# Accessories Overview


- Accessory Support, on page 1
- New and Changed Information, on page 5
- Cisco One-Year Limited Hardware Warranty Terms, on page 8


# Accessory Support

Cisco IP Phones support many different accessories, including headsets, external speakers, wall mount kits, and key expansion modules. Accessory support varies between phone models, so review the information in this chapter before you purchase or use an accessory.

In addition to the accessories listed in this document, you may be able to purchase other items for your phone such as power cords, power cubes, or spare bezels. For more information, consult your phone's data sheet.

- The Cisco IP Phone 8800 Series data sheets can be viewed here: http://www.cisco.com/c/en/us/products/collaboration-endpoints/unified-ip-phone-8800-series/datasheet-listing.html.
- The Cisco IP Phone 7800 Series data sheets can be viewed here: http://www.cisco.com/c/en/us/products/collaboration-endpoints/unified-ip-phone-7800-series/datasheet-listing.html.

### Related Topics

Third Party Headsets
Cisco IP Phone Key Expansion Module Setup Overview
Wall Mount Kits

## Accessory Support for the Cisco IP Phone 7800 Series

Use the information in the following table to guide you as you select an accessory.

***Table 1: Accessory Support for the Cisco IP Phone 7800 Series***

| Accessory | Type | 7811 | 7821 | 7841 | 7861 |
|---|---|---|---|---|---|
| **Cisco Accessory** | | | | | |
| Wall Mount Kit | | Supported | Supported | Supported | Supported |

| Accessory | Type | 7811 | 7821 | 7841 | 7861 |
|---|---|---|---|---|---|
| Footstand | | Supported<br>(non-adjustable) | Supported | Supported | Supported |
| Cisco Headset 530 Series | Analog<br>Cisco IP Phone 7821, 7841, and 7861 cannot detect when an analog headset is plugged into it. The headset is displayed in the Accessories window. | Not supported | Supported | Supported | Supported |
| Cisco Headset 561 and 562 | Analog<br>Cisco IP Phone 7821, 7841, and 7861 cannot detect when an analog headset is plugged into it. The headset is displayed in the Accessories window. | Not supported | Supported | Supported | Supported |
| Cisco Headset 730 | USB | Not supported | Not supported | Not supported | Not supported |
| Cisco Headset 730 | Bluetooth | Not supported | Not supported | Not supported | Not supported |
| **Third-Party Accessories** | | | | | |
| Headsets | Analog<br>Cisco IP Phone 7821, 7841, and 7861 cannot detect when an analog headset is plugged into it. The headset is displayed in the Accessories window. | Not supported | Supported | Supported | Supported |
| Headsets | Analog Wideband | Not supported | Supported | Supported | Supported |
| Headsets | Wired | Not supported | Supported | Supported | Supported |
| Headsets | USB | Not supported | Not supported | Not supported | Not supported |
| Headsets | Electronic hookswitch | Not supported | Supported | Supported | Supported |
| Headsets | Bluetooth | Not supported | Not supported | Not supported | Not supported |

| Accessory | Type | 7811 | 7821 | 7841 | 7861 |
|---|---|---|---|---|---|
| Cable Lock | | Not supported | Not supported | Not supported | Not supported |
| Microphone | External PC | Not supported | Not supported | Not supported | Not supported |
| Speakers | External PC | Not supported | Not supported | Not supported | Not supported |

# Accessory Support for the Cisco IP Phone 8800 Series

Use the information in the following table to guide you as you select an accessory.

