



Introduction

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Introduction

This document provides instructions to perform authorized conversion of Cisco IP Phone 8800 series and Cisco IP Phone 7800 series Multiplatform Phones to on-premises firmware that is able to interoperate with Cisco Call Control systems.

If you are a Cisco Unified Communications Manager administrator and plan to migrate any Cisco IP Phones 7800 series Multiplatform phones or Cisco IP Phone 8800 series Multiplatform phones to on-premises firmware, you can refer this document. This document assumes that you are familiar with phone administration on Cisco Unified Communications Manager and on the third-party call control system.

Scope

This document provides information on the migration of Cisco IP multiplatform phone firmware to Cisco on-premises phone firmware.

This document doesn't contain information on configuring the phones.

Before you start the migration, you will need to have at least one of the same model with on-premises firmware installed on your system.

The following table (list) contains the only phone models that can be migrated.

Table 1: Supported Phone Models for Migration

7800 Series	8800 Audio series	8800 Video series
CP-7811-3PCC-K9=	CP-8811-3PCC-K9=	CP-8845-3PCC-K9=
CP-7821-3PCC-K9	CP-8841-3PCC-K9=	CP-8865-3PCC-K9=
CP-7841-3PCC-K9	CP-8851-3PCC-K9=	
CP-7861-3PCC-K9=	CP-8861-3PCC-K9=	

7800 Series	8800 Audio series	8800 Video series
CP-7832-3PCC-K9=	CP-8832-3PCC-K9=	

Related Documentation

For detailed administration information of multiplatform phones, see the following *Administration Guides*:

- Cisco IP Phone 7800 Series with Multplatform Firmware—*Cisco IP Phone 7800 Series Multiplatform Phones Administration Guide* and *Cisco IP Conference Phone 7832 Multiplatform Phones Administration Guide*:

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-phone-7800-series-multiplatform-firmware/products-maintenance-guides-list.html>

- Cisco IP Phone 8800 Series with Multplatform Firmware—*Cisco IP Phone 8800 Series Multiplatform Phones Administration Guide* and *Cisco IP Conference Phone 8832 Multiplatform Phones Administration Guide*:

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-phone-8800-series-multiplatform-firmware/tsd-products-support-series-home.html>

For detailed provisioning information of multiplatform phones, see the following *Provisioning Guides*:

- Cisco IP Phone 7800 Series with Multplatform Firmware—*Cisco IP Phone 7800 Series and Cisco IP Conference Phone 7832 Multiplatform Phones Provisioning Guide*:

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-phone-7800-series-multiplatform-firmware/products-installation-guides-list.html>

- Cisco IP Phone 8800 Series with Multplatform Firmware—*Cisco IP Phone 8800 Series and Cisco IP Conference Phone 8832 Multiplatform Phones Provisioning Guide* :

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-phone-8800-series-multiplatform-firmware/products-installation-guides-list.html>