



CHAPTER 13

Using Plug-ins

You can expand the functionality of RTMT by installing an application plug-in, such as the Voice Log Translator (VLT) application. You can download the latest plug-ins for the RTMT viewer from Cisco.com. After installing the plug-in, you can access the application in the RTMT viewer.

To download the plug-in, perform the following procedure:

Procedure

- Step 1** Choose **Application > CCO Voice Tools Download**.
 - Step 2** The Login Prompt displays. Enter your Cisco.com user name and password and click OK.
 - Step 3** Download the file to your PC.
 - Step 4** To begin the installation, double-click the download file.
 - Step 5** Follow the installation instruction.
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To access the plug-in, perform the following procedure:

Procedure

- Step 1** Perform one of the following tasks:
 - On the Quick Launch Channel
 - Click **System**.
 - In the tree hierarchy, double-click **Tools**.
 - Click the icon of the application in which you are interested.
 - Under **System > Tools > Plugin**, choose the plug-in that you want to launch.

The application displays in the plugin window.

Refer to the application document for usage information.

Where to Find More Information

Additional Cisco Documentation

For more information on Cisco Voice Log Translator, refer to the *Cisco Voice Log Translator User Guide*.