End-of-Life Cisco Unified IP Phones

Cisco Headset 320 Series

Cisco Headset 320 Series interoperability is verified but not officially supported by Cisco on End-of-Life Cisco Unified IP Phones with a RJ-9 port.

Table 1: End of Life Cisco Unified IP Phones

Model	Connection
Cisco Unified SIP Phone 3905	RJ-9 (where available)
Cisco Unified IP Phone 6900 Series	RJ-9 (where available)
Cisco Unified IP Phone 7900 Series	RJ-9 (where available)
Cisco Unified IP Phone 8900 Series	RJ-9 (where available)

Table 2: Cisco Headset 320 Series Features

Feature	RJ-9
Answer and end calls	No
Hold calls	No
Mute calls	No

Feature	RJ-9
Volume control	No
Adjust sidetone	No
Adjust microphone Gain	No
Adjust equalizer	No
Reset settings	No
Headset upgrades	No

Cisco Headset 520 Series

The Cisco Headset 520 Series isn't compatible with the Cisco Unified SIP Phone 3905, Cisco Unified IP Phone 6900 Series, Cisco Unified IP Phone 7900 Series, or Cisco Unified IP Phone 8900 Series.

Cisco Headset 530 Series

Cisco Headset 530 Series interoperability is verified but not officially supported by Cisco on End-of-Life Cisco Unified IP Phones with a RJ-9 port.

Table 3: End of Life Cisco Unified IP Phones

Model	Connection
Cisco Unified SIP Phone 3905	RJ-9 (where available)
Cisco Unified IP Phone 6900 Series	RJ-9 (where available)
Cisco Unified IP Phone 7900 Series	RJ-9 (where available)
Cisco Unified IP Phone 8900 Series	RJ-9 (where available)

Table 4: Cisco Headset 530 Series Features

Feature	RJ-9
Answer and end calls	No
Hold calls	No
Mute calls	No
Volume control	No
Adjust sidetone	No
Adjust microphone Gain	No

Feature	RJ-9
Adjust equalizer	No
Reset settings	No
Headset upgrades	No

Cisco Headset 560 Series

The Cisco Headset 560 Series can connect to some End-of-Life Cisco Unified IP Phone models through the Y-Cable.

Interoperability is verified with those models with an RJ-9 headset port and RJ-11 auxiliary port for basic call control but is not officially supported by Cisco.

Set sidetone to **Off** to avoid an echo while on a call.

Table 5: End of Life Cisco Unified IP Phones

Model	Connection
Cisco Unified SIP Phone 3905	N/A
Cisco Unified IP Phone 6900 Series	N/A
Cisco Unified IP Phone 7900 Series	Y-Cable (where available)
Cisco Unified IP Phone 8900 Series	Y-Cable (where available)

The following table lists the available Cisco Headset 560 Series features on End of Life Cisco Unified IP Phones.

Table 6: Cisco Headset 560 Series Features

Feature	Y-Cable
Answer and end calls	Yes
Hold calls	No
Mute calls	No
Volume control	Yes
Adjust sidetone	No
Adjust microphone Gain	No
Adjust equalizer	No
Reset settings	No
Headset upgrades	No

Cisco Headset 720 Series

The Cisco Headset 720 Series isn't compatible with the Cisco Unified SIP Phone 3905, Cisco Unified IP Phone 6900 Series, Cisco Unified IP Phone 7900 Series, or Cisco Unified IP Phone 8900 Series.

Cisco Headset 730

The Cisco Headset 730 isn't compatible with the Cisco Unified SIP Phone 3905, Cisco Unified IP Phone 6900 Series, Cisco Unified IP Phone 7900 Series, or Cisco Unified IP Phone 8900 Series.

Bang & Olufsen Cisco 950

The Bang & Olufsen Cisco 950 isn't compatible with the Cisco Unified SIP Phone 3905, Cisco Unified IP Phone 6900 Series, Cisco Unified IP Phone 7900 Series, or Cisco Unified IP Phone 8900 Series.

Bang & Olufsen Cisco 980

The Bang & Olufsen Cisco 980 isn't compatible with the Cisco Unified SIP Phone 3905, Cisco Unified IP Phone 6900 Series, Cisco Unified IP Phone 7900 Series, or Cisco Unified IP Phone 8900 Series.

Related Documentation

Use the following sections to obtain related information.

Cisco Unified IP Phone 6900 Series Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

https://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-6900-series/tsd-products-support-series-home.html

Cisco Unified IP Phone 7900 Series Documentation

See the publications that are specific to your language, phone model, and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

https://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7900-series/tsd-products-support-general-information.html

Cisco Unified IP Phone 8900 Series Documentation

Refer to publications that are specific to your language, phone model, and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

https://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8900-series/tsd-products-support-series-home.html