



# Cisco IP Conference Phone 8832 Multiplatform Phones Release Notes for Firmware Release 12.0(3)SR1

First Published: 2023-10-05

## Release Notes

Use these release notes with the Cisco IP Conference Phone 8832 Multiplatform Phones running SIP Firmware Release 12.0(3)SR1.

The following table describes the individual phone requirements.

Phone	Support Requirements
Cisco IP Conference Phone 8832 Multiplatform Phones	Cisco BroadWorks 24.0 MetaSphere CFS version 9.5 Asterisk 16.0

## New and Changed Features

This release is a maintenance release and doesn't contain any new or enhanced features.

To view the resolved and open caveats for this release, see [View Caveats, on page 3](#).

## Upgrade Firmware

You can upgrade the phone firmware with TFTP, HTTP, or HTTPS. After the upgrade completes, the phone reboots automatically.

### Procedure

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- Step 1** Click this link:  
<https://software.cisco.com/download/home/286311392>  
On the **Software Download** web page that is displayed, ensure that **IP Phone 8800 Series with Multiplatform Firmware** is selected in the middle pane.
- Step 2** Select **IP Conference Phone 8832 with Multiplatform Firmware** in the right pane.
- Step 3** On the next page that is displayed, select **Multiplatform Firmware**.
- Step 4** Under **Latest Release**, select **12.0.3SR1**.

**Step 5** (Optional) Place your mouse pointer on the file name to see the file details and checksum values.

**Step 6** Download the corresponding file.

```
cnterm-8832.12-0-3MPP0101-92_REL.zip
```

**Step 7** Click **Accept License Agreement**.

**Step 8** Unzip the file and place the files in the appropriate location on your upgrade server.

The appropriate location is the TFTP, HTTP, or HTTPS download folder, depending on the protocol that you want to use for the upgrade.

**Step 9** Upgrade the phone firmware with one of these methods.

- Upgrade the phone firmware from the phone administration web page:
  - a. On the phone administration web page, go to **Admin Login > Advanced, Voice > Provisioning > Firmware Upgrade**.

- b. In the **Upgrade Rule** field, enter the load file URL as described below.

Load file URL format:

```
<upgrade protocol>://<upgrade server ip address>[:<port>]/<path>/<file name>.loads
```

Examples:

```
http://10.73.10.223/firmware/sip8832.12-0-3MPP0101-92.loads
```

```
https://server.domain.com/firmware/sip8832.12-0-3MPP0101-92.loads
```

- c. Click **Submit All Changes**.

- Upgrade the phone firmware directly from your web browser:

In the address bar of your web browser, enter the phone upgrade URL as described below.

Phone upgrade URL format:

```
<phone protocol>://<phone ip address[:port]>/admin/upgrade?<load file URL>
```

Load file URL format:

```
<upgrade protocol>://<upgrade server ip address>[:<port>]/<path>/<file name>.loads
```

Examples:

```
https://10.74.10.225/admin/upgrade?http://10.73.10.223/firmware/sip8832.12-0-3MPP0101-92.loads
```

```
https://10.74.10.225/admin/upgrade?https://server.domain.com/firmware/sip8832.12-0-3MPP0101-92.loads
```

**Note** Specify the <file name>.loads file in the URL. The <file name>.zip file contains other files.

## Limitations and Restrictions

### Phone Behavior During Times of Network Congestion

- Administrative tasks, such as an internal port scan or security scan.
- Attacks that occur on your network, such as a Denial of Service attack.

### View Caveats

You can search for caveats (bugs) with the Cisco Bug Search tool.

Known caveats are graded according to severity level, and are either open or resolved.

#### Before you begin

You have your Cisco.com user ID and password.

#### Procedure

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Click one of the following links:

- To view all caveats that affect this release: [https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=286319904&rls=12.0\(3\)&sb=anfr&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=286319904&rls=12.0(3)&sb=anfr&bt=custV)
  - To view open caveats that affect this release: [https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=286319904&rls=12.0\(3\)&sb=anfr&sts=open&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=286319904&rls=12.0(3)&sb=anfr&sts=open&bt=custV)
  - To view resolved caveats that affect this release: [https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=286319904&rls=12.0\(3\)&sb=anfr&sts=fd&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=286319904&rls=12.0(3)&sb=anfr&sts=fd&bt=custV)
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### Open Caveats

The following list contains the severity 1, 2, and 3 defects that are open for the Cisco IP Phone 8800 Series Multiplatform Phones that use Firmware Release 12.0(3)SR1.

For more information about an individual defect, you can access the online history for the defect by accessing the Bug Search tool and entering the Identifier (CSCxxnnnnn). You must be a registered cisco.com user to access this defect information.

Because the defect status continually changes, the list reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of the open defects or to view specific bugs, access the Bug Search Toolkit as described in [View Caveats, on page 3](#).

- CSCwf10291—CP-8832-K9= does not support wireless after migration to MPP phone firmware.
- CSCwe55809—Personal contact calls play the distinctive ring while there's an active call on 8800 phones.

### Resolved Caveats

The following list contains the severity 1, 2, and 3 defects that are resolved for the Cisco IP Phone 8800 Series Multiplatform Phones that use Firmware Release 12.0(3)SR1.

For more information about an individual defect, you can access the online history for the defect by accessing the Bug Search tool and entering the Identifier (CSCxxnnnnn). You must be a registered cisco.com user to access this defect information.

Because the defect status continually changes, the list reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of the resolved defects or to view specific bugs, access the Bug Search Toolkit as described in [View Caveats, on page 3](#).

- CSCwh35529—3PCC phone times out if the user blind transfers after answering the call
- CSCwh64592—8832: sometimes phone loads is not changed after upgrading

## Cisco IP Phone Firmware Support Policy

For information on the support policy for phones, see <https://cisco.com/go/phonefirmwaresupport>.