***Table 2: Accessory Support for the Cisco IP Phone 8800 Series***

| Accessory | Type | 8811 and 8841 | 8845 | 8851 | 8851NR | 8861 | 8865 | 8865NR |
|---|---|---|---|---|---|---|---|---|
| **Cisco Accessory** | | | | | | | | |
| Cisco IP Phone 8800 Key Expansion Module | Add-on module | Not supported | Not supported | Supported<br>Supports up to 2 expansion modules. | Supported<br>Supports up to 2 expansion modules. | Supported<br>Supports up to 3 expansion modules. | Supported<br>Supports up to 3 expansion modules. | Supported<br>Supports up to 3 expansion modules. |
| Cisco IP Phone 8851/8861 Key Expansion Module | Add-on module | Not supported | Not supported | Supported<br>Supports up to 2 expansion modules of the same type. | Supported<br>Supports up to 2 expansion modules of the same type. | Supported<br>Supports up to 3 expansion modules of the same type. | Not supported | Not supported |
| Cisco IP Phone 8865 Key Expansion Module | Add-on module | Not supported | Not supported | Not supported | Not supported | Not supported | Supported<br>Supports up to 3 expansion modules of the same type. | Supported<br>Supports up to 3 expansion modules of the same type. |
| Wall Mount Kit | | Supported | Supported | Supported | Supported | Supported | Supported | Supported |
| Footstand | | Supported | Supported | Supported | Supported | Supported | Supported | Supported |
| Cisco Headset 521 and 522 | USB | Not Supported | Not Supported | Supported | Supported | Supported | Supported | Supported |
| Cisco Headset 530 Series | Standard | Supported | Supported | Supported | Supported | Supported | Supported | Supported |

| Accessory | Type | 8811 and 8841 | 8845 | 8851 | 8851NR | 8861 | 8865 | 8865NR |
|---|---|---|---|---|---|---|---|---|
| Cisco Headset 530 Series | USB Adapter | Not supported | Not supported | Supported | Supported | Supported | Supported | Supported |
| Cisco Headset 561 and 562 | Standard | Supported | Supported | Supported | Supported | Supported | Supported | Supported |
| Cisco Headset 561 and 562 | USB | Not supported | Not supported | Supported | Supported | Supported | Supported | Supported |
| Cisco Headset 730 | USB | Not supported | Not supported | Not supported | Supported | Supported | Supported | Supported |
| Cisco Headset 730 | Bluetooth | Not supported | Not supported | Supported | Supported | Not supported | Supported | Not supported |
| **Third-Party Accessories** | | | | | | | | |
| Headsets | Analog | Supported | Supported | Supported | Supported | Supported | Supported | Supported |
| Headsets | Analog Wideband | Supported | Supported | Supported | Supported | Supported | Supported | Supported |
| Headsets | Bluetooth | Not supported | Supported | Supported | Not supported | Supported | Supported | Not supported |
| Headsets | USB | Not supported | Not supported | Supported | Supported | Supported | Supported | Supported |
| Headsets | Electronic Hookswitch | Supported<br>See Note 1. | Supported<br>See Note 1. | Supported<br>See Note 2. | Supported<br>See Note 2. | Supported<br>See Note 2. | Supported<br>See Note 2. | Supported<br>See Note 2. |
| Microphones | External PC | Not supported | Not supported | Not supported | Not supported | Supported | Supported | Supported |
| Cable Lock | | Supported | Supported | Supported | Supported | Supported | Supported | Supported |
| Speakers | External PC | Not supported | Not supported | Not supported | Not supported | Supported | Supported | Supported |

**Note** Electronic Hookswitch headset users should be aware of the following:

1. The Electronic Hookswitch headset connects to Cisco IP Phone 8811, 8841, and 8845 with the auxiliary port.
2. The Electronic Hookswitch headset connects to Cisco IP Phone 8851NR and 8865NR with the auxiliary port, or the USB port.
3. The Electronic Hookswitch headset connects to Cisco IP Phone 8851, 8861, and 8865 with the auxiliary port, the USB port, or with Bluetooth.

