



## Malicious Call Details System Reports

CAR provides reporting capabilities for three levels of users:

- Administrators - Generate system reports to help with load balancing, system performance, and troubleshooting.
- Managers - Generate reports for users, departments, and QoS to help with call monitoring for budgeting or security purposes and for determining the voice quality of the calls.
- Individual users - Generate a billing report for calls by each user.



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**Note** Depending on your job function, you may not have access to every report that is described in this chapter.

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## Generate Malicious Call Details Reports

Only CAR administrators generate the Malicious Call Details report. The report displays the following details about malicious calls for a particular date range: origination time, termination time, duration (in seconds), origination (calling number), destination (called number), origination device, destination device, and call classification.

This section describes how to generate, view, or mail a Malicious Call Detail report.

### Procedure

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- Step 1** Choose **System Reports > Malicious Call Details**.
- The Malicious Call Details window displays.
- Step 2** In the From Date drop-down list boxes, choose the month, day, and year from which you want malicious call details.
- Step 3** In the To Date drop-down list boxes, choose the month, day, and year to which you want malicious call details.

- Step 4** If you want the report in CSV format, choose CSV (comma separated value) in the Report Format area. Be aware that the CSV-format report is limited to 20,000 records. If you want the report in PDF format, choose PDF (portable document format) in the Report Format area. Be aware that the PDF-format report is limited to 5000 records.
- Step 5** To view the report, click **View Report**.  
The report displays.
- Step 6** To mail the report to an e-mail recipient, see the [Mail Reports](#).
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## Related Topics

- [Generate CDR Analysis and Reporting](#)
- [CAR System Reports](#)
- [QoS System Reports](#)
- [Traffic System Reports](#)
- [FAC/CMC System Reports](#)
- [Precedence Call Summary System Reports](#)
- [System Reports](#)
- [CDR Error System Reports](#)
- [System Reports Results](#)

## Additional Documentation

- Administration Guide for Cisco Unified Communications Manager
- Cisco Unified Serviceability Administration Guide
- Cisco Unified Communications Manager Call Detail Records Administration Guide
- Feature Configuration Guide for Cisco Unified Communications Manager