



# Configuring Cisco Business Communications Solution Verified Designs

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This chapter describes how to enter configuration information for your Cisco BCS Verified Designs system using QCT. Once all the necessary information is entered, QCT generates a configuration file containing all the required CLI commands that you can upload to your router.

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- [Configuring Voice-Mail Parameters, page 39](#)
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# Launching Cisco IPC Express QCT

Perform the following steps to launch Cisco IPC Express QCT.

- Step 1** Ensure that your PC is connected to the router's console port.
- Step 2** Open the directory on your PC in which you installed Cisco IPC Express QCT.
- Step 3** Click **QCT.htm** to launch Cisco IPC Express QCT (see [Figure 15](#)).

**Figure 15** QCT.htm File Location

Name	Size	Type	Date Modified
NetCommOCX		File Folder	9/4/2005 5:35 PM
SRC		File Folder	9/4/2005 5:35 PM
IPCE - QCT FAQ.doc	57 KB	Microsoft Word Doc...	6/23/2005 11:03 AM
QCT.htm	17 KB	HTML Document	8/30/2005 6:15 PM
QCT_User_Guide.pdf	787 KB	Adobe Acrobat Doc...	8/4/2005 12:59 PM

- Step 4** Click **Accept** to acknowledge the licensing agreement (see [Figure 16](#)).

**Figure 16** QCT Licensing Agreement



Cisco IPC Express QCT is now ready to use (see [Figure 17](#)).

**Figure 17** Cisco IPC Express Quick Configuration Tool Window

## Default Values

Cisco IPC Express QCT windows provide recommended, default telephony-service parameters that you can accept to quickly configure your telephony system. Accept these parameters or change any value. These default values may not be appropriate for every system.



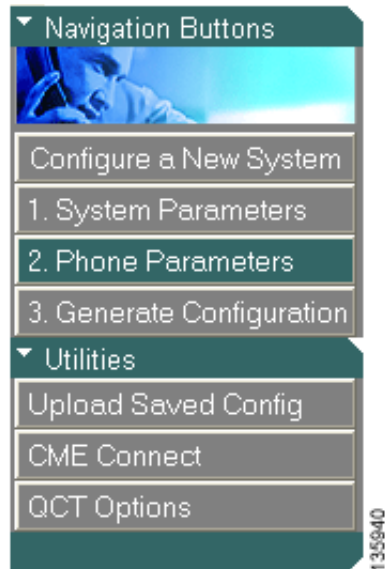
### Note

The installation of Cisco BCS Verified Designs did not use most default values.

# Navigating in Cisco IPC Express QCT

Cisco IPC Express QCT provides navigation buttons to move from one configuration window to the next (see [Figure 18](#)).

**Figure 18** Quick Configuration Tool Navigation Buttons



# Configuring System Parameters

Use the information from your *Cisco Business Communications Solution Verified Designs Planning Worksheet* and perform these steps to enter your information into the System Parameters window.

**Step 1** Click **System Parameters** to activate the System Parameters window (see [Figure 19](#)):

**Figure 19 Systems Parameters Button**

## 1. System Parameters

The System Parameters window appears (see [Figure 20](#)):

**Figure 20 System Parameters Window**

**Cisco IPC Express Quick Configuration Tool** Version 1.5.6

**SYSTEM PARAMETERS**

**General System Information**

Company Name:  Router's Host Name:

How Many IP Phones going to be Deployed for this site?

Administrator User ID:  Administrator Password:

Time Zone:  Daylight Saving: ☒

Save Generated Configuration to the Start-Up config on the router: ☒

**Hardware Configuration**

Following is the layout of the slot scheme on Cisco 3825 router. For each expansion slot (AIM, HWIC or NM, as shown below), please select the appropriate interface card or module that are installed. Slot numbers are labeled by the slot on the router.  
This section needs to be filled out before continuing on.

Router Platform:  \* This Platform Supports up to 168 IP Phones.

Slot	Slot Type	Slot Value
0	EMPTY	
1	EMPTY	
2	EMPTY	
3	EMPTY	
4	EMPTY	
5	EMPTY	
6	EMPTY	
7	EMPTY	
8	EMPTY	
9	EMPTY	
10	EMPTY	
11	EMPTY	
12	EMPTY	
13	EMPTY	
14	EMPTY	
15	EMPTY	
16	EMPTY	
17	EMPTY	
18	EMPTY	
19	EMPTY	
20	EMPTY	
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22	EMPTY	
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140	EMPTY	
141	EMPTY	
142	EMPTY	
143	EMPTY	
144	EMPTY	
145	EMPTY	
146	EMPTY	
147	EMPTY	
148	EMPTY	
149	EMPTY	
150	EMPTY	
151	EMPTY	
152	EMPTY	
153	EMPTY	
154	EMPTY	
155	EMPTY	
156	EMPTY	
157	EMPTY	
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159	EMPTY	
160	EMPTY	
161	EMPTY	
162	EMPTY	
163	EMPTY	
164	EMPTY	
165	EMPTY	
166	EMPTY	
167	EMPTY	
168	EMPTY	

**Related Tools**

[READ ME FIRST](#)

[CME Home Page](#)

[CME Admin Guide](#)

[Cisco IP Phones](#)

[CUE Top Reading](#)

[Phone Type Encodes](#)

[2800 Series Slot Identification](#)

[2800 Series Slot Identification](#)

[CUE AIM Slot Identification](#)

[2800 Internal Component Location](#)

[3800 Internal Component Location](#)

## Configuring General System Information

Perform the following steps to enter your general Cisco CME information in the General System Information area of the System Parameters window.

- Step 2** Enter the name of your company (see [Figure 21](#)):

**Figure 21 Company Name Field**



SYSTEM PARAMETERS

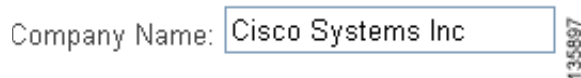
General System Information

Company Name:

135896

See [Figure 22](#) for an example:

**Figure 22 Specifying Company Name (Example)**



Company Name:

135897

- Step 3** Enter your router's host name (see [Figure 23](#)):

**Figure 23 Router's Host Name Field**



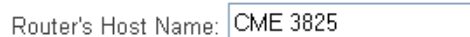
General System Information

Router's Host Name:

135920

See [Figure 24](#) for an example:

**Figure 24 Specifying Router Host Name (Example)**



Router's Host Name:

- Step 4** Specify the number of IP phones deployed at your site (see [Figure 25](#)). This number is dependent on the type of router that you are using. For example, the Cisco 3825 supports up to a maximum of 168 IP phones. The number of IP phones deployed could be less than the maximum supported. To determine the number of IP phones supported by voice-bundled routers, see “[Appendix A: Cisco CallManager Express Bundles](#)” section on page 95.

**Figure 25 Specifying Number of IP Phones Deployed**

How Many IP Phones going to be Deployed for this site?  135905

- Step 5** Enter your administrator’s user ID and password (see [Figure 26](#)). Accept the default user ID and password, or enter new values.

**Figure 26 Specifying Administrator User ID and Password**

Administrator User ID:  Administrator Password:  135877

- Step 6** Specify your time zone from the drop-down menu (see [Figure 27](#)):

**Figure 27 Specifying Time Zone**

Time Zone:  ▼

- Step 7** If appropriate, check the check box to enable daylight saving (see [Figure 28](#)):

**Figure 28 Specifying Daylight Saving**

Daylight Saving ☒

- Step 8** To save the generated configuration to the start-up configuration on the router, check the following check box (see [Figure 29](#)):

**Figure 29 Specifying Whether to Save Generated Configuration to Start-Up**

Save Generated Configuration to the Start-Up config on the router ☒

This completes the General System Information area of the System Parameters window. Proceed to “[Hardware Configuration](#)” section on page 24.

## Hardware Configuration

The Hardware Configuration area of the System Parameters window provides a visual layout of your router configuration.

Perform the following steps to detect your Cisco CME hardware configuration in the Hardware Configuration area of the System Parameters window.

- Step 9** Ensure tht your router is powered on and has been running at least five minutes.
- Step 10** Click **Auto Detect Hardware Configuration** (see [Figure 30](#)):

**Figure 30 Auto Detect Hardware Configuration Button**



135682

The Detect Hardware Configuration window appears (see [Figure 31](#)):

**Figure 31 Detect Hardware Configuration Window**



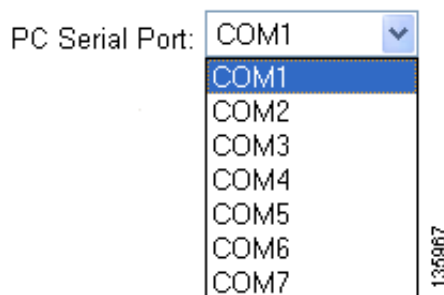
Click **Detect** to begin detecting hardware on the router.  
Be sure serial cable is connected to the PC and router's console.