# New and Changed Information

## New and Changed for Firmware Release 14.0(1)

*Table 3: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 14.(1)*

| Feature | New and Changed |
|---|---|
| Cisco IP Phone Silicone Covers | Silicone Covers |
| New Menu Setting for the Cisco Headset 500 Series | Change Your Headset Ringer Settings |
| Headset Upgrade Progress Indicator | Update Your Cisco Headset Firmware With a Cisco IP Phone |

## New and Changed Information for Firmware Release 12.8(1)

| Changes | Content Updated |
|---|---|
| Add the specifications for the screws that fasten the key expansion module spine connector and the phone. | Connect a Key Expansion Module to a Cisco IP Phone |

# New and Changed for Firmware Release 12.7(1)

*Table 4: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.7(1)*

| Revision | Updated Section |
|---|---|
| Cisco Headset 730 Support | Updated sections:<br>• Cisco Headset Configuration on Cisco Unified Communications Manager<br>• Accessory Support for the Cisco IP Phone 7800 Series, on page 1<br>• Accessory Support for the Cisco IP Phone 8800 Series, on page 3<br>New sections:<br>• Headset Management on Older Versions of Cisco Unified Communications Manager<br>• Cisco Headset 700 Series Customization<br>• Set the Cisco Headset 730 Noise Cancellation Level<br>• Set the Cisco Headset 730 Sidetone Level<br>• Set the Cisco Headset 730 General Settings<br>• Reset the Cisco Headset 730 Settings<br>• View the Cisco Headset 730 Details |
| Updated for E-hook. | Enable Electronic Hookswitch Control on Your Phone |
| Cisco Headset 500 Series Firmware Release 1.5 change | Erase All Bluetooth Pairings |
| Updated for wallpaper support on key expansion modules | • Custom Background Images<br>• Change the Wallpaper |

# New Information for Firmware Release 12.6(1)

No accessories guide updates were required for Firmware Release 12.6(1).

# New Information for Firmware Release 12.5(1)SR3

*Table 5: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.5(1)SR3.*

| Revision | Updated Section |
|---|---|
| Reset Cisco Headset Settings to the Administration settings | Reset Cisco Headset Settings from Your Phone |

# New Information for Firmware Release 12.5(1)SR2

No documentation updates were required for Firmware Release 12.5(1)SR2.

Firmware Release 12.5(1)SR2 replaces Firmware Release 12.5(1) and Firmware 12.5(1)SR1. Firmware Release 12.5(1) and Firmware Release 12.5(1)SR1 have been deferred in favor of Firmware Release 12.5(1)SR2.

# New and Changed for Firmware Release 12.5(1) and 12.5(1)SR1

***Table 6: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.5(1) and 12.5(1)SR1.***

| Revision | Updated Section |
|---|---|
| Cisco Headset 561 and 562 | Cisco Headset 500 Series |
| Cisco Headset 561 and 562 Multibase | Cisco Headset 561 and 562 with Multibase |
| Support for Remote Configuration of Headset Parameters | Headset Management on Older Versions of Cisco Unified Communications Manager |

# New Accessories Information for 12.1(1)SR1

***Table 7: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.1(1)SR1.***

| Revision | Updated Section |
|---|---|
| Updated for Cisco Wallpaper on Key Expansion Modules. | Change the Wallpaper |

# New Accessories Information for 12.1(1)

***Table 8: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.1(1).***

| Revision | Updated Section |
|---|---|
| Updated for Cisco Headset 531 and Cisco Headset 532. | Cisco Headset 500 Series |
| | Cisco Headset Customization |
| | Adjust Your Microphone Volume |
| | Adjust Your Speaker Sidetone |
| | Adjust Your Bass and Treble |
| Cisco Headset 521 and 522 | Cisco Headset 500 Series |

# Cisco One-Year Limited Hardware Warranty Terms

Special terms apply to your hardware warranty and services that you can use during the warranty period.

Your formal Warranty Statement, including the warranties and license agreements applicable to Cisco software, is available on Cisco.com at this URL: https://www.cisco.com/go/hwwarranty.