



## New and Changed Information

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### New and Changed for Firmware Release 11.3(7)

Revision	New and Changed
Added the task about how to support Spam indication for incoming calls	<a href="#">Spam Indication for Incoming Webex Calls</a>
Updated the topic to add a reference to the topic to “Spam Indication for Incoming Webex Calls”	<a href="#">Spam Indication for Incoming Calls</a>
Added the task about how to enable support for LDAP unified search	<a href="#">Enable LDAP Unified Search</a>
Updated the topic to mention the general call records that the users can view	<a href="#">Display Call Statistics Screen</a>
Updated the topic to update the table	<a href="#">Call Statistics Fields</a>
Updated the topic to add more steps	<a href="#">Set the User Password</a>
Added the task about how to set up a proxy server in the phone web page	<a href="#">Set Up a Proxy Server</a>

Revision	New and Changed
Added the topic for the feature <code>HTTP Proxy Support</code>	<a href="#">Parameters for HTTP Proxy Settings</a>
Updated the topic to add the feature <code>HTTP Proxy</code>	<a href="#">Telephony Features</a>
Updated the topic to add the shortcut string of the phone menu <b>HTTP proxy settings</b>	<a href="#">Menu Shortcuts Mapping on PSK</a>
Updated the topic to add new fields of the feature <code>HTTP Proxy</code>	<a href="#">Network Configuration Fields</a>
Updated the topics to mention the HTTP proxy settings	<a href="#">Onboard Your Phone with the Activation Code</a> <a href="#">Use DNS SRV for HTTP Provisioning</a> <a href="#">Enable Auto Provisioning with Short Activation Code</a> <a href="#">Set Up Your Phones for Activation Code Onboarding</a>
Added the task for Webex contact support	<a href="#">Enable Webex Contacts on the Phone</a>
Added the task for Webex contact support on a softkey	<a href="#">Add a Softkey for Webex Contacts</a>
Updated the topic for Webex contact on PSK and PLK	<a href="#">Menu Shortcuts Mapping on PSK</a>
Added the task for Webex call log support	<a href="#">Enable Webex Call Logs on the Phone</a>
Added the topic to troubleshoot an issue about the phone onboarding to Webex	<a href="#">Failed to Onboard the Phone to Webex</a>

## New and Changed for Firmware Release 11.3(6)

Revision	New and Changed
Updated the task to add the situations in which the focus moves to the incoming call	<a href="#">Keep Focus on the Active Call</a>
Updated the description of <code>Call Forward</code>	<a href="#">Telephony Features</a>
Updated the topic to add the new parameter <code>Forward Softkey</code>	<a href="#">Parameters for Enable Call Forward on User Tab</a>
Updated the softkey in the topic for the new feature	<a href="#">Enable Feature Activation Code Synchronization for Forward All Calls</a>
Updated the topic to add the support for French (Canada) language.	<a href="#">Setup for Latin and Cyrillic Languages</a>
	<a href="#">Supported Languages for the Phone Display</a>
	<a href="#">Set Up Dictionaries and Fonts</a>
Updated the description of the parameter <code>Display Attrs</code>	<a href="#">Parameters for LDAP Directory</a>

Revision	New and Changed
Added the new topic for Webex cloud onboarding	<a href="#">Phone Onboarding to Webex Cloud</a>
	<a href="#">Enable a Phone to Onboarding to Webex Cloud</a>
Added the new topic for PRT generation from Cisco Webex Control Hub	<a href="#">Report Phone Issues from Webex Control Hub</a>
Added the new topic to reboot from Cisco Webex Control Hub	<a href="#">Reboot the Phone from the Webex Control Hub</a>
Added the new topic about how to resolve a downgrade issue	<a href="#">Saved Passwords Become Invalid after Downgrade</a>

## New and Changed for Firmware Release 11.3(5)

Revision	New and Changed
Updated the topic to remove a duplicated sentence	<a href="#">Configure Voicemail</a>
Rewrote the topic	<a href="#">Configure Voicemail for An Extension</a>
Updated the topic to add new parameters	<a href="#">Parameters for Voicemail Server</a>
Added the task about how to enable the feature	<a href="#">Keep Focus on the Active Call</a>
Updated the topic to add MIC Cert Refresh Status	<a href="#">View Download Status</a>
Added the task about how to renew the MIC certificate	<a href="#">Renew the MIC Certificate</a>
Added the topic for the feature MIC Certificate Renewal by SUDI Service	<a href="#">Parameters for MIC Certificate Renewal by SUDI Service</a>
Added the topic to support STIR/SHAKEN	<a href="#">Spam Indication for Incoming Calls</a>
Added the task for dialog-based shared line	<a href="#">Add Dialog-Based Shared Line Appearance</a>
Added the task to support single step migration of MPP phones to enterprise phone	<a href="#">Migrate Your Phone to Enterprise Phone Directly</a>