PC Serial Port:

135907

- Step 11** Connect a console cable from the PC's serial port to the router's console port and specify from the drop-down menu which PC serial port is being used (see [Figure 32](#)):

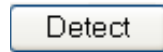
**Figure 32 Specifying PC COM Port**



135967

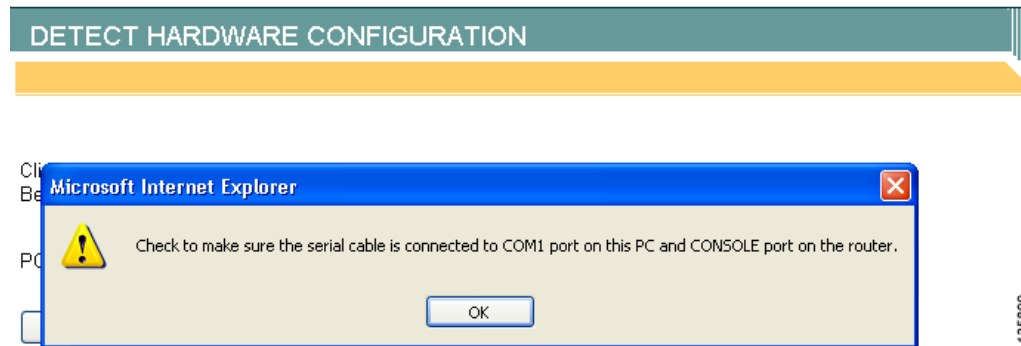
**Step 12** Press **Detect** (see [Figure 33](#)):

**Figure 33 Detect Button**



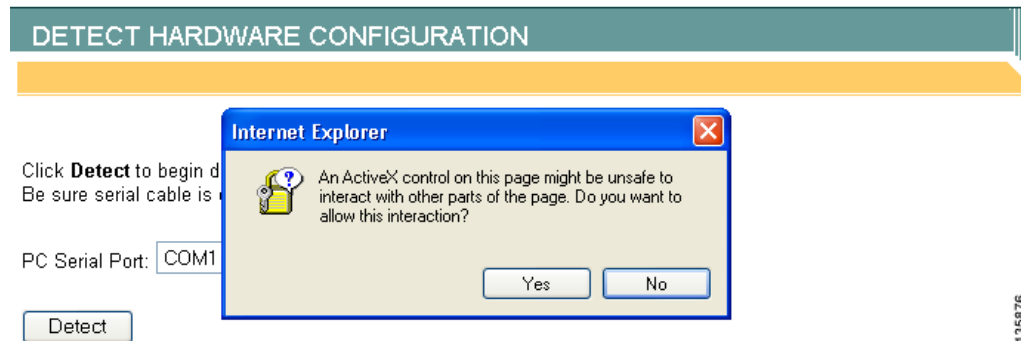
**Step 13** Confirm that your serial cable is properly connected by clicking **OK** in the confirmation dialog box (see [Figure 34](#)):

**Figure 34 COM Port Confirmation**



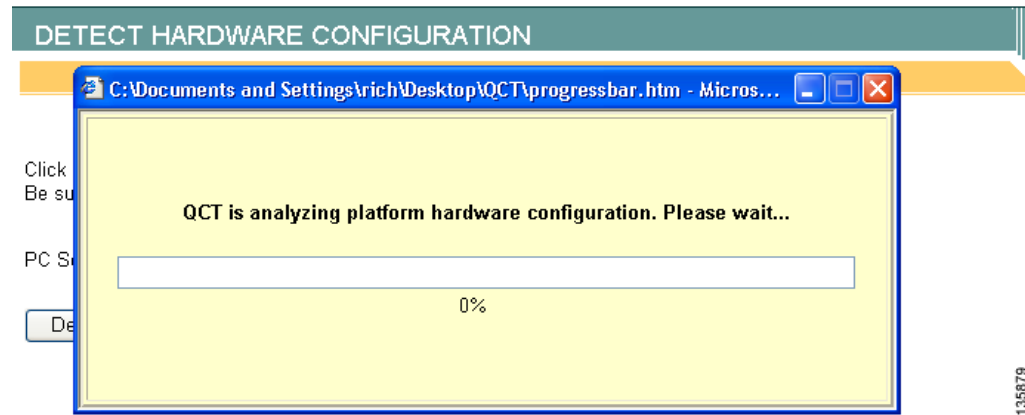
**Step 14** Click **Yes** to accept any ActiveX control from an Internet Explorer dialog box (see [Figure 35](#)):

**Figure 35 Detect Hardware Active X Dialog**



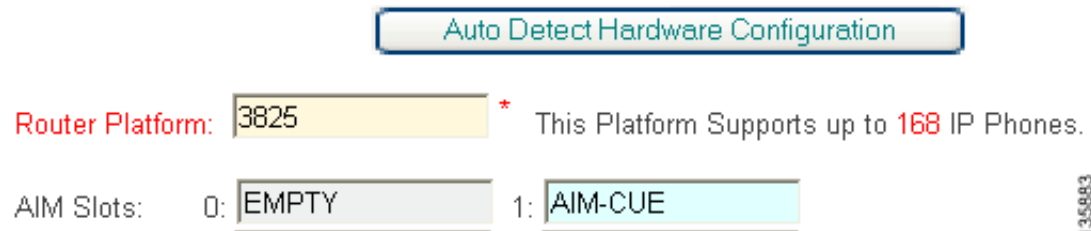
Cisco IPC Express QCT begins to analyze your installed hardware (see [Figure 36](#)):

**Figure 36 Hardware Detection Analyzing Pop-Up**



Following hardware detection, the Hardware Configuration area shows installed hardware in your router. [Figure 37](#) shows an installed AIM-CUE card as an example.

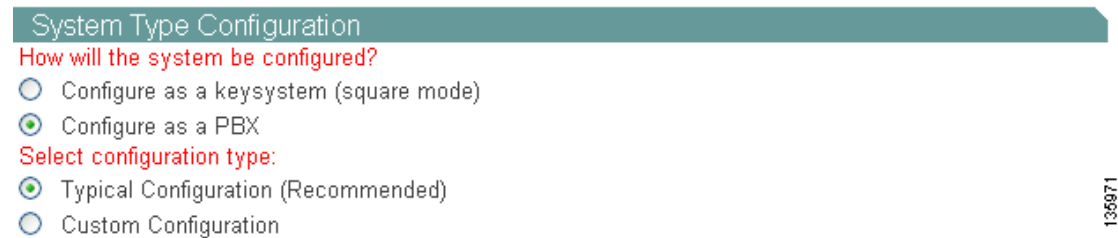
**Figure 37 Analyzed Detected Hardware (Example)**



## Your Options for System Type and Configuration

You must instruct QCT how your system will be configured. The System Type Configuration area of the System Parameters window provides radio buttons to allow you to specify *how your system will be configured* and the *configuration type* (see [Figure 38](#)).

**Figure 38 System Type and Configuration Type Selection**



The screenshot shows a window titled "System Type Configuration". Below the title bar, there is a red heading "How will the system be configured?". Under this heading, there are two radio button options: "Configure as a keysystem (square mode)" and "Configure as a PBX". The "Configure as a PBX" option is selected, indicated by a green dot. Below these options is another red heading "Select configuration type:". Under this heading, there are two radio button options: "Typical Configuration (Recommended)" and "Custom Configuration". The "Typical Configuration (Recommended)" option is selected, indicated by a green dot. On the right side of the window, there is a vertical label "136971".

## Keysystems and PBXs

When setting up a Cisco IPC Express system, you need to decide if call handling should be similar to that of a PBX or similar to that of a keyswitch.



**Note**

Cisco BCS Verified Designs was configured using the PBX:Custom selection.

### Keysystem

In a keysystem, you can set up most of your phones to have a nearly identical configuration, in which each phone is able to answer any incoming PSTN call on any line. For example, you have four incoming PSTN lines that each appear as shared lines on four different phones. Each phone has the same shared lines. Keysystems can be used when no internal call switching is necessary.

