



Cisco Unified IP Conference Station 7936 Release Notes for Firmware Release 3.3(15) (SCCP)

October 16, 2007

Use these release notes with a Cisco Unified IP Station 7936 running SCCP firmware release 3.3(15).

The SCCP version of firmware release 3.3(15) is compatible with Cisco Unified Communications Manager releases 6.0, 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, 3.3, 3.2, and 3.1.

Contents

These release notes provide the following information. You might need to notify your users about some of the information provided in this document.

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Related Documentation

Cisco Unified IP Phone Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

http://www.cisco.com/en/US/products/sw/voicesw/tsd_products_support_category_home.html



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Cisco Unified Communications Manager Documentation

Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html

Cisco Unified Communications Manager Business Edition Documentation

Refer to the Cisco Unified Communications Manager Business Edition Documentation Guide and other publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/ps7273/tsd_products_support_series_home.html

New and Changed Information

Cisco Unified IP Conference Station firmware release 3.3(15) provides support for the following features:

- Third-party Corporate Directory
- Personal Directory on Cisco Unified Communications Manager
- Corporate Directory on Cisco Unified Communications Manager

Installation Notes

To load and install the required firmware image for the Cisco Unified IP Conference Station 7936 on Cisco Unified Communications Manager 6.0, 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, 3.3, 3.2, and 3.1, follow these steps:

Procedure

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- Step 1** Go to the following URL:
<http://www.cisco.com/cgi-bin/tablebuild.pl/ip-7900ser>
- Step 2** To download the firmware for Cisco Unified IP Conference Station 7936, click one of the following hyperlinks and follow the prompts:
- For Cisco Unified Communications Manager 4.3 and earlier:
cmterm-7936-sccp.3-3-15.exe
 - For Cisco Unified Communications Manager 5.0(1) to 5.0(3):
cmterm-7936-3-3-15-0-sccp.cop
 - For Cisco Unified Communications Manager 5.0(4) and higher:
cmterm-7936-3-3-15-0-sccp.cop.sgn
- Step 3** To download the Readme file, which contains installation instructions for the corresponding firmware, go back to the URL shown in Step 1 and click the appropriate hyperlink.
cmterm-7936-sccp.3-3-15-Readme.htm

Step 4 Follow the instructions in the Readme file to install the firmware.

Registering the Cisco Unified IP Conference Station with Cisco Unified Communications Manager

To register the Cisco Unified IP Conference Station with Cisco Unified Communications Manager release 6.0, 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, 3.3, 3.2, and 3.1, follow these steps:

Procedure

- Step 1** Log in to the Cisco Unified Communications Manager Administration application.
- Step 2** From the menu bar, choose **Device > Add a New Device**.
The Add a New Device window appears.
- Step 3** Select **Phone** from the Device Type drop-down menu and click **Next**.
The Add a New Phone window appears.
- Step 4** Select the Cisco 7936 phone type from the drop-down menu and click **Next**.
The Phone Configuration window appears.
- Step 5** In the Phone Configuration window, enter information in the following fields:
- MAC Address
 - Description
- Step 6** Click **Insert**.
The Cisco Unified Communications Manager Administration application asks if you want to assign a directory number.
- Step 7** Enter the required fields.
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Caveats

This section contains these topics:

- [Using Bug Toolkit, page 3](#)
- [Open Caveats, page 4](#)
- [Resolved Caveats, page 4](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log on with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for bug ID” field, then click **Go**.
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Open Caveats

[Table 1](#) lists Severity 1, 2 and 3 defects that are open for the Cisco Unified IP Conference Station 7936 using the SCCP version of firmware release 3.3(15).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 1](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the “[Using Bug Toolkit](#)” section on page 3.

Table 1 *Open Caveats for the Cisco Unified IP Conference Station 7936*

| Identifier | Headline and Bug Toolkit Link |
|----------------------------|--|
| CSCsi25311 | Meetme softkey has no response when a conference call is made http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsi25311 |
| CSCsi71403 | Cisco Unified IP Conference Station does not retrieve the configuration file on restart http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsi71403 |

Resolved Caveats

[Table 2](#) lists Severity 1, 2 and 3 defects that are resolved for the Cisco Unified IP Conference Station 7936 using the SCCP version of firmware release 3.3(15).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 2](#) reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the [“Using Bug Toolkit”](#) section on [page 3](#).

Table 2 *Resolved Caveats for the Cisco Unified IP Conference Station 7936*

| Identifier | Headline and Bug Toolkit Link |
|----------------------------|---|
| CSCse93398 | Number of password characters is inconsistent between GUI and Cisco Unified IP Conference Station menu http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCse93398 |
| CSCse94575 | Clicking on the ‘Set’ softkey a couple of times fills up the screen http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCse94575 |
| CSCsh20507 | Cisco Unified IP Conference Station phone book GUI is incorrect http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsh20507 |
| CSCsi40393 | Cisco Unified IP Conference Station 7936 ‘End Call’ softkey incorrectly appears in a scenario http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsi40393 |
| CSCsi71403 | Cisco Unified IP Conference Station does not retrieve configuration file on restart http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsi71403 |
| CSCsi93560 | Cisco Unified IP Conference Station 7936 does not report ‘Last=’ reason to Cisco Communication Manager while in alarm mode http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsi93560 |
| CSCsj14262 | Cisco Unified IP Conference Station 7936 has old Cisco logo in IP Conference Station GUI http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj14262 |
| CSCsj15171 | Cisco Unified IP Conference Station reboots when searching the corporate directory http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj15171 |
| CSCsj27152 | Editdial does not work in corporate directory for the Cisco Unified IP Conference Station 7936 http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj27152 |
| CSCsj28607 | Duplicate IP address causes the Cisco Unified IP Conference Station 7936 to hang http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj28607 |

Table 2 Resolved Caveats for the Cisco Unified IP Conference Station 7936 (continued)

| Identifier | Headline and Bug Toolkit Link |
|------------|---|
| CSCsj36032 | Removing a 24-digit directory number causes the Cisco Unified IP Conference Station 7936 screen to blank http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj36032 |
| CSCsj36131 | Cisco Unified IP Conference Station 7936 screen is garbled with a 24-digit directory number http://tools.cisco.com/Support/BugToolKit/search/getBugDetails.do?method=fetchBugDetails&bugId=CSCsj36131 |

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New* in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at: <http://www.cisco.com/wl/export/crypto/tool/stqrg.html>. If you require further assistance please contact us by sending email to export@cisco.com.



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