



Introduction

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Introduction

This document provides instructions to perform authorized migration of Cisco IP Phone 8800 series and Cisco IP Phone 7800 series to Multiplatform firmware that is able to interoperate with third-party call control system (for example BroadSoft, Asterisk, Metaswitch).

If you are a third-party call control system (for example BroadSoft, Asterisk, Metaswitch) administrator and plan to migrate any Cisco IP Phone 7800 series and Cisco IP Phone 8800 series to Multiplatform firmware, you can refer this document. This document assumes that you are familiar with phone administration on Cisco Unified Communications Manager and on the third-party call control system.

Scope

This document provides information on the migration of Cisco on-premises phone firmware to Cisco multiplatform phone firmware.

This document doesn't contain information on configuring the phones.

Before you start the migration, you will need to have at least one of the same model with multiplatform firmware installed on your system.

The following table (list) contains the only phone models that can be migrated.

Table 1: Supported Phone Models for Migration

7800 Series (* limitations apply)	8800 Audio series	8800 Video series
CP-7811-K9=	CP-8811-K9=	CP-8845-K9=
CP-7821-K9= *(V03 to V24)	CP-8841-K9=	CP-8865-K9=
CP-7841-K9= *(V04 or later)	CP-8851-K9=	

7800 Series (* limitations apply)	8800 Audio series	8800 Video series
CP-7861-K9= *(V03 or later)	CP-8861-K9=	
CP-7832-K9=	CP-8832-K9= *(V07 and earlier)	

Related Documentation

For detailed administration information of on-premises phones, see the following *Administration Guides*:

- Cisco IP Phone 7800 Series—*Cisco IP Phone 7800 Series Administration Guide* and *Cisco IP Conference Phone 7832 Administration Guide*:

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7800-series/products-maintenance-guides-list.html>

- Cisco IP Phone 8800 Series—*Cisco IP Phone 8800 Series Administration Guide* and *Cisco IP Conference Phone 8832 Administration Guide*:

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/products-maintenance-guides-list.html>

For detailed administration information of multiplatform phones, see the following *Administration Guides*:

- Cisco IP Phone 7800 Series with Multiplatform Firmware—*Cisco IP Phone 7800 Series Multiplatform Phones Administration Guide* and *Cisco IP Conference Phone 7832 Multiplatform Phones Administration Guide*:

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-phone-7800-series-multiplatform-firmware/products-maintenance-guides-list.html>

- Cisco IP Phone 8800 Series with Multiplatform Firmware—*Cisco IP Phone 8800 Series Multiplatform Phones Administration Guide* and *Cisco IP Conference Phone 8832 Multiplatform Phones Administration Guide*:

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-phone-8800-series-multiplatform-firmware/tsd-products-support-series-home.html>

For detailed provisioning information of multiplatform phones, see the following *Provisioning Guides*:

- Cisco IP Phone 7800 Series with Multiplatform Firmware—*Cisco IP Phone 7800 Series and Cisco IP Conference Phone 7832 Multiplatform Phones Provisioning Guide*:

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-phone-7800-series-multiplatform-firmware/products-installation-guides-list.html>

- Cisco IP Phone 8800 Series with Multiplatform Firmware—*Cisco IP Phone 8800 Series and Cisco IP Conference Phone 8832 Multiplatform Phones Provisioning Guide* :

<https://www.cisco.com/c/en/us/support/collaboration-endpoints/ip-phone-8800-series-multiplatform-firmware/products-installation-guides-list.html>