



Cisco Wireless IP Phone 8821 and 8821-EX Solution Compatibility Matrix

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- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Cisco Wireless IP Phone 8821 and 8821-EX Solution Compatibility Matrix 0.3

The Cisco Wireless IP Phone 8821 and 8821-EX Compatibility Matrix list which 8821 software releases and Cisco Wireless LAN solution combinations have completed Cisco Interoperability Testing. For the complete list of supported Wireless LAN solutions, please refer to deployment guide.

Table 1: Wireless IP Phone 8821/8821-EX with Cisco Catalyst 9800 Series Wireless Controllers

8821 Software Release 11.0(6)SR5				
Cisco Access Points Model	Cisco Catalyst 9800 Series Wireless Controller Software Releases			
	Dublin 17.12.1	Cupertino 17.9.4	Bengaluru 17.6.6	
9166	T	Т	N/A	
9162				
9136	Т	Т	N/A	
9130	Т	Т	Т	
9120	Т	Т	T	
4800	Т	Т	Т	
3800	Т	Т	Т	

Table 2: Wireless IP Phone 8821/8821-EX with Cisco Meraki Access Points

8821 Software Release 11.0(6)SR5				
Meraki Access Points Model	Meraki Access Points Firmware Releases			
	MR30.5	MR29.5.1		
CW9166	Т	Т		
MR42	Т	Т		



Note

T: Validation has been performed for this solution.

N/A: Not supported solution.

For Catalyst 9800 Wireless LAN Controllers software releases, refer to: Recommended Cisco IOS XE Releases for Catalyst 9800 Wireless LAN Controllers

For Wireless IP Phone 8821 deployment guide, refer to: Cisco Wireless IP Phone 8821 and 8821-EX Deployment Guide