



# Cisco IP Phone 8800 Series Compatibility

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The Cisco IP Phone 8800 Series has several supported hardware versions. Each hardware version has a specific minimum firmware release. You can't load an older firmware version on a phone that requires a newer firmware version.

The following table lists the minimum firmware load for each hardware version. In the table, X means “not applicable”. Hardware with V7 or previous can run any firmware load.

**Table 1: Hardware Versions and Minimum Firmware Release**

Phone Model	Hardware Version V8	Hardware Version V16
8811	11.7(1)	12.6(1)
8841	11.7(1)	12.6(1)
8845	X	X
8851	11.7(1)	12.6(1)
8851NR	11.7(1)	12.6(1)
8861	X	12.6(1)
8865	X	X
8865NR	X	X
8832	14.2(1)SR1	X
8832NR	14.2(1)SR1	X

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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