## New and Changed for Firmware Release 11.3(4)

Revision	New and Changed
Added a new topic for RTL language support	<a href="#">Setup for RTL Languages</a>
Updated the existing topic with RTL language entries	<a href="#">Supported Languages for the Phone Display</a>
Updated the existing topic with RTL language entries	<a href="#">Set Up Dictionaries and Fonts</a>

Revision	New and Changed
Added the task about how to enable SSRC reset to avoid a call transfer error	<a href="#">Enable SSRC Reset for the New RTP and SRTP Sessions</a>
Updated the topic to add the new parameter <code>SSRC Reset on RE-INVITE</code>	<a href="#">RTP Parameters</a>
Updated the number of the DNS SRV records	<a href="#">SIP Proxy Redundancy</a>
Added the task about how to disable or enable the Don't Fragment Bit feature	<a href="#">Disable or Enable DF Bit</a>

## New and Changed for Firmware Release 11.3(3)

Revision	New and Changed
Updated the topic to add the new parameter <code>Add Contacts to Directory Personal</code>	<a href="#">Parameters for XSI Phone Service</a>
Added the topics for the <code>Synchronization of Call Waiting and Anonymous Call Rejection</code> feature	<a href="#">Enable Synchronization of Anonymous Call Rejection via XSI Service</a> <a href="#">Set Feature Activation Code for Anonymous Call Rejection</a> <a href="#">Enable Synchronization of Call Waiting via XSI Service</a> <a href="#">Set Feature Activation Code for Call Waiting</a>
Added the task topic on how to display or hide the <b>Unavailability</b> menu text box of agent status on the phone	<a href="#">Display or Hide Unavailable Menu Text Box of Agent Status on the Phone</a>
Added the task topic on how to configure softkeys for different types of calls history list	<a href="#">Enable Softkeys to Calls History List Menu</a>
Updated the topic to add new parameters <code>PRT HTTP Header</code> and <code>PRT HTTP Header Value</code>	<a href="#">Parameters for Configure Problem Report Tool</a>
Updated the topic to add the parameter <code>Precondition Support</code> and update the parameter <code>SIP 100REL Enable</code>	<a href="#">Parameters for SIP Settings on Extensions</a>
Updated the topic for the <b>Product information</b> screen on the phone	<a href="#">Display the Phone Information Window</a>
Added the topic on how to customize the product configuration version	<a href="#">Customize the Product Configuration Version</a>
Updated the parameters <code>Port</code> and <code>User ID</code> in the topic	<a href="#">Parameters for Set Up Presence</a>

Revision	New and Changed
Added the topic on how to use the DNS SRV records for the BroadSoft XMPP	<a href="#">Use DNS SRV for XMPP</a>

## New and Changed for Firmware Release 11.3(2)

Revision	New and Changed
Added the tasks about the menu shortcuts of features on PSK	<a href="#">Menu Shortcuts Mapping on PSK</a> <a href="#">Add a Menu Shortcut to a Programmable Softkey</a>
Added the topics for the user authentication control feature	<a href="#">Control the Authentication Requirement to Access the Phone Menus</a> <a href="#">Parameters for User Authentication Control</a>
Updated the topics about features on PLK and PSK with menu shortcuts	<a href="#">Parameters for Programmable Softkeys</a>
Added the topics for the Feature Activation Code Synchronization feature	<a href="#">Enable Feature Activation Code Synchronization for Forward All Calls</a> <a href="#">Set Feature Activation Code for the Call Forward All Service</a>
Added the topics introducing the SIP Proxy Redundancy enhancements	<a href="#">SIP Proxy Redundancy</a> <a href="#">SIP Proxy Failover</a> <a href="#">SIP Proxy Fallback</a>
Updated the task context to support the SIP proxy redundancy enhancement	<a href="#">Configure the SIP Transport</a>
Updated the description for the feature of Show Caller Name and Caller Number	<a href="#">Telephony Features</a>
Added the task about configuring the caller name and number display in incoming call alerts	<a href="#">Display Caller Number Instead of Unresolved Caller Name</a>
Added the task about how to disable contact search in all directories	<a href="#">Disable Contact Search in All Directories</a>
Added the task about how to disable the personal directory	<a href="#">Disable Personal Directory</a>
Added the task about how to hide menu items on the phone screen	<a href="#">Hide a Menu Item from Being Displayed on the Phone Screen</a>
Add the reference topic about the menu visibility function	<a href="#">Parameters for Menu Visibility</a>

