS SRV for XMPP

New and Changed for Firmware Release 11.3(2)

Revision	New and Changed
Added the tasks about the menu shortcuts of features on PLK and PSK	Add a Menu Shortcut to a Line Key Menu Shortcuts Mapping on PLK and PSK Add an Extended Feature to a Line Key Configurable Features on Line Keys Add a Menu Shortcut to a Programmable Softkey

Revision	New and Changed
Added the topics for the user authentication control feature	Control the Authentication Requirement to Access the Phone Menus Parameters for User Authentication Control
Added the tasks about adding menu shortcuts or features to the keys of a key expansion module	Enable the User to Configure Features on Key Expansion Module Line Keys Add a Menu Shortcut to a Key Expansion Module Line Key Add an Extended Feature to a Key Expansion Module Line Key
Updated the topics about features on PLK and PSK with menu shortcuts	Enable the User to Configure Features on Line Keys Parameters for Programmable Softkeys
Added the topics for the Feature Activation Code Synchronization feature	Enable Feature Activation Code Synchronization for Forward All Calls Set Feature Activation Code for the Call Forward All Service
Added the topics introducing the SIP Proxy Redundancy enhancements	SIP Proxy Redundancy SIP Proxy Failover SIP Proxy Fallback
Updated the task context to support the SIP proxy redundancy enhancement	Configure the SIP Transport
Updated the description for the feature of Show Caller Name and Caller Number	Telephony Features
Added the task about configuring the caller name and number display in incoming call alerts	Display Caller Number Instead of Unresolved Caller Name
Added the task about how to disable contact search in all directories	Disable Contact Search in All Directories
Added the task about how to disable the personal directory	Disable Personal Directory
Added the task about how to hide menu items on the phone screen	Hide a Menu Item from Being Displayed on the Phone Screen
Add the reference topic about the menu visibility function	Parameters for Menu Visibility
Added the task about how to configure the directory services on the phone web page	Configure Directory Services
Added the reference topic about the directory services	Parameters for Directory Services

Revision	New and Changed
Updated the reference topic to add the new parameters for the directory enhancement feature	Parameters for XSI Phone Service
Updated the reference topic for the directory enhancement feature	Feature Buttons and Softkeys
Added the reference topic about a troubleshooting case for the directory enhancement feature	Phone Doesn't Show Contacts
Updated the task to add more information about how to enable call forward setting on user tab	Enable Call Forward on User Tab
Added the reference topic about the parameters for call forward settings on user tab	Parameters for Enable Call Forward on User Tab
Updated the reference topic to add new features	Feature Buttons and Softkeys
Update the description of the Message Waiting Indicator	Telephony Features
Updated the topic to add Voicemail	Programmable Line Keys
Added the topic on how to configure the voicemail PLK on a line key	Configure the Voicemail PLK on a Line Key
Added the topic on how to the voicemail PLK on a KEM button	Configure the Voicemail PLK on a Key Expansion Module Button
Added the topic on how to the voicemail PLK on the phone	Configure the Voicemail PLK on the Phone
Added the reference topic for the string syntax used in the voicemail PLK feature	String Syntax for Voicemail PLK
Updated the topic to add the voicemail PLK feature	Enable the User to Configure Features on Line Keys
Updated the topic to add new features	Configurable Features on Line Keys
Updated the topic to add the new step for MWI	Select the Line Key LED Behavior
Updated the topic to add a table	Line Key LED Behaviour Customization
Added the topics for troubleshooting voicemail PLK relevant issues	SIP Subscription Failure Message Number of Voicemail Messages Doesn't Display Unable to Place a Call with Speed Dial for Voicemail Messages Failed to Sign Into a Voicemail Account Voicemail PLK Options Don't Display on the Phone
Updated the topic to support the automatic RTP (Real-time Transport Protocol) transport selection	Set up a Secure Extension

