



CHAPTER 10

Cisco Call Management Record Examples

This chapter provides examples of call management records (CMRs). The chapter contains the following information:

- [CMR Examples, page 10-1](#)
- [Related Topics, page 10-3](#)
- [Related Documentation, page 10-3](#)

CMR Examples

The following examples of CMRs get generated during a normal call (IP phone to IP phone). Normal calls log three records per call: one CDR and two CMRs (one for each endpoint).

These examples represent a call between directory number 1010 and 1014. To see a sample of the CDR that gets generated during a normal call, see the [“Normal Calls \(Cisco Unified IP Phone to Cisco Unified IP Phone\)”](#) section on page 4-62.

CMR 1

Field Names	AAC CDR
cdrRecordType	2
globalCallID_callManagerid	1
globalCallID_callId	96004
nodeId	1
callIdentifier	28141535
directoryNumber	1010
dateTimeStamp	1202412060
numberPacketsSent	358
numberOctetsSent	61576
numberPacketsReceived	351
numberOctetsReceived	60372
numberPacketsLost	1

jitter	0
latency	0
pkid	e95df5b1-2914-4a03-befb-0f58bf16392d
directoryNumberPartition	
deviceName	SEP003094C39BE7
globalCallId_ClusterId	StandAloneCluster
varVQMetrics	MLQK=0.0000;MLQKav=0.0000;MLQKmn=0.0000;MLQKmx=0.0000;MLQKvr=0.95;CCR=0.0000;ICR=0.0000;ICRmx=0.0000;CS=0;SCS=0

CMR 2

Field Names	AAC CDR
cdrRecordType	2
globalCallID_callManagerid	1
globalCallID_callId	96004
nodeId	1
callIdentifier	28141536
directoryNumber	1004
dateTimeStamp	1202412060
numberPacketsSent	352
numberOctetsSent	60544
numberPacketsReceived	356
numberOctetsReceived	61232
numberPacketsLost	1
jitter	0
latency	0
pkid	545ff25a-5475-4882-af09-c7b714802703
directoryNumberPartition	
deviceName	SEP007EBBA6376
globalCallId_ClusterId	StandAloneCluster
varVQMetrics	MLQK=0.0000;MLQKav=0.0000;MLQKmn=0.0000;MLQKmx=0.0000;MLQKvr=0.95;CCR=0.0000;ICR=0.0000;ICRmx=0.0000;CS=0;SCS=0

Related Topics

- [Chapter 4, “CDR Examples”](#)
- [Chapter 7, “Understanding Call Management Records”](#)
- [Chapter 8, “Cisco Call Management Records Field Descriptions”](#)
- [Chapter 9, “Cisco Call Management Records K-Factor Data”](#)

Related Documentation

The following documents contain additional information related to CMRs:

- *Cisco Unified Serviceability Administration Guide*
- *CDR Analysis and Reporting Administration Guide*