In the keysystem model, when an incoming call arrives, it rings all available IP phones. When multiple calls are present within the system at the same time, each individual call (ringing or waiting on hold) is visible and can be directly selected by pressing the corresponding line button on an IP phone. In this model, calls can be moved between phones simply by putting the call on hold at one phone and selecting the call using the line button on another phone.

### PBX

The PBX model allows the IP phones in your system to have a single unique extension number. PBX configurations are usually required for larger companies who need both internal (extension numbers) and external (PSTN) phone capabilities.

The PBX model also enables your configuration to support features such as intercom, call park, hunt groups, and caller ID blocking.

## Typical or Custom Configuration

Choose typical if you are setting up a voice-only system. Choose custom if you want to customize the IP addressing for the system.

Perform the following steps to select *how your system will be configured* and the *configuration type*.

- Step 15** Click the **Configure as a keysystem** or **Configure as a PBX** radio button to select how your system will be configured.
- Step 16** Click the **Typical Configuration** or **Custom Configuration** radio button to select how your system will be configured.
- 

## Selecting System Type and Configuration Type

Once you select *how your system will be configured* and the *configuration type*, see the following sections to help you finish your system-type configuration. If you select:

- Configure as a Keysystem and Typical Configuration, see the [“Configuring Keysystem:Typical Configurations” section on page 29](#).
- Configure as a Keysystem and Custom Configuration, see the [“Configuring Keysystem:Custom Configurations” section on page 30](#).
- Configure as a PBX and Typical Configuration, see the [“Configuring PBX:Typical Configurations” section on page 34](#).
- Configure as a PBX and Custom Configuration, see the [“Configuring PBX:Custom Configurations” section on page 36](#).

## Configuring Keysystem:Typical Configurations

If you selected Keysystem and Typical Configuration from the System Type Configuration area of the QCT Systems Parameters window, enter PSTN connectivity information (see [Figure 39](#)).

**Figure 39** Keysystem:Typical Configuration Fields

The screenshot shows a configuration window with two main sections. The top section, titled "System Type Configuration", asks "How will the system be configured?" and has two radio buttons: "Configure as a keysystem (square mode)" which is selected, and "Configure as a PBX". Below this, it asks "Select configuration type:" and has two radio buttons: "Typical Configuration (Recommended)" which is selected, and "Custom Configuration". The bottom section, titled "PSTN Connectivity Parameters", asks "How Many CO Trunk Phone Numbers Available?" with a text box containing the number "4". Below this, it says "CO Trunk Phone Number List:" and shows four numbered input fields: "01. 4085550100", "02. 4085550101", "03. 4085550102", and "04. 4085550103". A vertical label "135934" is on the right side of the PSTN section.

## Configuring PSTN Connectivity Parameters

Perform the following steps to configure optional PSTN connectivity parameters.

- Step 1** Specify the number of available trunk phone numbers (see [Figure 40](#)):

**Figure 40** Specifying Available Trunk Phone Numbers

The screenshot shows a single text input field with the label "How Many CO Trunk Phone Numbers Available?" and the number "4" entered. A vertical label "142633" is on the right side.

- Step 2** Enter the trunk phone numbers (see [Figure 41](#)):

**Figure 41** Specifying Trunk Phone Numbers

The screenshot shows the "CO Trunk Phone Number List:" section with four numbered input fields: "01. 4085550100", "02. 4085550101", "03. 4085550102", and "04. 4085550103". A vertical label "142633" is on the right side.

After entering your PSTN connectivity parameters, you are ready to perform any necessary configuration for your IP phones.

- Step 3** Add voice-mail parameters (see the [“Configuring IP Phone Parameters”](#) section on page 46).

## Configuring Keysystem:Custom Configurations

If you selected Keysystem and Custom Configuration from the System Type Configuration area of the QCT Systems Parameters window, new information fields appears as shown in [Figure 42](#).

**Figure 42** Keysystem:Custom Configuration Fields

The screenshot displays the 'Keysystem:Custom Configuration Fields' window with the following sections and values:

- General Phone Parameters**
  - First Extension Number: 2001
  - dual-line: ☒
- Network Parameters**
  - DHCP Network IP Address: 10.1.10.0
  - Subnet Mask: 255.255.255.0
  - DHCP Excluded Address: 10.1.10.1 to 10.1.10.10
  - CME IP Address: 10.1.10.1
  - Subnet Mask: 255.255.255.0
  - NTP Server 1 IP Address: (empty)
  - NTP Server 2 IP Address: (empty)
- PSTN Connectivity Parameters**
  - Secondary Dialtone Digit (for outgoing call): 9
  - Emergency Number: 911
  - How Many CO Trunk Phone Numbers Available? 4
  - CO Trunk Phone Number List:
    - 01. 4085550100
    - 02. 4085550101
    - 03. 4085550102
    - 04. 4085550103
- Voice Mail Parameters**
  - Configure a General Delivery Mailbox using CUE? ☐
- Advanced CME Features Parameters**
  - Paging: ☒
- Paging Parameters**
  - Number of Paging Groups: 1

## Configuring General Phone Parameters

Perform the following steps to configure general phone information.

- Step 1** Enter the first extension number (see [Figure 43](#)):



**Note**

Do not use the digit 9 as the first digit of any extension number. The digit 9 is reserved for secondary dial tone.

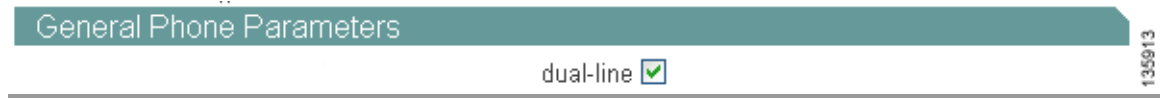
**Figure 43** Specifying General Phone Parameters

The screenshot shows the 'General Phone Parameters' section with the 'First Extension Number' field set to 2001.

135915

- Step 2** Specify if this extension is a dual-line phone (two phone extensions, same number for each IP phone) by checking the dual-line check box (see [Figure 44](#)):

**Figure 44** Specifying Dual-Line



General Phone Parameters

dual-line ☒

135913

## Configuring Network Parameters

Perform the following steps to configure network parameters for your IP phones.

- Step 1** Enter the IP address and subnet mask of your Dynamic Host Configuration Server (DHCP) server (see [Figure 45](#)):



**Note**

The IP addresses shown in [Figure 45](#) are examples only. Enter your DHCP server IP address information from your *Cisco Business Communications Solution Verified Designs Planning Worksheet*.

**Figure 45** Specifying DHCP Network IP Address and Subnet Mask

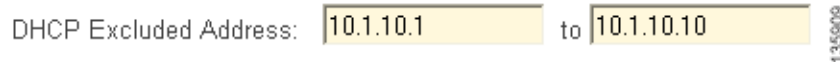


DHCP Network IP Address: 10.1.10.0 Subnet Mask: 255.255.255.0

135910

- Step 2** Specify your DHCP excluded address range (see [Figure 46](#)):

**Figure 46** Specifying DHCP Excluded Addresses

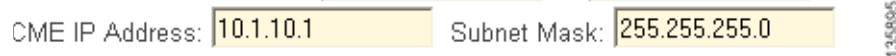


DHCP Excluded Address: 10.1.10.1 to 10.1.10.10

135909

- Step 3** Specify your Cisco CME router's IP address and subnet mask (see [Figure 47](#)):

**Figure 47** Specifying Cisco CME Router IP Address and Subnet Mask



CME IP Address: 10.1.10.1 Subnet Mask: 255.255.255.0

135895

- Step 4** If required, enter the IP addresses for your Network Time Protocol (NTP) servers (see [Figure 48](#)). NTP allows you to synchronize your Cisco CME router to a single clock on a network, which is known as the clock master. NTP is disabled on all interfaces by default.

**Note**

NTP is not required for Cisco Business Communications Solution Verified Designs.

**Figure 48 Specifying NTP Server IP Address (Optional)**

NTP Server 1 IP Address:  NTP Server 2 IP Address:

## Configuring PSTN Connectivity Parameters

Perform the following steps to configure optional PSTN connectivity parameters.

- Step 1** Enter a digit that you would press to select secondary dial tone (see [Figure 49](#)):

**Figure 49 Specifying Secondary Dial Tone Digit**

Secondary Dialtone Digit (for outgoing call):

- Step 2** Specify the emergency number (see [Figure 50](#)):

**Figure 50 Specifying Emergency Number**

Emergency Number:

- Step 3** Specify the number of available trunk phone numbers (see [Figure 51](#)):

**Figure 51 Specifying Available Trunk Phone Number**

How Many CO Trunk Phone Numbers Available?

