



Cisco Unified IP Conference Station 7936 Release Notes for Firmware Release 3.3(20) (SCCP)

Revised: October 21, 2009

Use these release notes with a Cisco Unified IP Station 7936 running SCCP firmware release 3.3(20). The SCCP version of firmware release 3.3(20) is compatible with Cisco Unified Communications Manager releases 7.0, 6.1, 6.0, Cisco Unified CallManager releases 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, and Cisco CallManager release 3.3.

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Related Documentation

Cisco Unified IP Phone Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

http://www.cisco.com/en/US/products/sw/voicesw/tsd_products_support_category_home.html



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Cisco Unified Communications Manager Documentation

Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/sw/voicesw/ps5556/tsd_products_support_series_home.html

Cisco Unified Communications Manager Business Edition Documentation

Refer to the Cisco Unified Communications Manager Business Edition Documentation Guide and other publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/ps7273/tsd_products_support_series_home.html

New and Changed Information

The Cisco Unified IP Conference Station 7936 cannot initiate a Meet Me conference call when the paging directory number is assigned to the phone, even if the directory number has been removed from the phone. This issue applies only to Cisco Unified Communications Manager Express releases. For more information, refer to [CSCsw26182](#).

Installation Notes

To load and install the required firmware image for the Cisco Unified IP Conference Station 7936 on Cisco Unified Communications Manager 7.0, 6.1, 6.0, Cisco Unified CallManager releases 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, and Cisco CallManager release 3.3, follow these steps:

Procedure

-
- Step 1** Go to the following URL:
<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>
- Step 2** Log in to the Tools and Resources Download page.
- Step 3** Choose the **IP Telephony** folder by clicking +.
- Step 4** Choose **IP Phones > Cisco Unified IP Phones 7900 Series**.
- Step 5** Choose **Cisco Unified IP Conference Station 7936 > Skinny Client Control Protocol (SCCP) Software**.
- Step 6** To download the SCCP firmware for Cisco Unified IP Conference Station 7936, choose **3.3(20)** from the Latest Releases folder and choose one of the following files:
- For Cisco Unified CallManager 4.3 and earlier:
cmterm-7936-sccp.3-3-20.exe
 - For Cisco Unified CallManager 5.0(1) to 5.0(3):
cmterm-7936-sccp.3-3-20.cop
 - For Cisco Unified CallManager 5.0(4) and higher:
cmterm-7936-sccp.3-3-20.cop.sgn

- Step 7** To view the Readme file—[cmterm-7936-sccp.3-3-20-readme.htm](http://www.cisco.com/web/software/282074289/20164/cmterm-7936-sccp.3-3-20-readme.htm), which contains installation instructions for the corresponding firmware, go to the following URL:
<http://www.cisco.com/web/software/282074289/20164/cmterm-7936-sccp.3-3-16-readme.html>
- Step 8** Follow the instructions in the Readme file to install the firmware.
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Registering the Cisco Unified IP Conference Station with Cisco Unified Communications Manager

For more information about configuring the Cisco Unified IP Conference Station and directory numbers, refer to the *Cisco Unified Communications Manager Administration Guide*, Phone Configuration and Directory Number configuration chapters.

To register the Cisco Unified IP Conference Station with Cisco Unified Communications Manager releases 7.0, 6.1, 6.0, Cisco Unified CallManager releases 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, and Cisco CallManager release 3.3, follow these steps:

Procedure

- Step 1** Log in to the Cisco Unified Communications Manager Administration application.
- Step 2** For Cisco Unified CallManager 4.3 and earlier:
- From the menu bar, choose **Device > Add a New Device**.
- For Cisco Unified CallManager 5.0 and later:
- From the menu bar, choose **Device > Phone > Add New**.
- The Add a New Device window appears.
- Step 3** Select **Phone** from the Device Type drop-down menu and click **Next**.
- The Add a New Phone window appears.
- Step 4** Select the Cisco 7936 phone type from the drop-down menu and click **Next**.
- The Phone Configuration window appears.
- Step 5** In the Phone Configuration window, enter information in the mandatory fields, denoted with an ‘*’, such as MAC and Device Pool.
- Step 6** For Cisco Unified CallManager 4.3 and earlier:
- Click **Insert**.
- For Cisco Unified CallManager 5.0 and later:
- Click **Save**.
- The Cisco Unified Communications Manager Administration application asks if you want to assign a directory number.
- Step 7** Enter the required fields.
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Caveats

This section contains these topics:

- [Using Bug Toolkit, page 4](#)
- [Open Caveats, page 4](#)
- [Resolved Caveats, page 5](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log on with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for bug ID” field, then click **Go**.
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Open Caveats

[Table 1](#) lists Severity 1, 2 and 3 defects that are open for the Cisco Unified IP Conference Station 7936 using the SCCP version of firmware release 3.3(20).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 1](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the [“Using Bug Toolkit” section on page 4](#).

Table 1 Open Caveats for the Cisco Unified IP Conference Station 7936

Identifier	Headline and Bug Toolkit Link
CSCsw42124	No reversion notification except the first time when the Cisco Unified IP Conference Station 7936 holds the call http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsw42124

Resolved Caveats

[Table 2](#) lists Severity 1, 2 and 3 defects that are resolved for the Cisco Unified IP Conference Station 7936 using the SCCP version of firmware release 3.3(20).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 2](#) reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the [“Using Bug Toolkit” section on page 4](#).

Table 2 Resolved Caveats for the Cisco Unified IP Conference Station 7936

Identifier	Headline and Bug Toolkit Link
CSCsq60319	No ringer is played when a blind conference is transferred in http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsq60319
CSCsr19195	Cisco Unified IP Conference Station 7936 reboots immediately during ring-in or ring-out status http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsr19195
CSCsr66221	Cisco Unified IP Conference Station 7936 cannot search corporate directory by number when input flag type is 'N' http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsr66221
CSCsr72900	Cisco Unified IP Conference Station 7936 ringback when using route pattern with Forced Authorization Codes (FAC) in enbloc call http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsr72900
CSCsu09096	Cisco Unified IP Conference Station 7936 reboots randomly due to bad HTTP traffic data http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsu09096

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

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