



Accessories

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Supported Accessories

The Cisco IP Phone 7800 Series supports both Cisco and third-party accessories.

In the following table, an X indicates support for an accessory by a particular phone model and a dash (-) indicates no support.

Table 1: Accessory Support for the Cisco IP Phone 7800 Series

Accessory	Type	Cisco IP Phone 7811	Cisco IP Phone 7821	Cisco IP Phone 7841
Third-Party Accessories				
Headsets	Analog	-	X	X
	Analog Wideband	-	X	X
Microphone	External	-	-	-
Speakers	External	-	-	-
Wall Mount	External	X	X	X

Headsets

Here are the Cisco headsets we support. For tips on setting up and using these headsets, take a look at the info for your model:

- [Bang & Olufsen Cisco 980](#)
- [Cisco Headset 320 Series](#)
- [Cisco Headset 520 Series](#)

- [Cisco Headset 530 Series](#)
- [Cisco Headset 560 Series](#)
- [Cisco Headset 720 Series](#)
- [Cisco Headset 730](#)

See the [Cisco Headset Compatibility Guide](#) for detailed information on Cisco headset integration with your device.

Standard Headsets

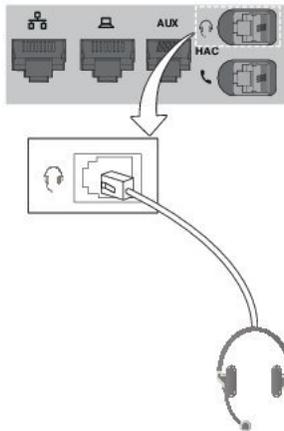
You can use a standard headset with your desk phone. Standard headsets plug into the back of the phone with an RJ-type connector.

Connect a standard headset

Procedure

Plug the headset into the jack on the back of the phone and press the cable into the cable channel.

Figure 1: Standard Headset Connection



Caution Failure to press the cable into the channel in the phone can damage the printed circuit board inside the phone. The cable channel reduces the strain on the connector and the printed circuit board.

Wireless Headsets

You can use most wireless headsets with your phone. For a list of supported headsets, see http://www.cisco.com/c/en/us/products/unified-communications/uc_endpoints_accessories.html.

Refer to your wireless headset documentation for information about connecting the headset and using its features.

Swap Headsets While on a Call

You can connect an analog headset or a wireless headset to your phone. You cannot connect both the headsets simultaneously to your phone.

When you connect multiple headsets to the phone, you can switch among the headsets during a call by pressing the **Headset** key on the phone. Though the phone is connected to multiple devices, you see a specific headset is selected as the preferred audio device in the following priority order:

- When you connect a wireless headset to the phone, you can make your wireless headset the preferred audio device.
- When you connect only an analog headset to the phone, you can make your analog headset the preferred audio device.

Procedure

- Step 1** Before you make or answer a call, press **Headset**.
- Step 2** (Optional) If you place a call, dial the number.
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