142633

- Step 4** Enter the trunk phone numbers (see [Figure 52](#)):

**Figure 52 Specifying Trunk Phone Numbers**

CO Trunk Phone Number List:

01.  02.  03.  04.

4085550103

## Configuring Voice-Mail Parameters

If you have an installed AIM card, enter voice-mail configuration information.

- Step 1** Specify whether to configure a general delivery mailbox for Cisco CUE by checking the check box (see [Figure 53](#)):

**Figure 53 Specifying General Delivery Mailbox**

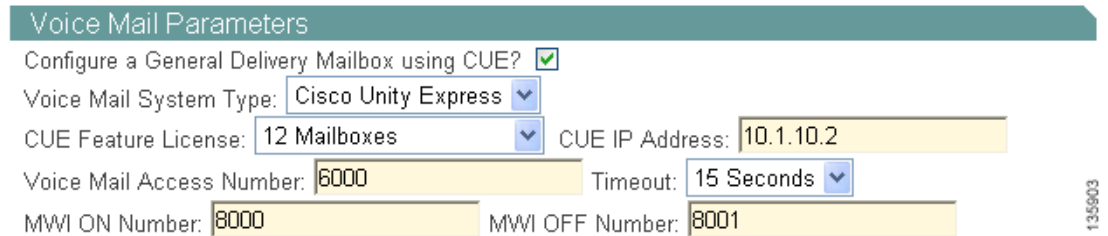


Voicemail Parameters

Configure a General Delivery Mailbox using CUE? ☐

If you are configuring a general delivery mailbox, enter additional voice-mail parameters as illustrated in [Figure 54](#):

**Figure 54 Voicemail Parameters Fields**



Voice Mail Parameters

Configure a General Delivery Mailbox using CUE? ☒

Voice Mail System Type: Cisco Unity Express

CUE Feature License: 12 Mailboxes CUE IP Address: 10.1.10.2

Voice Mail Access Number: 6000 Timeout: 15 Seconds

MWI ON Number: 8000 MWI OFF Number: 8001

- Step 2** For detailed information on adding voice-mail parameters, see the [“Configuring Voice-Mail Parameters” section on page 39](#).

## Configuring PBX:Typical Configurations

If you selected PBX and Typical Configuration from the System Type Configuration area of the QCT Systems Parameters window, enter additional configuration parameters as shown in [Figure 55](#).

**Figure 55** *PBX:Typical Configuration Fields*

**System Type Configuration**

How will the system be configured?

☐ Configure as a keysystem (square mode)

☒ Configure as a PBX

Select configuration type:

☒ Typical Configuration (Recommended)

☐ Custom Configuration

**PSTN Connectivity Parameters**

Secondary Dialtone Digit (for outgoing call):  Emergency Number:

Are There DIDs (phone numbers) Available? ☐

**Voice Mail Parameters**

Will a Cisco Voice Mail System Be Used? ☐

**Advanced CME Features Parameters**

Paging ☐ Intercom ☐ Call Park ☐ Hunt Group ☐ Caller ID Blocking ☐

## Configuring PSTN Connectivity Parameters

If your hardware configuration contains a 4-port FXO card, perform the following steps to enter optional PSTN connectivity parameters.

- Step 1** Enter a digit that you would press to select secondary dial tone (see [Figure 56](#)):

**Figure 56** *Specifying Secondary Dial Tone Digit*

Secondary Dialtone Digit (for outgoing call):

- Step 2** Specify the emergency number (see [Figure 57](#)):

**Figure 57** *Specifying Emergency Number*

Emergency Number:

- Step 3** Specify if there are Direct Inward Dial (DID) phone numbers available (see [Figure 58](#)):

**Figure 58** *Specifying Available DIDs*

Are There DIDs (phone numbers) Available? ☒

- Step 4** If DIDs are available, enter the first phone numbers (see [Figure 59](#)):

**Figure 59 Specifying First Phone Numbers**

First Phone Number: 4085550100

- Step 5** Specify the number of available phone numbers (see [Figure 60](#)):

**Figure 60 Specifying Available Phone Number**

How Many CO Trunk Phone Numbers Available? 4

## Configuring Voice-Mail Parameters

If you have an installed AIM card, enter voice-mail configuration information.

- Step 1** Specify if you are using Cisco Unity Express voice mail by checking the check box (see [Figure 61](#)):

**Figure 61 Specifying Cisco Voice Mail**

### Voicemail Parameters

Will a Cisco Voice Mail System Be Used? ☐

If you are using Cisco Unity Express voice mail, additional information fields appear (see [Figure 62](#)):

**Figure 62 Cisco Voice-Mail Parameters Fields**

### Voice Mail Parameters

Will a Cisco Voice Mail System Be Used? ☒

Voice Mail System Type: Cisco Unity Express

CUE Feature License: 12 Mailboxes

CUE IP Address: 10.1.10.2

Auto Attendant Pilot Number: 6001

Voice Mail Access Number: 6000

Timeout: 15 Seconds

MWI ON Number: 8000

MWI OFF Number: 8001

- Step 2** For detailed information on adding voice-mail parameters, see the “[Configuring Voice-Mail Parameters](#)” section on page 39).

## Configuring PBX: Custom Configurations

If you selected PBX and Custom Configuration from the System Type Configuration area of the Systems Parameters window, enter additional configuration parameters as illustrated in [Figure 63](#).

**Figure 63** PBX: Custom Parameters

**System Type Configuration**  
 How will the system be configured?  
☐ Configure as a keysystem (square mode)  
☒ Configure as a PBX  
 Select configuration type:  
☐ Typical Configuration (Recommended)  
☒ Custom Configuration

**General Phone Parameters**  
 First Extension Number:  dual-line ☒

**Network Parameters**  
 DHCP Network IP Address:  Subnet Mask:   
 DHCP Excluded Address:  to   
 CME IP Address:  Subnet Mask:   
 NTP Server 1 IP Address:  NTP Server 2 IP Address:

**PSTN Connectivity Parameters**  
 Secondary Dialtone Digit (for outgoing call):  Emergency Number:   
 Are There DIDs (phone numbers) Available? ☐

**Voice Mail Parameters**  
 Will a Cisco Voice Mail System Be Used? ☐

**Advanced CME Features Parameters**  
 Paging ☐ Intercom ☐ Call Park ☐ Hunt Group ☐ Caller ID Blocking ☐

135592

## Configuring General Phone Parameters

Perform the following steps to configure general phone information.

- Step 1** Enter the first extension number of your IP phones (see [Figure 64](#)):

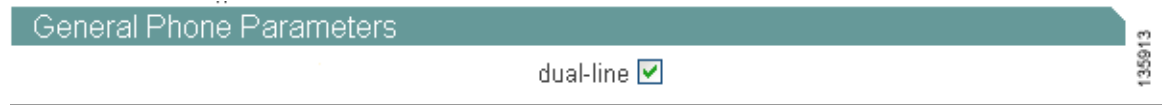
**Figure 64** Specifying First Extension Number

**General Phone Parameters**  
 First Extension Number:

1355915

- Step 2** Specify if this extension is a dual-line phone by checking the dual-line check box (see [Figure 65](#)):

**Figure 65 Specifying Dual-Line Phone**



General Phone Parameters

dual-line ☒

## Configuring Network Parameters

Perform the following steps to configure network parameters.

- Step 1** Enter the IP address and subnet mask of your DHCP server (see [Figure 66](#)):



**Note**

The following IP addresses are examples only. Enter your DHCP server IP address information from your *Cisco Business Communications Solution Verified Designs Planning Worksheet*.

**Figure 66 Specifying DHCP IP Address and Subnet Mask**

DHCP Network IP Address: 10.1.10.0 Subnet Mask: 255.255.255.0

- Step 2** Specify your DHCP Excluded Address range (see [Figure 67](#)):

**Figure 67 Specifying DHCP Excluded Addresses**

DHCP Excluded Address: 10.1.10.1 to 10.1.10.10

- Step 3** Specify your Cisco CME router's IP address and subnet mask (see [Figure 68](#)):

**Figure 68 Specifying Cisco CME Router IP Address and Subnet Mask**

CME IP Address: 10.1.10.1 Subnet Mask: 255.255.255.0

- Step 4** Enter the IP addresses and subnet masks for your NTP servers (see [Figure 69](#)):

**Figure 69 Specifying NTP Server IP Addresses**

NTP Server 1 IP Address:  NTP Server 2 IP Address:

## Configuring PSTN Connectivity Parameters

Perform the following steps to configure optional PSTN connectivity parameters.