Revision	New and Changed
Added the task about how to configure the directory services on the phone web page	<a href="#">Configure Directory Services</a>
Added the reference topic about the directory services	<a href="#">Parameters for Directory Services</a>
Updated the reference topic to add the new parameters for the directory enhancement feature	<a href="#">Parameters for XSI Phone Service</a>
Updated the reference topic for the directory enhancement feature	<a href="#">Feature Buttons and Softkeys</a>
Added the reference topic about a troubleshooting case for the directory enhancement feature	<a href="#">Phone Doesn't Show Contacts</a>
Updated the task to add more information about how to enable call forward setting on user tab	<a href="#">Enable Call Forward on User Tab</a>
Added the reference topic about the parameters for call forward settings on user tab	<a href="#">Parameters for Enable Call Forward on User Tab</a>
Updated the reference topic to add new features	<a href="#">Feature Buttons and Softkeys</a>
Updated the topic to support the automatic RTP (Real-time Transport Protocol) transport selection	<a href="#">Set up a Secure Extension</a>
Updated the Client DN, User Name, Password, and Auth Method parameters for LDAP directory	<a href="#">Parameters for LDAP Directory</a>
Added the topic to show the logic of the LDAP directory access	<a href="#">Overview of LDAP Directory Access</a>
Updated the firmware version (SWVER) format	<a href="#">Macro Expansion Variables</a> <a href="#">Macro Variables</a> <a href="#">Conditional Expressions</a>
Updated the topic to add prerequisites and updated the short description	<a href="#">Enable Hoteling on a Phone</a>
Added the topic to describe the Flexible Seating feature of BroadWorks and how to enable it	<a href="#">Enable Flexible Seating on a Phone</a>
Added the topic on how to enable EM for the user	<a href="#">Enable Extension Mobility on a Phone</a>
Updated the topic to support the reverse name lookup against local contacts for BroadWorks server call logs	<a href="#">Enable Viewing BroadWorks XSI Call Logs on a Line</a>
Added the task on how to configure StartTLS	<a href="#">Configure StartTLS</a>
Updated the topic to add "StartTLS"	<a href="#">Enable Hostname Verification for SIP over TLS</a>
Updated the topic to add the new parameter of the feature	<a href="#">Configure the Cipher List</a>

Revision	New and Changed
Updated the topic for “StartTLS”	<a href="#">Parameters for LDAP Directory</a>
Updated the topic for “StartTLS”	<a href="#">XML and TR-069 Parameter Comparison</a>
Updated the topic to support the reverse name lookup	<a href="#">Enable Reverse Name Lookup</a>
Updated the topic to add the new parameter of the feature	<a href="#">Parameters for Call Center Agent Setup</a>
Added the task for the ACD feature sync	<a href="#">Restore the ACD Status</a>

## New and Changed for Firmware Release 11.3(1)

Revision	New and Changed
Added a new task to support the feature Auto Provisioning with Short Activation Code.	Enable Auto Provisioning with Short Activation Code
Added topics to support HTTP provisioning with DNS servers	DNS SRV for HTTP Provisioning
Add tasks to support MPP OS Hardening	Enable the Firewall Configure Your Firewall with Additional Options
Added a new task about how to configure a cipher list	Configure the Cipher List
Added a task and the relevant parameters to support client-initiated mode for media plane security negotiations	Enable Client-Initiated Mode for Media Plane Security Negotiations
Added a task about how to enable hostname verification for a line that uses SIP over TLS	Enable Hostname Verification for SIP over TLS
Added a task and the parameter about multicast paging	Configure Multicast Paging Parameters for Multiple Paging Group
Added a task and the relevant parameters to support the remote SDK feature	Set Up a Phone for Remote SDK WebSocket API Parameters
Add Task for configuring a programmable softkey (PSK) with DTMF support.	Configure a PSK with DTMF Support
Added a task about how to enable call statistics report in SIP BYE messages	Enable End-of-Call Statistics Reports in SIP Messages
Added a task to support the new feature VQM SIP Publish Message New Fields	Configure Voice Quality Reporting

Revision	New and Changed
Added new topics to support the SIP Session ID feature	SIP Session ID Enable SIP Session ID Session ID Parameters
Added description for the new field <i>RTP Before ACK</i>	RTP Parameters
Updated the task on how to configure the SDP Payload Types	Configure the SDP Payload Types
Added a task to support OPUS Codec Narrowband.	Set Up Your Phone to Use OPUS Codec Narrowband

## New and Changed for Firmware Release 11.2(3)SR1

Revision	New and Changed
Added a new task to support Activation Code Onboarding	Activation Code Onboarding