Revision	New and Changed
Updated the Client DN, User Name, Password, and Auth Method parameters for LDAP directory	Parameters for LDAP Directory
Added the topic to show the logic of the LDAP directory access	Overview of LDAP Directory Access
Updated the firmware version (SWVER) format	Macro Expansion Variables Macro Variables Conditional Expressions
Updated the topic for the enhancement of the call park feature	Configure One-Button Call Park
Updated the topic to add prerequisites and updated the short description	Enable Hoteling on a Phone
Added the topic to describe the Flexible Seating feature of BroadWorks and how to enable it	Enable Flexible Seating on a Phone
Added the topic on how to enable EM for the user	Enable Extension Mobility on a Phone
Updated the topic to support the reverse name lookup against local contacts for BroadWorks server call logs	Enable Viewing BroadWorks XSI Call Logs on a Line
Added the task on how to configure StartTLS	Configure StartTLS
Updated the topic to add “StartTLS”	Enable Hostname Verification for SIP over TLS
Updated the topic to add the new parameter of the feature	Configure the Cipher List
Updated the topic for “StartTLS”	Parameters for LDAP Directory
Updated the topic for “StartTLS”	XML and TR-069 Parameter Comparison
Updated the topic to support the reverse name lookup	Enable Reverse Name Lookup
Updated the topic to add the new parameter of the feature	Parameters for Call Center Agent Setup
Updated the description of Agent Sign-in and Sign-out for the feature	Configurable Features on Line Keys
Added the task for the ACD feature sync	Restore the ACD Status

New and Changed for Firmware Release 11.3(1)

Revision	New and Changed
Added a new task to support the feature Auto Provisioning with Short Activation Code.	Enable Auto Provisioning with Short Activation Code
Added topics to support HTTP provisioning with DNS servers	DNS SRV for HTTP Provisioning
Add tasks to support MPP OS Hardening	Enable the Firewall Configure Your Firewall with Additional Options
Added a new task about how to configure a cipher list	Configure the Cipher List
Added a task and the relevant parameters to support client-initiated mode for media plane security negotiations	Enable Client-Initiated mode for Media Plan Security Negotiations
Added a task about how to enable hostname verification for a line that uses SIP over TLS	Enable Hostname Verification for SIP over TLS
Added a task to support One-Button Call Park.	Configure One-Button Call Park
Added a task and the parameter about multicast paging	Configure Multicast Paging Parameters for Multiple Paging Group
Added a task and the relevant parameters to support the remote SDK feature	Set Up a Phone for Remote SDK WebSocket API Parameters
Add Task for configuring a programmable softkey (PSK) with DTMF support.	Configure a PSK with DTMF Support
Added a task about how to enable call statistics report in SIP BYE messages	Enable End-of-Call Statistics Reports in SIP Messages
Added a task to support the new feature VQM SIP Publish Message New Fields	Configure Voice Quality Reporting
Added new topics to support the SIP Session ID feature	SIP Session ID Enable SIP Session ID Session ID Parameters
Added a topics to support Line Key LED Behavior Customization.	Select the Line Key LED Behavior
Added a new task about how to view the Wi-Fi status on the phone	View Wi-Fi Status Messages on the Phone

Revision	New and Changed
Added description for the new field <i>RTP Before ACK</i>	RTP Parameters
Updated the task on how to configure the SDP Payload Types	Configure the SDP Payload Types
Added a task to support OPUS Codec Narrowband.	Set Up Your Phone to Use OPUS Codec Narrowband

New and Changed Information for Firmware Release 11.2(3)SR1

Revision	New and Changed
Added a new task to support Activation Code Onboarding	Set Up Your Phones for Activation Code Onboarding

New and Changed for Firmware Release 11.2(3)

Revisions	New and Changed Sections
Added Catalan to the supported language list	Supported Languages for the Phone Display
Updated the --key keyword details and added a note about RFC 8188-based encryption.	Report Current Phone Configuration to the Provisioning Server
Added a new task on how to enable early media support	Enable _Early-Media Support
Added topics replacing the “Set up Profile Account” topic to support the enhancements in profile authentication	Profile Authentication Specify the Profile Authentication Type
Added new fields and topics to support the feature of DND and call forward status sync	DND and Call Forward Status Sync Enable Feature Key Sync Enable Call Forward Status Sync via XSI Service, Enable DND Status Sync via XSI Service XSI Line Service
Added a new topic replacing the existing <i>Busy Lamp Field Configuration on a Monitoring Phone</i> .	Phone Configuration for Monitoring Other Phones
Added a new task on how to phone users to configure speed dial and monitor a coworker's line.	Enable Users to Configure Features on Line Keys
Added a new topic about including a device identifier in uploaded syslog messages.	Include a Device Identifier in Uploaded Syslog Messages