- Step 1** Enter a digit you would press to select secondary dial tone (see [Figure 70](#)):

**Figure 70 Specifying Secondary Dialtone Digit**

Secondary Dialtone Digit (for outgoing call):

- Step 2** Specify the emergency number (see [Figure 71](#)):

**Figure 71 Specifying Emergency Number**

Emergency Number:

- Step 3** Specify if there are Direct Inward Dial (DID) phone numbers available by checking the check box (see [Figure 72](#)):

**Figure 72 Specifying Available DIDs**

Are There DIDs (phone numbers) Available? ☒ 142630

- Step 4** If DIDs are available, enter the first phone numbers (see [Figure 73](#)):

**Figure 73 Specifying First Phone Numbers**

First Phone Number:  142631

- Step 5** Specify the number of available phone numbers (see [Figure 74](#)):

**Figure 74 Specifying Available Phone Numbers**

How Many CO Trunk Phone Numbers Available?  142633

- Step 6** Add voice-mail parameters (see the “[Configuring Voice-Mail Parameters](#)” section on page 39).

# Configuring Voice-Mail Parameters

Perform the following steps to configure voice-mail parameters.

- Step 1** Specify if you are using Cisco Unity Express voice mail by checking the check box (see [Figure 75](#)):

**Figure 75 Specifying Cisco Voicemail Parameters**

Voicemail Parameters

Will a Cisco Voice Mail System Be Used? ☐

135990

If you are using Cisco Unity Express voice mail, additional information fields appear (see [Figure 76](#)):

**Figure 76 Cisco Voice-Mail Parameter Fields**

Voice Mail Parameters

Will a Cisco Voice Mail System Be Used? ☒

Voice Mail System Type: Cisco Unity Express

CUE Feature License: 12 Mailboxes CUE IP Address: 10.1.10.2

Auto Attendant Pilot Number: 6001

Voice Mail Access Number: 6000 Timeout: 15 Seconds

MWI ON Number: 8000 MWI OFF Number: 8001

135991

- Step 2** In the Voice Mail System Type drop-down menu, select Cisco Unity Express (see [Figure 77](#)):

**Figure 77 Specifying Voice Mail System Type**

Voice Mail System Type: Cisco Unity Express

- Step 3** Specify the Cisco CUE Feature License by selecting the number of mailboxes from the drop-down menu (see [Figure 78](#)):

**Figure 78 Specifying Cisco CUE Licensing**

CUE Feature License: 12 Mailboxes

- Step 4** Specify the IP address of the Cisco CUE router (see [Figure 79](#)):

**Figure 79 Specifying Cisco CUE IP Address**

CUE IP Address:  135901

- Step 5** Specify the Auto Attendant pilot number (see [Figure 80](#)):



**Note**

Remember not to use digit 9 for any extension.

**Figure 80 Specifying Auto Attendant Pilot Number**

Auto Attendant Pilot Number:  135872

- Step 6** Specify your voice-mail access number (see [Figure 81](#)):

**Figure 81 Specifying Voice-Mail Access Number**

Voicemail Access Number:

- Step 7** Specify the voice-mail timeout from the drop-down menu (see [Figure 82](#)):

**Figure 82 Specifying Voice-Mail Timeout**

Timeout:

- Step 8** Specify your message-waiting indicator (MWI) On number (see [Figure 83](#)):

**Figure 83 Specifying MWI On**

MWI ON Number:

- Step 9** Specify your message-waiting indicator (MWI) Off number (see [Figure 84](#)):

**Figure 84 Specifying MWI Off**

MWI OFF Number:

This completes the voice-mail parameters section.

- Step 10** Enter advanced Cisco CME features (see the [“Configuring Advanced Cisco CME Features Parameters” section on page 41](#)).

# Configuring Advanced Cisco CME Features Parameters

Follow the procedure in this section if you wish to configure additional features for your telephony network (see [Figure 85](#)).

**Figure 85** Advanced Cisco CME Feature Parameter Fields

Additional Cisco CME features include the following:

- Paging (see the “[Configuring Paging](#)” section on page 41)
- Intercom (see the “[Configuring Intercom](#)” section on page 42)
- Call Park (see the “[Configuring Call Park](#)” section on page 42)
- Hunt Group (see the “[Configuring Hunt Groups](#)” section on page 43)
- Caller ID Blocking (see the “[Configuring Caller ID Blocking Parameters](#)” section on page 45)

## Configuring Paging

- Step 1** To enable paging, check in the Paging check box (see [Figure 86](#)):

**Figure 86** Specifying Paging Parameters

- Specify the number of paging groups from the drop-down menu.
- Enter the paging group extension numbers.

## Configuring Intercom

- Step 1** To enable intercom between IP phones, check Intercom check box (see [Figure 87](#)):

**Figure 87 Specifying Intercom**

Advanced CME Features Parameters

Secondary Dialtone Digit (for outgoing call):

Paging ☒ Intercom ☒ Call Park ☐ Hunt Group ☐ Caller ID Blocking ☐

Paging Parameters

Number of Paging Groups:  ▼

Paging Group Extension Numbers:

1001	1002
------	------

135928

## Configuring Call Park

- Step 1** To enable call park, check the Call Park check box (see [Figure 88](#)):

**Figure 88 Specifying Call Park**

Advanced CME Features Parameters

Secondary Dialtone Digit (for outgoing call):

Paging ☒ Intercom ☒ Call Park ☒ Hunt Group ☐ Caller ID Blocking ☐

Paging Parameters

Number of Paging Groups:  ▼

Paging Group Extension Numbers:

1001	1002
------	------

Call Park Parameters

Number of Park Slots:  ▼

Park Slot Extension Numbers:

7001	7002	7003	7004
------	------	------	------

135886

- a. Specify the number of park slots from the drop-down menu (see [Figure 89](#)):

**Figure 89 Specifying Number of Park Slots**

Call Park Parameters

Number of Park Slots:  ▼

135949

- b. Enter your park slot extension numbers (see [Figure 90](#)):

**Figure 90 Specifying Park Slot Extension Numbers**

Call Park Parameters

Number of Park Slots: 4

Park Slot Extension Numbers:

7001	7002	7003	7004
------	------	------	------

135948

## Configuring Hunt Groups

- Step 1** Enable hunt groups by checking the Hunt Group check box (see [Figure 91](#)):

**Figure 91 Specifying Hunt Groups**

Advanced CME Features Parameters

Secondary Dialtone Digit (for outgoing call): 9

Paging ☒ Intercom ☒ Call Park ☒ Hunt Group ☒ Caller ID Blocking ☐

Paging Parameters

Number of Paging Groups: 2

Paging Group Extension Numbers:

1001	1002
------	------

Call Park Parameters

Number of Park Slots: 4

Park Slot Extension Numbers:

7001	7002	7003	7004
------	------	------	------

Hunt Group Parameters

Number of Hunt Groups: 1 Hunt Timeout: 8 seconds

Hunt Group Pilot Number 1: 5001 Hunt Type: Sequential Forward to VM ☒

135921

- Step 2** Specify the number of hunt groups from the drop-down menu (see [Figure 92](#)):

**Figure 92 Specifying Number of Hunt Groups**

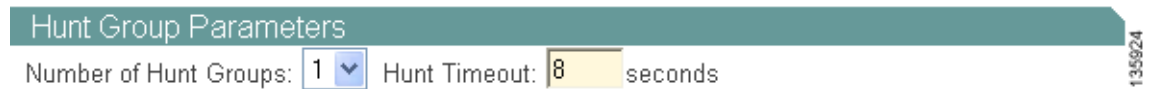
Hunt Group Parameters

Number of Hunt Groups: 1

135922

**Step 3** Enter the hunt timeout value in seconds (see [Figure 93](#)):

**Figure 93 Specifying Hunt Group Timeout**



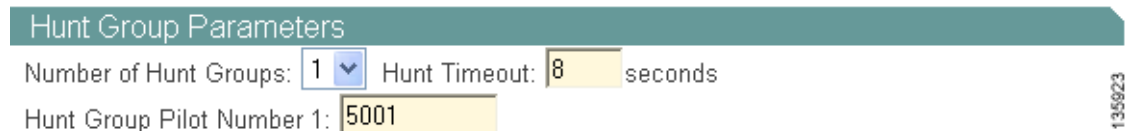
Hunt Group Parameters

Number of Hunt Groups:  Hunt Timeout:  seconds

135924

**Step 4** Enter your hunt group pilot numbers (see [Figure 94](#)):

**Figure 94 Specifying Hunt Group Pilot Number**



Hunt Group Parameters

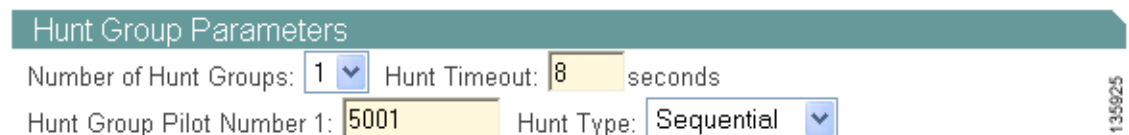
Number of Hunt Groups:  Hunt Timeout:  seconds