## New and Changed for Firmware Release 11.2(3)

Revisions	New and Changed Sections
Added Catalan to the supported language list	Supported Languages for the Phone Display
Updated the <b>--key</b> keyword details and added a note about RFC 8188-based encryption.	Report Current Phone Configuration to the Provisioning Server
Added a new task on how to enable early media support	Enable P-Early-Media Support
Added topics replacing the “Set up Profile Account” topic to support the enhancements in profile authentication	Profile Authentication Specify the Profile Authentication Type
Added new fields and topics to support the feature of DND and call forward status sync	DND and Call Forward Status Sync Enable Feature Key Sync Enable Call Forward Status Sync via XSI Service Enable DND Status Sync via XSI Service XSI Line Service
Added a new topic about including a device identifier in uploaded syslog messages.	Include a Device Identifier in Uploaded Syslog Messages



Revisions	New and Changed Sections
Added new fields and a new task on how to remotely report phone problems.	Report a Phone Problem Remotely PRT Status
Added the <i>Syslog Identifier</i> field.	Optional Network Configuration
Replaced the <i>Profile Account Enable</i> parameter with the <i>Profile Authentication Type</i> field Updated the description of the <i>Profile Rule</i> parameter.	Configuration Profile
Updated <i>Report Rule</i> and added new parameters: <i>Report to Server</i> , <i>periodic Upload to Server</i> , and <i>Upload Delay on Local Change</i> .	Parameters for Reporting the Phone Configuration to the Server
Updated the description for the <i>Extension</i> field.	Line Key
Updated the description of the <i>First Name Filter</i> and <i>Last Name Filter</i> fields.	LDAP Directory Parameters
Example XML parameter configuration is added for the <i>Line Enable</i> parameter.	<b>Voice &gt; Ext (n) &gt; General</b>

## New and Changed for Firmware Release 11.2(1)

Revisions	New or Changed Sections
Updated the topics to support LCD screen does not honor "ro" and "na" attribute	Enable User Access to the Phone Interface Menus System Configuration
Added a new topic to support NAPTR	Configure the SIP Transport
Updated the topics to support NAPTR	Telephony Features for Cisco IP Phone SIP Setting
Added a new topic to support SIP privacy header	Configure a Privacy Header.
Updated the topic to support SIP privacy header	SIP Settings
Added a new topic to support blocking of SIP message from a non-proxy device	Block Non-Proxy SIP Messages to a Phone
Updated the topic to support blocking of SIP message from a non-proxy device	System Configuration
Added new topics to support Peer Firmware Sharing	Peer Firmware Sharing Enable Peer Firmware Sharing

Revisions	New or Changed Sections
Updated the topic to support Peer Firmware Sharing	Telephony Features for Cisco IP Phone Firmware Upgrade
Updated the topic to support profile account	Configuration Profile
Added new topic to support call silence	Silence an Incoming Call with Ignore Softkey
Updated the topics to support call silence	Programmable softkeys Telephony Features for Cisco IP Phone
Added new topics to support XSI BroadWorks Anywhere	Move an Active Call from a Phone to Other Phones XSI Line Service
Added new topics to support XSI caller ID blocking	Sync the Block Caller ID Feature with the Phne and the BroadWords XSI Server XSI Line Service
Added new topics to support XSI call logs	Enable Viewing BroadWorks XSI Call Logs on a Line
Updated the topics to support XSI call logs	Parameters for XSI Phone Service Telephony Features for Cicsco IP Phone

## New and Changed for Firmware Release 11.1(2)

Feature	New or Changed Sections
Control the Look Up of Caller Names for Incoming and Outgoing Calls	Reverse Name Lookup for Incoming and Outgoing Calls Enable and Disable Reverse Name Lookup
Make Emergency Calls	Emergency Call Support Background Configure a Phone to Make Emergency Calls 217 E911 Geolocation Configuration An Emergency Call Doesn't Connect to Emergency Services
LDAP over TLS (LDAPS).	Configure LDAP over TLS
DHCP VLAN options.	Set Up DHCP VLAN Option from Phone Web Page VLAN Settings Network Configuration Fields

Feature	New or Changed Sections
HTTPS support for XSI Services.	XSI Phone Service Phone Cannot Access BroadSoft Directory for XSI

## New and Changed for Firmware Release 11.1(1)

Feature	New or Changed Sections
Asian Language Support	Phone Display Language Phone Display Problems Phone Displays Irregular Fonts Phone Screen Displays Boxes Instead of Asian Characters Phone Locale is not Displayed Softkey Labels are Truncated
Call Center Support	Set Up a Call Center Agent Phone ACD Call Information Missing Phone Doesn't Show ACD Softkeys Phone Presence Message: Disconnected from Server Presence Status Doesn't Work
Call Recording	Enable Remote Call Recording with SIP REC Enable Remote Call Recording with SIP INFO Call Doesn't Record
Factory Reset Button in the Phone Web Page	Factory Reset the Phone from the Phone Web Interface Factory Reset
IPv6 Support	Network Configuration Fields IPv6 Information Network Settings IPv6 Settings
Presence	Set Up a Phone for Presence BroadSoft XMPP

