



Recording Profile setup

This chapter provides information to configure recording profiles.

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About Recording Profile setup

In Cisco Unified Communications Manager Administration, use the **Device > Phone > Recording Profile** menu path to configure recording profiles.

To provision line appearances of agents for call recording, you create one or more call recording profiles. You then select a recording profile for a line appearance.

Related Topics

[Recording Profile setup, on page 1](#)

Recording profile deletion

You cannot delete a recording profile that a line appearance uses. To find out which line appearances are using the recording profile, choose Dependency Records from the Related Links drop-down list box that is on the Recording Profile Configuration window. If the dependency records are not enabled for the system, the dependency records summary window displays a message. If you try to delete a recording profile that is in use, Cisco Unified Communications Manager displays a message. Before deleting a recording profile that is currently in use, you must perform either or both of the following tasks:

- Assign a different recording profile to any line appearances that are using the recording profile that you want to delete.
- Delete the line appearances that are using the recording profile that you want to delete.

Related Topics

[Access dependency records](#)

Recording profile settings

The following table describes the recording profile settings.

Table 1: Recording profile settings

Field	Description
Name	Enter a name to identify the recording profile.
Recording Calling Search Space	From the drop-down list box, choose the calling search space that contains the partition of the route pattern that is associated with the SIP trunk that is configured for the recorder.
Recording Destination Address	Enter the directory number (DN) or the URL of the recorder that associates with this recording profile. This field allows any characters except the following characters: double quotation marks ("), back quote (`), and space (.).

Related Topics

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