Hunt Group Pilot Number 1:

135923

**Step 5** Specify your hunt type from the drop-down menu (see [Figure 95](#)):

**Figure 95 Specifying Hunt Type**



Hunt Group Parameters

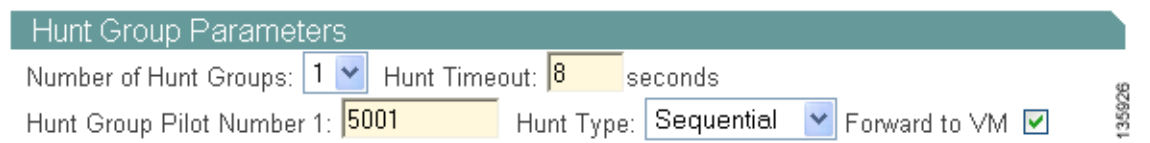
Number of Hunt Groups:  Hunt Timeout:  seconds

Hunt Group Pilot Number 1:  Hunt Type:

135925

**Step 6** Enable whether to send the hunt groups to voice mail by checking the Forward to VM check box (see [Figure 96](#)):

**Figure 96 Specifying Hunt Group to Voice-Mail**



Hunt Group Parameters

Number of Hunt Groups:  Hunt Timeout:  seconds

Hunt Group Pilot Number 1:  Hunt Type:  Forward to VM ☒

135926

## Configuring Caller ID Blocking Parameters

- Step 1** To enable caller ID blocking parameters, check the Caller ID Blocking check box (see [Figure 97](#)):

**Figure 97** Specifying Call ID Blocking

The screenshot displays the 'Advanced CME Features Parameters' configuration interface. It includes sections for Secondary Dialtone Digit, Paging, Call Park, Hunt Group, and Caller ID Blocking parameters. The 'Caller ID Blocking' checkbox is checked, and the 'Caller ID Block Code' is set to \*123.

**Advanced CME Features Parameters**

Secondary Dialtone Digit (for outgoing call): 9

Paging ☒ Intercom ☒ Call Park ☒ Hunt Group ☒ Caller ID Blocking ☒

**Paging Parameters**

Number of Paging Groups: 2

Paging Group Extension Numbers: 1001 1002

**Call Park Parameters**

Number of Park Slots: 4

Park Slot Extension Numbers: 7001 7002 7003 7004

**Hunt Group Parameters**

Number of Hunt Groups: 1 Hunt Timeout: 8 seconds

Hunt Group Pilot Number 1: 5001 Hunt Type: Sequential Forward to VM ☒

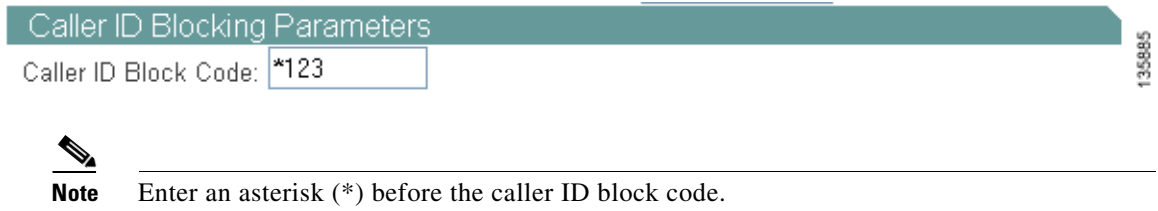
**Caller ID Blocking Parameters**

Caller ID Block Code: \*123

135804

**Step 2** Enter your caller ID block code (see [Figure 98](#)):

**Figure 98** Specifying Caller ID Block Code



This completes the configuration of Advanced CME features parameters.

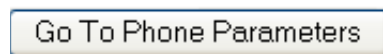
**Step 3** Configure your IP phones (see the “[Configuring IP Phone Parameters](#)” section on page 46).

## Configuring IP Phone Parameters

After configuring all your system parameters, proceed to the Phone Parameters window of Cisco IPC Express QCT.

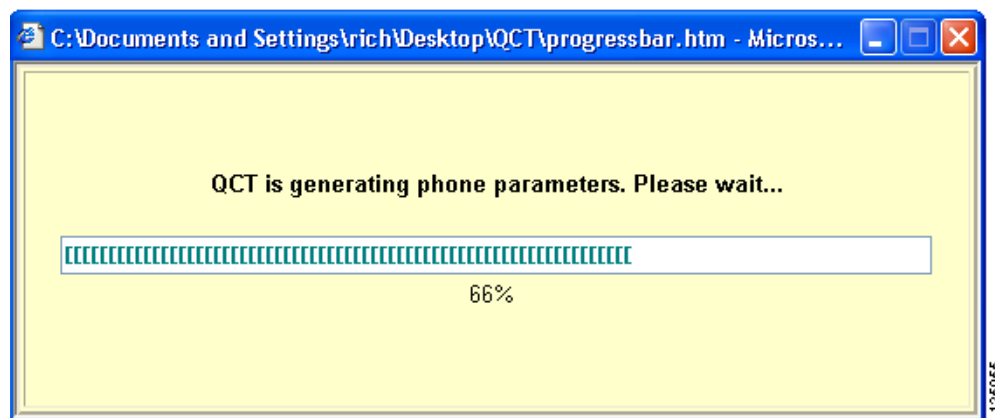
**Step 1** Click **Go To Phone Parameters** button (see [Figure 99](#)):

**Figure 99** Go To Phone Parameters Button



QCT begins to automatically generate your phone parameters information (see [Figure 100](#)):

**Figure 100** Analyzing IP Phone Parameters



The IP Phone Parameters window appears (see [Figure 101](#)):

**Figure 101 IP Phone Parameters Window**

**Cisco IPC Express Quick Configuration Tool** Version 1.5.7

**IP PHONE PARAMETERS**

TIP:  
A Bar code scanner may be used for entering IP Phone MAC addresses and phone types for improved speed and accuracy.

	MAC Address	Phone Type	Dual Line Number	Ext. Number	DID Number	Name	UserID	Pass word	Call Forward Busy	Call Forward No Answer	Ringing Timeout (seconds)
1.	0000.0000.0001 *	7960	<input checked="" type="checkbox"/>	2001	5551000	First Last Name	user1	2001			
2.	0000.0000.0002 *	7960	<input checked="" type="checkbox"/>	2002	5551001	First Last Name	user2	2002			
3.	0000.0000.0003 *	7960	<input checked="" type="checkbox"/>	2003	5551002	First Last Name	user3	2003			
4.	0000.0000.0004 *	7960	<input checked="" type="checkbox"/>	2004	5551003	First Last Name	user4	2004			
5.	0000.0000.0005 *	7960	<input checked="" type="checkbox"/>	2005		First Last Name	user5	2005			
6.	0000.0000.0006 *	7960	<input checked="" type="checkbox"/>	2006		First Last Name	user6	2006			
7.	0000.0000.0007 *	7960	<input checked="" type="checkbox"/>	2007		First Last Name	user7	2007			
8.	0000.0000.0008 *	7960	<input checked="" type="checkbox"/>	2008		First Last Name	user8	2008			
9.	0000.0000.0009 *	7960	<input checked="" type="checkbox"/>	2009		First Last Name	user9	2009			
10.	0000.0000.0010 *	7960	<input checked="" type="checkbox"/>	2010		First Last Name	user10	2010			

Generate Configuration

DO NOT USE the "BACK" or "FORWARD" Button on the Browser.  
Use the Buttons on this Interface for Navigation.  
Highlighted Box Can Not Be Left Blank.  
" \*" Fields are Mandatory.

