



New and Changed Information

- [New and Changed Information for Firmware Release 11.2\(3\)SR1, on page 1](#)
- [New and Changed for Firmware Release 11.2\(3\), on page 1](#)
- [New and Changed for Firmware Release 11.2\(1\), on page 2](#)
- [New and Changed for Firmware Release 11.1\(2\), on page 4](#)
- [New and Changed for Firmware Release 11.1\(1\), on page 4](#)
- [New and Changed Features for Firmware Release 11.0\(1\), on page 5](#)
- [New and Changed Features for Firmware Release 11\(0\), on page 6](#)
- [New Information for Firmware Release 10.4\(1\) SR1, on page 7](#)
- [New Information for Firmware Release 10.4\(1\), on page 8](#)

New and Changed Information for Firmware Release 11.2(3)SR1

Revision	New and Changed
Added a new task to support Activation Code Onboarding	Activation Code Onboarding

New and Changed for Firmware Release 11.2(3)

Revisions	New and Changed Sections
Added Catalan to the supported language list	Supported Languages for the Phone Display
Updated the --key keyword details and added a note about RFC 8188-based encryption.	Report Current Phone Configuration to the Provisioning Server
Added new topics to support audio compliance standards: ETSI and TIA	Specify Audio Compliance Standard
Added instructions on how to phone users to configure speed dial and monitor a coworker's line.	Enable Users to Configure Features on Line Keys
Added a new topic replacing the existing Busy Lamp Field Configuration on a Monitoring Phone topic.	Phone Configuration for Monitoring Other Phones

Added a new topic replacing the existing Configure the Phone to Monitor Multiple Users' Lines topic.	Configure the Phone to Monitor Multiple Users' Lines
Added a new task on how to enable early media support	Enable P-Early-Media Support
Added topics replacing the "Set up Profile Account" topic to support the enhancements in profile authentication	Profile Authentication Specify the Profile Authentication Type
Added new fields and topics to support the feature of DND and call forwarding status sync	DND and Call Forwarding Status Sync Enable Feature Key Sync Enable Call Forwarding Status Sync via XSI Service Enable DND Status Sync via XSI Service XSI Line Service
Added a new topic about including a device identifier in uploaded syslog messages.	Include a Device Identifier in Uploaded Syslog Messages
Added new fields and a new task on how to remotely report phone problems.	Report a Phone Problem Remotely PRT Status
Added the <i>Syslog Identifier</i> field.	Optional Network Configuration
Replaced the <i>Profile Account Enable</i> parameter with the <i>Profile Authentication Type</i> field Updated the description of the <i>Profile Rule</i> parameter.	Configuration Profile
Updated <i>Report Rule</i> and added new parameters: <i>Report to Server</i> , <i>periodic Upload to Server</i> , and <i>Upload Delay on Local Change</i> .	Upload Configuration Options
Updated the description for the <i>Extension</i> field.	Line Key
Updated the description of the <i>First Name Filter</i> and <i>Last Name Filter</i> fields.	LDAP
Example XML parameter configuration is added for the <i>Line Enable</i> parameter.	Voice > Ext (n) > General

New and Changed for Firmware Release 11.2(1)

Revisions	New or Changed Sections
Updated the topics to support LCD screen does not honor "ro" and "na" attribute	Enable User Access to the Phone Interface Menus System Configuration
Added a new topic to support NAPTR	Configure the SIP Transport

Revisions	New or Changed Sections
Updated the topics to support NAPTR	Telephony Features for Cisco IP Phone SIP Settings
Added a new topic to support SIP privacy header	Configure a Privacy Header.
Updated the topic to support SIP privacy header	SIP Settings
Added a new topic to support blocking of SIP message from a non-proxy device	Block Non-Proxy SIP Messages to a Phone
Updated the topic to support blocking of SIP message from a non-proxy device	System Configuration
Added a new topic to support Peer Firmware Sharing	Peer Firmware Sharing Enable Peer Firmware Sharing
Updated the topic to support Peer Firmware Sharing	Telephony Features for Cisco IP Phone Firmware Upgrade
Updated the topic to support profile account	Configuration Profile
Added new topic to support call silence	Add Ignore Programmable Soft Key to Silence an Incoming Call
Updated the topics to support call silence	Programmable Softkeys Telephony Features for Cisco IP Phone
Added new topics to support XSI BroadWorks Anywhere	Enable BroadWorks Anywhere XSI Line Service
Added new topics to support XSI caller ID blocking	Sync the Block Caller ID Feature with the Phone and the BroadWorks XSI Server XSI Line Service
Added new topics to support XSI call logs	Enable Viewing BroadWorks XSI Call Logs on a Line
Updated the topics to support XSI call logs	XSI Phone Service Telephony Features for Cisco IP Phone
Updated the topic to support screen saver type "lock" removal	Configure the Screen Saver with the Phone Web Page

New and Changed for Firmware Release 11.1(2)

Feature	New or Changed Sections
Control the Look Up of Caller Names for Incoming and Outgoing Calls	Reverse Name Lookup for Incoming and Outgoing Calls Enable and Disable Reverse Name Lookup
Make Emergency Calls	Emergency Call Support Background Configure a Phone to Make Emergency Calls E911 Geolocation Configuration An Emergency Call Doesn't Connect to Emergency Services
LDAP over TLS (LDAPS).	Configure LDAP over TLS
DHCP VLAN options.	Set Up DHCP VLAN Option from Phone Web Page VLAN Settings Network Configuration Fields
HTTPS support for XSI Services.	XSI Phone Service Phone Cannot Access BroadSoft Directory for XSI