Revisions	New and Changed Sections
Added new fields and a new task on how to remotely report phone problems.	Report a Phone Problem Remotely PRT Status
Added the <i>Syslog Identifier</i> field.	Optional Network Configuration
Replaced the <i>Profile Account Enable</i> parameter with the <i>Profile Authentication Type</i> field Updated the description of the <i>Profile Rule</i> parameter.	Configuration Profile
Updated <i>Report Rule</i> and added new parameters: <i>Report to Server</i> , <i>periodic Upload to Server</i> , and <i>Upload Delay on Local Change</i> .	Upload Configuration Options
Updated the description for the <i>Extension</i> field.	Line Key
Updated the description of the <i>First Name Filter</i> and <i>Last Name Filter</i> fields.	LDAP Directory Parameters
Example XML parameter configuration is added for the <i>Line Enable</i> parameter.	Voice>Ext(n)>General
Added a new task on how to assign the new MPP key expansion modules—Cisco IP Phone 8851/8861 Key Expansion Module and Cisco IP Phone 8865 Key Expansion Module	Allocate a Key Expansion Module Type Allocate a Key Expansion Module Type with the Phone Menu
Added a new field in the General table to support the new parameter “KEM Type” that is added to the phone web page	General
Added a troubleshooting scenario for new MPP key expansion modules—Cisco IP Phone 8851/8861 Key Expansion Module and Cisco IP Phone 8865 Key Expansion Module	Key Expansion Module Does Not Go Through the Normal Start Up Process
Add new task to support Wi-Fi management and Wi-Fi profile	Turn the Wi-Fi On or Off from the Phone Web Interface Set Up a Wi-Fi Profile from the Phone Web Page and the XML Provisioning Server
Added a new table to support the new parameter Wi-Fi Settings that is added to the phone web page	Wi-Fi Settings
Added a new table to support the new parameter Wi-Fi Profile (n) that is added to the phone web page	Wi-Fi Profile(n)
Added a topic of Cisco Headset 500 Series customization	Cisco Headset 500 Series Customization

Revisions	New and Changed Sections
Added topics to support Cisco Headset 521, 522, 561, and 562	Accessories Overview for Cisco IP Phone 8800 Series with Multiplatform Firmware Cisco Headset Cisco Headset
Added a topic for upgrading Cisco Headset 500 Series	Set the Upgrade Rule for the Cisco Headset 500 Series

New and Changed for Firmware Release 11.2(1)

Revisions	New or Changed Sections
Updated the topics to support LCD screen does not honor "ro" and "na" attribute	Enable User Access to the Phone Interface Menus System Configuration
Added a new topic to support NAPTR	Configure the SIP Transport
Updated the topics to support NAPTR	Telephony Features for Cisco IP Phone SIP Settings
Added a new topic to support SIP privacy header	Configure a Privacy Header
Updated the topic to support SIP privacy header	SIP Settings
Added a new topic to support blocking of SIP message from a non-proxy device	Block Non-Proxy SIP Messages to a Phone
Updated the topic to support blocking of SIP message from a non-proxy device	System Configuration
Added a new topic to support Peer Firmware Sharing	Peer Firmware Sharing Enable Peer Firmware Sharing
Updated the topic to support Peer Firmware Sharing	Telephone Features for Cisco IP Phone Firmware Upgrade
Added a new topic to support profile account	Enable Profile Account
Updated the topic to support profile account	Configuration Profile
Updated the topic to support DND and call forward indication for non-selected line with feature key sync support	Enable Synchronization of Settings Between the Phone and the Server
Added new topic to support call silence	Silence an Incoming Call with Ignore Soft Key

