



CHAPTER 24

Music On Hold

The integrated Music On Hold (MOH) feature allows users to place on-net and off-net users on hold with music that is streamed from a streaming source. The Music On Hold feature allows two types of hold:

- End-user hold
- Network hold, which includes transfer hold, conference hold, and call park hold

Music On Hold also supports other scenarios where recorded or live audio is needed.

For information and configuration procedures for Music on Hold, see the [“Music On Hold”](#) chapter in the *Cisco Unified Communications Manager Features and Services Guide*.