New and Changed for Firmware Release 11.1(1)

Feature	New or Changed Sections
Asian Language Support	Phone Display Problems The Font is Too Small or Has Unusual Characters Phone Screen Displays Boxes Instead of Asian Characters Phone Locale is Not Displayed Softkey Labels are Truncated
Call Center Support	Set Up a Call Center Agent Phone ACD Call Information Missing Phone Doesn't Show ACD Softkeys Phone Presence Message: Disconnected from Server Presence Status Doesn't Work

Feature	New or Changed Sections
Call Recording	Enable Remote Call Recording with SIP REC Enable Remote Call Recording with SIP INFO Call Doesn't Record
Factory Reset Button in the Phone Web Page	Factory Reset the Phone with the Web UI Button Factory Reset
IPv6 Support	Network Configuration Fields IPv6 Information Network Settings IPv6 Settings
Presence	Set Up a Phone for Presence Broadsoft XMPP

New and Changed Features for Firmware Release 11.0(1)

All new features have been added to [Telephony Features for Cisco IP Phone](#).

Revision	Updated Section
Added MOS enhancement	<ul style="list-style-type: none"> • #unique_81
Added how to configure missed call indication on the Configuration Utility Page	<ul style="list-style-type: none"> • Supplementary Services • Configure Missed Call Indication with the Configuration Utility
Added factory reset and pinging in phone web page with a specific URL	Factory Reset the Phone from Phone Web Page Identify Phone Issues with a URL in the Phone Web Page
Added information on a star code is added to Conference hard key from the phone web page	Enable Conference Button with a Star Code
Add background/wallpaper settings with in Cisco IP Phone with options, "default" and "logo". Logo can be added as phone background	Change Wallpaper from the Phone Page
Logo can be added as boot display	Add a Logo as the Boot Display

New and Changed Features for Firmware Release 11(0)

All new features have been added to [Telephony Features for Cisco IP Phone](#).

Revision	Updated Section
Added Configure PRT Upload URL	Configure PRT Upload
Added Problem Report tool enhancements	<ul style="list-style-type: none"> • #unique_90
Added Problem Report tool upload	Configure PRT Upload
Added extra line keys support	Set up Extra Line Keys
Updated basic calls enhancements	<ul style="list-style-type: none"> • NAT Settings • SIP Settings • Call Feature Settings • Proxy and Registration • Subscriber Information • Audio Configuration
Updated web https enhancements	Enable Access to Phone Web Interface System Configuration
Added Call Forwarding support on Voice tab and User tab	Call Forward
Added support for XML applications	XML Services XML Directory Service XML Applications Macro Variables Configure a Phone to Connect to an XML Application Configure a Phone to Connect to an XML Directory Service
Added support for Hoteling	Enable Hoteling on a Phone
Added ability to set password on Configuration Utility	Set the User Password
Added TR-069 support	Manage Phones with TR-069 TR-069 TR-069 Status
Updated Dial Plan fields	Dial Plan

Revision	Updated Section
Added support for 802.x	802.1X Authentication
Added shared line enhancement	Shared Lines Configure a Shared Line
Added enabling NAT	Enable NAT Mapping
Added LDAP enhancement	LDAP
Added configure speed dial	Configure a Speed Dial with the Configuration Utility Page
Added enabling electronic hookswitch on Configuration Utility	Enable Electronic Hookswitch Audio Volume
Updated Speed Dial topic	Speed Dial
Added viewing customization state	View the Customization State in the Configuration Utility
Added configuring BLF with additional multiple features	<ul style="list-style-type: none"> • Configure Busy Lamp Field with Other Features
Added star code support on Do Not Disturb feature	Configure Star Codes for DND
Updated programmable softkeys changes	<ul style="list-style-type: none"> • Programmable Softkeys
Updated provisioning authority changes	Configure Provisioning Authority
Updated Do Not Disturb feature changes	Enable Do Not Disturb
Added Automatic paging feature	<ul style="list-style-type: none"> • Configure a Phone to Accept Pages Automatically
Updated all sections of Phone Configuration Utility (Web page)	#unique_125

New Information for Firmware Release 10.4(1) SR1

All new features have been added to [Telephony Features](#) for Cisco IP Phone.

Revision	Updated Section
Added Configure a Paging Group	Configure a Paging Group (Multicast Paging)
Added Configure Alphanumeric Dialing	Configure Alphanumeric Dialing

New Information for Firmware Release 10.4(1)

All new features have been added to [Telephony Features for Cisco IP Phone](#).

Revision	Updated Section
Added Speed-Dial on a line key	Configure a Speed Dial on a Line Key
Added Provisioning Authority	Configure Provisioning Authority
Added Customization of Programmable Softkey	Configuring Programmable Softkeys
Added Remote Customization	Telephony Features for Cisco IP Phone
Added Voice Quality Reporting using SIP Publish	Voice Quality Reporting
Added Problem Report Tool	Download Problem Reporting Tool Logs