Revisions	New or Changed Sections
Updated the topics to support call silence	Programmable Softkeys Telephone Features for Cisco IP Phone
Added new topics to support XSI BroadWorks Anywhere	Move an Active Call from a Phone to Other Phones(Locations) XSI Line Service
Added new topics to support XSI caller ID blocking	Sync the Block Caller ID Feature with the Phone and the BroadWorks XSI Server XSI Line Service
Added new topics to support XSI call logs	Enable Viewing BroadWorks XSI Call Logs on a Line
Updated the topics to support XSI call logs	XSI Phone Service Telephony Features for Cisco IP Phone
Updated the topic to support screen saver type "lock" removal	Configure the Screen Saver with the Phone Web Page
Added new section to support Executive-Assistant	Executives and Assistants Executive or Assistant Menu Does Not Appear
Updated topics to support Executive-Assistant	Digit Sequence Examples Edit the Dial Plan on the IP Phone Enable Synchronization of Settings Between the Phone and the Server Programmable Softkeys Telephony Features for Cisco IP Phone Programmable Softkeys Line Key Vertical Service Activation Codes Feature Buttons and Softkeys Call Feature Settings
Updated the topic to support video packetization	Configure the Video Codec
Added a new topic to support Video RTP ToS(Voice/Video data priorities)	Configure Priorities for Voice and Video Data
Updated topics to support Video RTP ToS(Voice/Video data priorities)	Telephony Features for Cisco IP Phone Network Settings

Revisions	New or Changed Sections
Added a new topic to support Audio Settings (Acoustic)	Acoustic Settings Configure Acoustic Settings
Updated topics to support Audio Settings (Acoustic)	Telephony Features for Cisco IP Phone.

New and Changed for Firmware Release 11.1(2)

Feature	New or Changed Sections
Control the Look Up of Caller Names for Incoming and Outgoing Calls	Reverse Name Lookup for Incoming and Outgoing Calls Enable and Disable Reverse Name Lookup
Cisco Headset 531 and Cisco Headset 532	Important Headset Safety Information Third Party Headsets Headset Configuration on Your Phone
Make Emergency Calls	Emergency Call Support Background Configure a Phone to Make Emergency Calls 217 E911 Geolocation Configuration An Emergency Call Doesn't Connect to Emergency Services
LDAP over TLS (LDAPS).	Configure LDAP over TLS
DHCP VLAN options.	Set Up DHCP VLAN Option from Phone Web Page VLAN Settings Network Configuration Fields
HTTPS support for XSI Services.	XSI Phone Service Phone Cannot Access BroadSoft Directory for XSI

New and Changed for Firmware Release 11.1(1)

Feature	New or Changed Sections
Asian Language Support	Phone Display Language Phone Display Problems The Font is Too Small or Has Unusual Characters page 356 Phone Screen Displays Boxes Instead of Asian Characters Phone Locale is Not Displayed Softkey Labels are Truncated
Call Center Support	Set Up a Call Center Agent Phone ACD Call Information Missing ACD Settings Phone Doesn't Show ACD Softkeys
Call Recording	Enable Remote Call Recording with SIP REC Enable Remote Call Recording with SIP INFO Call Doesn't Record
Cisco IP Phone 8845 and 8865 Support	Configure the Video Codec Video Configuration Video Transmit Resolution Setup Control the Video Bandwidth Video Configuration Disable Video Services Video Configuration
Factory Reset Button in the Phone Web Page	Factory Reset the Phone with the Web UI Button Factory Reset
IPv6 Support	Network Configuration Fields IPv6 Information Network Settings IPv6 Settings

Feature	New or Changed Sections
Presence	Set Up a Phone for Presence Broadsoft XMPP Phone Presence Message: Disconnected from Server Presence Status Doesn't Work

New and Changed Features for Firmware Release 11.0(1)

All new features have been added to [Telephony Features](#).

Revision	Updated Section
Added MOS enhancement	See MOS-LQ and MOS-CQ values in Line Call Status
Added how to configure missed call indication on the Configuration Utility Page	Supplementary Services Configure Missed Call Indication with the Configuration Utility
Added factory reset and pinging in phone web page with a specific URL	Factory Reset the Phone from Phone Web Page Identify Phone Issues with a URL in the Phone Web Page
Added information on a star code is added to Conference hard key from the phone web page	Enable Conference Button with a Star Code
Logo can be added as boot display	Add a Logo as the Boot Display
Key expansion module will be auto-detected when plugged in	Auto Detection of Key Expansion Modules

