Feature group template setup

This chapter contains information to set up feature group templates.

Feature group template setup

In Cisco Unified Communications Manager (Unified CM) Administration, use the **User Management** > **User/Phone Add** > **Feature Group Templates** menu path to set up a feature template that includes features such as mobility and IM and Presence. You can also assign a pre-configured service profile and universal device templates to a user.

Note You set up feature group templates that you use when you add a user or device from the **Quick User/Phone Add** window. Changes to the template do not affect users and devices that are already added.

This table lists and describes the field settings on the **Feature Group template** window.

Table 1: Feature group template settings

Field	Description
Feature Group Templates	
Name	Enter the feature group template identification name.
Description	Enter a description for the feature group template.
	The description can be up to 100 characters in any language, and most punctuation is allowed.
Features	
Home Cluster	Check this check box if the end user is homed to this cluster. The end user should only be homed to one cluster within the enterprise.
	Note IM and Presence does not function properly if an end user is assigned to more than one cluster.

Field	Description
Enable User for Unified CM IM and Presence (Configure IM and Presence in the associated UC Service Profile)	Check this check box to enable the end user (on the home cluster) for IM and Presence. Configure IM and Presence in the associated service profile. **Note** You must install a Unified CM IM and Presence Service node along with Unified CM. Use the **User Management** > **User Settings** > **UC Services** menu to configure the settings for the IM and Presence Service.
Service Profile	Select a service profile from the drop-down list box. To view the settings for each service profile, select the **More Details** link. **Note** You can create new service profiles from the **User Management** > **User Settings** > **Service Profile** menu.
Allow Control of Device from CTI	If you check this check box, the AllowCTIControlFlag device property becomes active, which allows control of the device from computer telephone integration (CTI) applications. This setting takes effect when the user signs in to a device or the device is in the user CTI control device list. **Note** If the user does not sign into a device or no device exists in the user CTI control device list, this setting has no effect. The Allow Control of Device from CTI setting in the end user configuration overrides the AllowCTIControlFlag device property of the device to which the user signs in.
Enable Extension Mobility Cross Cluster	Check this check box to enable this end user to use the Cisco Extension Mobility Cross Cluster feature.
Enable Mobility	Check this check box to activate Mobile Connect, which allows the user to manage calls through a single phone number and to pick up in-progress calls on the desktop phone and cellular phone.
Enable Mobile Voice Access	Check this check box to allow the user to access the Mobile Voice Access integrated voice response (IVR) system to initiate Mobile Connect calls and activate or deactivate Mobile Connect capabilities.
Maximum Wait Time for Desk Pickup *	Enter the maximum time in milliseconds that is permitted to pass before the user must pick up a call that is transferred from the mobile phone to desktop phone. Default: 10000
Remote Destination Limit *	Enter the maximum number of phones to which the user is permitted to transfer calls from the desktop phone. Default: 4

Field	Description
BLF Presence Group *	Use this field to configure the BLF Presence feature.
	From the drop-down list box, choose a BLF presence group for the end user. The selected group specifies the destinations that the end user can monitor.
	The default value for BLF Presence Group specifies Standard Presence group, configured with installation. BLF presence groups that are configured in Cisco Unified CM Administration also appear in the drop-down list box.
	BLF presence authorization works with BLF presence groups to allow or block presence requests between groups. For more information about how to configure permissions between groups and how BLF presence works with extension mobility, see the *Cisco Unified Communications Manager Features and Services Guide*.
SUBSCRIBE Calling Search	Supported with the BLF presence feature, the SUBSCRIBE calling search space determines how Unified CM routes presence requests that come from the end user. This setting allows you to apply a calling search space separate from the call-processing search space for presence (SUBSCRIBE) requests for the end user.
	From the drop-down list box, choose the SUBSCRIBE calling search space to use for presence requests for the end user. All calling search spaces that you configure in Unified CM Administration appear in the SUBSCRIBE Calling Search Space drop-down list box.
	If you do not select a different calling search space for the end user from the drop-down list, the SUBSCRIBE calling search space defaults to None.
	To configure a SUBSCRIBE calling search space specifically for this purpose, you configure a calling search space as you do all calling search spaces.
User Locale	From the drop-down list box, choose the locale that is associated with the end user. The user locale identifies a set of detailed information to support end users, which includes language and font.
	Unified CM uses this locale for extension mobility and the Unified CM User Options. For Cisco Extension Mobility login, the locale that is specified here takes precedence over the device and device profile settings. For Cisco Extension Mobility logout, Cisco Unified CM uses the end user locale that the default device profile specifies.
	Note If you do not choose an end user locale, the locale that is specified in the Cisco CallManager service parameters as Default User Locale applies.
Universal Device Templates **Note** These templates are used to create new phones or move phones for the users associated with this feature group template.	
Desk Phones	From the drop-down list box, select a universal device template for desk phones that are associated to this user.

Field	Description
Mobile Phones	From the drop-down list box, select a universal device template for mobile devices that are associated to this user.
Profiles	From the drop-down list box, select a universal device template for profiles that are associated to this user.

Related Topics

Create service profile

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