



## Preface

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## Purpose

This document provides information about using the Cisco Unified Reporting web application.

## Audience

This document provides information for network administrators who are responsible for managing and supporting the Cisco Unified Reporting web application. Network engineers, system administrators, or telecom engineers use this guide to learn about, and administer, the Cisco Unified Reporting features. This guide requires knowledge of telephony and IP networking technology.

## Organization

The following table shows how this guide is organized.

Chapter	Description
<a href="#">Cisco Unified Reporting Web Application</a>	This chapter provides an overview of the functions that are available through the Cisco Unified Reporting.
<a href="#">Access Unified Reporting</a>	This chapter provides information about prerequisites, signing on to the administrator interface, and the UI components of Cisco Unified Reporting.

Chapter	Description
<a href="#">Manage Reports</a>	This chapter provides procedures for managing reports, as well as information on the types of supported reports.

## Related Documentation

For further information about related Cisco IP telephony applications and products, refer to the Cisco Unified Communications Manager Documentation Guide for your release at

[http://cisco.com/en/US/products/sw/voicesw/ps556/products\\_documentation\\_roadmaps\\_list.html](http://cisco.com/en/US/products/sw/voicesw/ps556/products_documentation_roadmaps_list.html)

## Conventions

This document uses the following conventions.

Convention	Description
<b>boldface font</b>	Commands and keywords are in boldface.
<i>italic font</i>	Arguments for which you supply values are in italics.
[ ]	Elements in square brackets are optional.
{ x   y   z }	Alternative keywords are grouped in braces and separated by vertical bars.
[ x   y   z ]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
screen font	Terminal sessions and information the system displays are in screen font.
<b>boldface screen font</b>	Information you must enter is in <b>boldface screen font</b> .
<i>italic screen font</i>	Arguments for which you supply values are in italic screen font.
^	The symbol ^ represents the key labeled Control—for example, the key combination ^D in a screen display means hold down the Control key while you press the D key.
< >	Nonprinting characters, such as passwords, are in angle brackets.

Notes use the following conventions:

**Note**

Means reader take note. Notes contain helpful suggestions or references to material not covered in the publication.

Timesavers use the following conventions:

**Timesaver**

Means the described action saves time. You can save time by performing the action described in the paragraph.

Tips use the following conventions:

**Tip**

Means the information contains useful tips.

Cautions use the following conventions:

**Caution**

Means reader be careful. In this situation, you might do something that could result in equipment damage or loss of data.

Warnings use the following conventions:

**Warning**

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, you must be aware of the hazards involved with electrical circuitry and familiar with standard practices for preventing accidents.

## Obtain Support

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