Related To:  
OCT User Ov  
CME Home F  
CME Admin  
Cisco IP Pho  
CUE Doc Ro  
Phone Type:  
2800 Series S  
3800 Series S  
CUE AIM Slo  
2800 Internal  
Location  
3800 Internal  
Location

The IP Phone Parameters window allows you to enter specific telephony information for each IP phone in your system. The IP Phone Parameters window contains slightly different information depending on the system configuration type you chose.

**Step 2** If you chose:

- Keysystem, see the [“Configuring Keysystem IP Phone Parameters”](#) section on page 48.
- PBX, see the [“Configuring PBX IP Phone Parameters”](#) section on page 50.

## Configuring Keysystem IP Phone Parameters

Perform the following steps to enter keysystem IP phone parameters.

- Step 1** Click the **Phone Parameters** button to activate the IP Phone Parameters window.  
The Keysystem IP Phone Parameters window appears (see [Figure 102](#)):

**Figure 102 Keysystem IP Phone Parameters Window**

	MAC Address	Phone Type	Dual Line	Ext. Number	Paging Grp	Name	UserID	Pass word	CO 1	CO 2	CO 3	CO 4
1.	0000.0000.0001 *	7960	<input checked="" type="checkbox"/>	2001	1	First Last Name	user1	2001	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2.	0000.0000.0002 *	7960	<input checked="" type="checkbox"/>	2002	1	First Last Name	user2	2002	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3.	0000.0000.0003 *	7960	<input checked="" type="checkbox"/>	2003	1	First Last Name	user3	2003	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.	0000.0000.0004 *	7960	<input checked="" type="checkbox"/>	2004	1	First Last Name	user4	2004	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
5.	0000.0000.0005 *	7960	<input checked="" type="checkbox"/>	2005	1	First Last Name	user5	2005	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
6.	0000.0000.0006 *	7960	<input checked="" type="checkbox"/>	2006	1	First Last Name	user6	2006	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
7.	0000.0000.0007 *	7960	<input checked="" type="checkbox"/>	2007	1	First Last Name	user7	2007	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
8.	0000.0000.0008 *	7960	<input checked="" type="checkbox"/>	2008	1	First Last Name	user8	2008	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9.	0000.0000.0009 *	7960	<input checked="" type="checkbox"/>	2009	1	First Last Name	user9	2009	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
10.	0000.0000.0010 *	7960	<input checked="" type="checkbox"/>	2010	1	First Last Name	user10	2010	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Each input field is tab indexed to allow you to flow from one field to the next to enter information.



**Tip**

You may use a bar-code scanner to enter IP phone Mac address and phone type.

- Step 2** Edit any default phone parameter to suit your network.

**Table 4 Keysystem IP Phone Parameters Screen Fields**

Field	To Set
MAC Address	Enter, or scan, the MAC address of each IP phone. MAC addresses are located on the bottom of the IP phone.
Phone Type	Specify the IP phone type.
Dual-Line	Enter a check next to the IP phone you want to have two lines for each extension.
Extension Number	Enter the extension number for each IP phone.
Paging Group	Specify from the drop-down menu the paging group you want to associate with each IP phone.
Name	Enter the name to associate with each IP phone. The name will appear in the IP phone display.
User ID	Enter a user ID for each IP phone.

**Table 4      Keysystem IP Phone Parameters Screen Fields**

Field	To Set
Password	Enter a password for each IP phone.
CO	Specify with a check the CO trunk phone numbers associated with each IP phone.

## What to Do Next

Once you finish entering your keysystem configuration parameters, generate the configuration (see the [“Generating Configurations”](#) section on page 52).

## Configuring PBX IP Phone Parameters

Perform the following steps to enter PBX IP phone parameters.

**Step 1** Click the **Phone Parameters** button to activate the IP Phone Parameters screen.

The PBX IP Phone Parameters window appears (see [Figure 103](#)):

**Figure 103 PBX IP Phone Parameters Window**

	MAC Address	Phone Type	Dual Line	Ext. Line Number	Paging Grp	Intercom w/	Hunt Grp	DID Number	Name	UserID	Pass word	Voice Mail	Call Forward Busy
1.	0000.0000.0001 *	7960	<input checked="" type="checkbox"/>	2001	1	—	0	4085550100	First Last Name	user1	2001	<input checked="" type="checkbox"/>	6000
2.	0000.0000.0002 *	7960	<input checked="" type="checkbox"/>	2002	1	—	0	4085550101	First Last Name	user2	2002	<input checked="" type="checkbox"/>	6000
3.	0000.0000.0003 *	7960	<input checked="" type="checkbox"/>	2003	1	—	0	4085550102	First Last Name	user3	2003	<input checked="" type="checkbox"/>	6000
4.	0000.0000.0004 *	7960	<input checked="" type="checkbox"/>	2004	1	—	0	4085550103	First Last Name	user4	2004	<input checked="" type="checkbox"/>	6000
5.	0000.0000.0005 *	7960	<input checked="" type="checkbox"/>	2005	1	—	0		First Last Name	user5	2005	<input checked="" type="checkbox"/>	6000
6.	0000.0000.0006 *	7960	<input checked="" type="checkbox"/>	2006	2	—	0		First Last Name	user6	2006	<input checked="" type="checkbox"/>	6000
7.	0000.0000.0007 *	7960	<input checked="" type="checkbox"/>	2007	2	—	0		First Last Name	user7	2007	<input checked="" type="checkbox"/>	6000
8.	0000.0000.0008 *	7960	<input checked="" type="checkbox"/>	2008	2	—	0		First Last Name	user8	2008	<input checked="" type="checkbox"/>	6000
9.	0000.0000.0009 *	7960	<input checked="" type="checkbox"/>	2009	2	—	0		First Last Name	user9	2009	<input checked="" type="checkbox"/>	6000
10.	0000.0000.0010 *	7960	<input checked="" type="checkbox"/>	2010	2	—	0		First Last Name	user10	2010	<input checked="" type="checkbox"/>	6000

The fields on the IP Phone Parameters window are tab indexed to flow from one field to the next.



### Tip

QCT supports the use of a bar-code scanner to enter IP phone MAC addresses and phone types. Cisco BCS Verified Designs has tested a bar-code scanner from Flic™.

**Step 2** Edit any default phone parameter to suit your network (see [Table 5](#)).

**Table 5 PBX IP Phone Parameters Screen Fields**

Field	To Set
MAC Address	Enter, or scan, the MAC address of each IP phone. MAC addresses are located on the bottom of the IP phone.
Phone Type	Specify the IP phone type.
Dual-Line	Enter a check next to the IP phone you want to have two lines for each extension.
Extension Number	Enter the extension number for each IP phone.
Paging Group	Specify from the drop-down menu the paging group you want to associate with each IP phone.
Intercom	Specify from the drop-down menu the IP phone you want to intercom with this IP phone.

**Table 5 PBX IP Phone Parameters Screen Fields**

Field	To Set
Hunt Group	Specify from the drop-down menu the hunt group associated with each IP phone.
DID Number	Enter the Direct Inward Dial number for each IP phone. DID numbers accept both 7- and 10-digit numbers.
Name	Enter the name to associate with each IP phone. The name will appear in the IP phone display.
User ID	Enter a user ID for each IP phone.
Password	Enter a password for each IP phone.
Voicemail	Enter a check to specify voicemail for each IP phone.
Call Forward Busy	Enter the extension number where you want to transfer calls to if an incoming call to an extension is busy.
Call Forward No Answer	Enter the extension number where you want to transfer calls to if an incoming call to an extension is not answered.
Ringing Timeout	Specify a value in seconds before transferring an unanswered call to another extension.

## What to Do Next

Once you finish entering your PBX configuration parameters, generate the configuration (see the [“Generating Configurations”](#) section on page 52).

# Generating Configurations

Once you enter all your system and phone parameters, generate your router configuration:

**Step 1** Click the **Generate Configuration** button (see [Figure 104](#)):

**Figure 104 Generate Configuration Button**



Once your configuration generates, it will automatically display (see [Figure 105](#)):

**Figure 105 Display of Generated Configuration**

```
!IPCEQCT
!*****
!** Configuration Generated by IPC Express QCT Version 1.5.7c
!** Configuration Generated on 11:18:18 9 December 2005 (24hrs)
!*****
!
enable
!
config t
line con 0
flowcontrol hardware
end
!
clock read-calendar
!
config t
logging console
no ip domain-lookup
!
hostname CiscoCME
!
enable secret admin
!
clock timezone GMT -8
clock summer-time GMT recurring
!
!*****
!** DHCP Configuration **
!*****
!
ip dhcp excluded-address 10.1.10.1 10.1.10.10
!
```

1058



**Note**

The generated configuration displays if the Display Configuration check box is selected on the QCT Options window (see the [“Display Configuration” section on page 100](#)).

