



Cisco Unified IP Phone 7906G and 7911G Release Notes for Firmware Release 8.0(4) SR3A (SCCP and SIP)

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Use these release notes with a Cisco Unified IP Phone 7906G and 7911G running SCCP or SIP firmware release 8.0(4) SR3A.

The SCCP version of firmware release 8.0(4) SR3A is compatible with Cisco Unified CallManager releases 5.1, 5.0, 4.2, 4.1, 4.0, and 3.3.

The SIP version of firmware release 8.0(4) SR3A is compatible with Cisco Unified CallManager release 5.0.

Contents

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Related Documentation

Cisco Unified IP Phone Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified CallManager release. Navigate from the following documentation URL:

http://www.cisco.com/univercd/cc/td/doc/product/voice/c_ipphon/index.htm

Cisco Unified CallManager Documentation

Refer to the Cisco Unified CallManager Documentation Guide and other publications specific to your Cisco Unified CallManager release. Navigate from the following URL:

http://www.cisco.com/univercd/cc/td/doc/product/voice/c_callmg/index.htm

Installation Notes

This section contains these topics:

- [Installing Firmware Release 8.0\(4\) SR3A for SCCP, page 2](#)
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Installing Firmware Release 8.0(4) SR3A for SCCP

This section describes how to install firmware release 8.0(4) SR3A for SCCP.

Firmware Upgrade Issues

Note the following firmware upgrade issues:

- If you are currently running firmware earlier than 6.0(2) on a Cisco Unified IP Phone 7906G and 7911G and want to upgrade to 8.0(x), you must first install an intervening 7.0(x) load to prevent upgrade failure. Cisco recommends using the most recent 7.0(3) load as the intervening load to avoid lengthy upgrade times.
- If you are currently running firmware 6.0(2) to 7.0(2) on a Cisco Unified IP Phone 7906G and 7911G and want to upgrade to 8.0(x), you can do so directly. However, expect the upgrade to take twice as long as usual.

Firmware Installation Procedure

Before using the Cisco Unified IP Phone 7906G and 7911G with Cisco Unified CallManager release 3.3 or later, you must install the latest firmware on all Cisco Unified CallManager servers in the cluster.

Before You Begin

If you are upgrading from an earlier firmware version, see the [“Firmware Upgrade Issues” section on page 2](#).

To download and install the firmware, follow these steps:

Procedure

- Step 1** Go to the following URL:
<http://www.cisco.com/cgi-bin/tablebuild.pl/ip-7900ser>
- Step 2** To download the firmware for Cisco Unified IP Phone 7906G and 7911G, click one of the following hyperlinks and follow the prompts:
- For Cisco Unified CallManager 4.2 and earlier:
cmterm-7906_7911-sccp.8-0-4SR3A.exe
 - For Cisco Unified CallManager 5.0 and later:
cmterm-7906_7911-sccp.8-0-4SR3A.cop
- Step 3** To download the Readme file, which contains installation instructions for the corresponding firmware, go back to the URL shown in [Step 1](#) and click the appropriate hyperlink.
cmterm-7906_7911-sccp.8-0-4SR3A-readme.htm
- Step 4** Follow the instructions in the Readme file to install the firmware.

Cisco Unified IP Phone Expansion Module 7914

If you are using the Cisco Unified IP Phone Expansion Module 7914, you must upgrade the expansion module to firmware release **S00105000200** before using the phone to support relevant 8.0(4) SR3A features on your expansion module.

You can download the installation program, which is named **cmterm-7914-sccp.5-0-2.exe**, and the readme file from Cisco.com at this location:

<http://www.cisco.com/cgi-bin/tablebuild.pl/ip-7900ser>

Installing Firmware Release 8.0(4) SR3A for SIP

Before using the Cisco Unified IP Phone 7906G and 7911G with Cisco Unified CallManager 5.0, you must install the latest firmware on all Cisco Unified CallManager servers in the cluster.

To download and install the firmware, follow these steps:

Procedure

- Step 1** Go to the following URL:
<http://www.cisco.com/cgi-bin/tablebuild.pl/ip-7900ser>
- Step 2** Double-click the following hyperlink, and follow the prompts to download the firmware:
cmterm-7906_7911-sip.8-0-4SR3A.cop
- Step 3** Go back to the URL shown in [Step 1](#), double-click the following hyperlink, and follow the prompts to download the Readme file, which contains installation instructions for the corresponding firmware:
cmterm-7906_7911-sip.8-0-4SR3A-readme.htm

Step 4 Follow the instructions in the Readme file to install the firmware.

Caveats

This section contains these topics:

- [Using Bug Toolkit, page 4](#)
- [Open Caveats, page 4](#)
- [Resolved Caveats, page 5](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

- Step 1** To access the Bug Toolkit, go to http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl.
- Step 2** Log on with your Cisco.com user ID and password.
- Step 3** Click the **Launch Bug Toolkit** hyperlink.
- Step 4** To look for information about a specific problem, enter the bug ID number in the “Enter known bug ID” field and click **Search**.
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Open Caveats

There are no open caveats for Cisco Unified IP Phone 7906G and 7911G for firmware release 8.0(4) SR3A.

Resolved Caveats

[Table 1](#) lists Severity 1, 2 and 3 defects that are resolved for Cisco Unified IP Phones 7906G and 7911G using the SCCP version of firmware release 8.0(4) SR3A.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 1](#) reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the [“Using Bug Toolkit”](#) section on page 4.

Table 1 Resolved SCCP Caveats for Cisco Unified IP Phone 7906G and 7911G

Identifier	Headline and Bug Toolkit Link
CSCsh62789	Cisco Unified IP Phone drops Extensible Authentication Protocol (EAP) messages from PC port http://www.cisco.com/cgi-bin/Support/Bugtool/onebug.pl?bugid=CSCsh62789

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New* in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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