**Step 2** Save the router configuration.

**Step 3** When prompted, click **Yes** to push the configuration to the router (see [Figure 106](#)):

**Figure 106** Confirming Pushing Configuration to Router

Cisco IPC Express QCT - Microsoft Internet Explorer provided by Cisco Systems, Inc.

**CISCO SYSTEMS**

**Cisco IPC Express Quick Configuration Tool**

**IP PHONE PARAMETERS**

TIP:  
A Bar code scanner may be used for entering IP Phone MAC addresses and phone types for improved speed and accuracy

	MAC Address	Phone Type	Dual Line Number	Ext. Number	DID Number	Name	UserID	Pass word	Call Forward Busy	Call Forward No Answer	Ringin Timeo (second)
1.	0000.0000.0001 *	7960	<input checked="" type="checkbox"/>	2001	5551000	First Last Name	user1	2001			
2.	0000.0000.0002 *	7960	<input checked="" type="checkbox"/>	2002	5551001	First Last Name	user2	2002			
3.	0000.0000.0003 *	7960	<input checked="" type="checkbox"/>	2003	5551002	First Last Name	user3	2003			
4.	0000.0000.0004 *	7960	<input checked="" type="checkbox"/>	2004	5551003	First Last Name	user4	2004			
5.	0000.0000.0005 *	7960	<input checked="" type="checkbox"/>	2005		First Last Name	user5	2005			
6.	0000.0000.0006 *	7960	<input checked="" type="checkbox"/>	2006		First Last Name	user6	2006			

DO NOT USE the "BACK" or "FORWARD"

QCT begins to generate your configuration (see [Figure 107](#)).

**Figure 107** Generating Configuration

**IP PHONE PARAMETERS**

TIP:  
A Bar c...

QCT is configuring the router. Please wait...

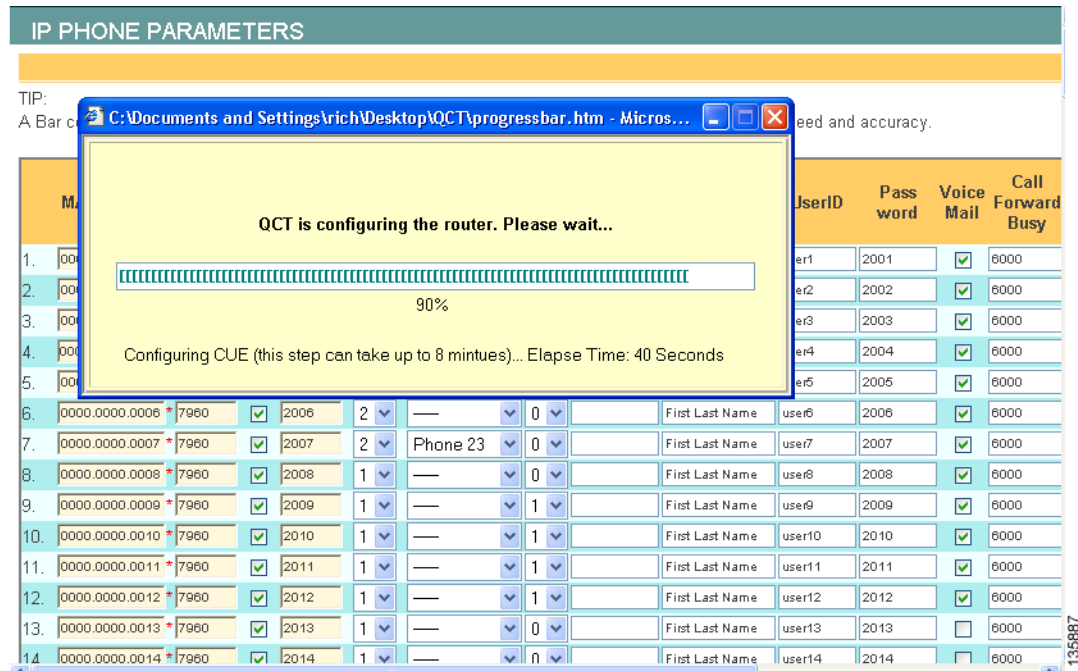
5%

Configuring DHCP...

	MAC Address	Phone Type	Dual Line Number	Ext. Number	DID Number	Name	UserID	Pass word	Voice Mail	Call Forward Busy
1.	0000.0000.0001 *	7960	<input checked="" type="checkbox"/>	2001	5551000	First Last Name	user1	2001	<input checked="" type="checkbox"/>	6000
2.	0000.0000.0002 *	7960	<input checked="" type="checkbox"/>	2002	5551001	First Last Name	user2	2002	<input checked="" type="checkbox"/>	6000
3.	0000.0000.0003 *	7960	<input checked="" type="checkbox"/>	2003	5551002	First Last Name	user3	2003	<input checked="" type="checkbox"/>	6000
4.	0000.0000.0004 *	7960	<input checked="" type="checkbox"/>	2004	5551003	First Last Name	user4	2004	<input checked="" type="checkbox"/>	6000
5.	0000.0000.0005 *	7960	<input checked="" type="checkbox"/>	2005		First Last Name	user5	2005	<input checked="" type="checkbox"/>	6000
6.	0000.0000.0006 *	7960	<input checked="" type="checkbox"/>	2006		First Last Name	user6	2006	<input checked="" type="checkbox"/>	6000
7.	0000.0000.0007 *	7960	<input checked="" type="checkbox"/>	2007		First Last Name	user7	2007	<input checked="" type="checkbox"/>	6000
8.	0000.0000.0008 *	7960	<input checked="" type="checkbox"/>	2008		First Last Name	user8	2008	<input checked="" type="checkbox"/>	6000
9.	0000.0000.0009 *	7960	<input checked="" type="checkbox"/>	2009		First Last Name	user9	2009	<input checked="" type="checkbox"/>	6000
10.	0000.0000.0010 *	7960	<input checked="" type="checkbox"/>	2010		First Last Name	user10	2010	<input checked="" type="checkbox"/>	6000
11.	0000.0000.0011 *	7960	<input checked="" type="checkbox"/>	2011		First Last Name	user11	2011	<input checked="" type="checkbox"/>	6000
12.	0000.0000.0012 *	7960	<input checked="" type="checkbox"/>	2012		First Last Name	user12	2012	<input checked="" type="checkbox"/>	6000
13.	0000.0000.0013 *	7960	<input checked="" type="checkbox"/>	2013		First Last Name	user13	2013	<input type="checkbox"/>	6000
14.	0000.0000.0014 *	7960	<input checked="" type="checkbox"/>	2014		First Last Name	user14	2014	<input type="checkbox"/>	6000

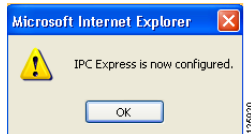
QCT continues to generate your Cisco CUE voice-mail configuration (see [Figure 108](#)).

**Figure 108** Generating Cisco CUE Voice Mail



QCT informs you when it is finished (see [Figure 109](#)):

**Figure 109** Confirming Generated Configuration



**Step 4** Click **OK**.

Your router is now configured. See [Appendix C: Cisco BCS Verified Designs Configuration Example, page 101](#) for an example of a typical Cisco Business Communications Solution configuration file.

You can upload any saved configuration to your router (see the [“Uploading Saved Configurations” section on page 97](#)).

# Testing the Installation

Perform the following steps to test the initial Cisco BCS Verified Designs configuration.

- 
- Step 1** Reboot the router.
  - Step 2** Connect the router to a nonconfigured switch (default switch configuration only).
  - Step 3** Connect preconfigured (MAC address previously entered in the IP Phone Parameters window) IP phones to the switch.
  - Step 4** Press the **settings** button on the IP phone and look under Network Configuration to make sure that the IP phones are receiving the appropriate IP addressing from the DHCP server.

Once the IP addressing is received (this could take several minutes), two connected IP phones should be able to call each other.

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## What to Do Next

After entering configuration parameters for Cisco SOCC, you are ready to use the command line interface (CLI) to continue your installation. See the [“Continuing the Cisco BCS Verified Designs Configuration Using CLI”](#) section on page 57.

