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Introduction

These release describe new features, restrictions, and caveats for Cisco Unified Communications Manager (Unified Communications Manager) and Cisco Unified Communications Manager IM & Presence Service (IM and Presence Service). The release notes are updated for every maintenance release but not for patches or hot fixes.

Supported Versions

The following table shows supported versions for Release 11.5(1)SU7:

Supported Versions for Release 11.5(1)SU7
Unified Communications Manager 11.5.1.17900-52
IM and Presence Service 11.5.1.17900-8

Release Mismatches

These releases offer two main deployment options for the IM and Presence Service:

- **Standard Deployments (Decentralized)**—Both Unified Communications Manager and the IM and Presence Service must be running the same release for the deployment to be supported. A mismatch isn't supported. For example, if Unified Communications Manager is running an 11.5(1)SU7 version, the IM and Presence Service must also be running a supported 11.5(1)SU7 version.
- **Centralized Deployments of IM and Presence Service**—If you have the Centralized Deployment configured on the IM and Presence Service, your IM and Presence Service deployment is running in a different cluster than the Unified Communications Manager telephony deployment. With this option, the IM and

Presence Service deployment can run a different release than the telephony deployment. However, within the IM and Presence central cluster, the Unified Communications Manager publisher node that is located within the IM and Presence central cluster must be running the same release as the IM and Presence Service. This publisher node instance of Unified Communications Manager is for database and user provisioning primarily and doesn't handle telephony.

For example, if the IM and Presence Service central cluster is running Release 11.5(1)SU7, the Unified Communications Manager publisher node within the central cluster must also be running an 11.5(1)SU7 version. However, the telephony deployment can run a different release, such as 11.5(1)SU6.

Documentation for this Release

Documentation Guide

For a complete listing of the documents that are available for Release 11.5(1)SU7, refer to the *Documentation Guide for Cisco Unified Communications Manager and the IM and Presence Service, Release 11.5(1)* at https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/docguide/11_5_1/cucm_b_documentation-guide-cucm-imp-1151.html.

Summary of New and Updated Documents for 11.5(1)SU7

In addition to these Release Notes, the following documents were updated or newly published specifically for Release 11.5(1)SU7:

Document	Description
SU Readme Files	The SU Readme files contain information on the updates and resolved caveats that are a part of Release 11.5(1)SU7. <ul style="list-style-type: none"> • ReadMe for Cisco Unified Communications Manager Release 11.5(1)SU7 • Read Me for Cisco Unified IM and Presence, Release 11.5(1)SU7
Compatibility Matrix	The 11.5(1)SU5 Compatibility Matrix for 11.5(1)SU5 is updated and retitled to include additional information for 11.5(1)SU7.
Feature Configuration Guide	An 11.5(1)SU7 version of the Feature Configuration Guide is added. This version includes information on how to deploy the Cisco Headsets Serviceability feature.
Call Reporting and Billing Administration Guide	This new guide is added for 11.5(1)SU7. In addition to adding CDR and CMR records for Cisco Headset Serviceability, this new guide simplifies call reporting and billing information by consolidating Cisco CDR Analysis and Reporting information in a single guide. As of 11.5(1)SU7, the existing <i>CDR Analysis and Reporting Administration Guide</i> and the <i>Call Detail Records Administration Guide</i> are deprecated.

Document	Description
Cisco Unified Real-Time Monitoring Tool Administration Guide	A new version of this guide exists for 11.5(1)SU6 and SU7, due to updates around JRE installation. This new version also includes updates around PRT reports due to the Cisco Headset Serviceability feature.

Cisco Prime License Manager

Cisco Unified Communications Manager Release 11.5(1)SU3, SU4, SU5, SU6, SU7, and SU8 are compatible with Cisco Prime License Manager Release 11.5(1)SU2 or higher. If you are deploying a standalone Cisco Prime License Manager, make sure that your Prime License Manager version is a minimum release of 11.5(1)SU2. Otherwise, Unified Communications Manager cannot synchronize its license usage with the standalone Prime License Manager.

If you are upgrading to one of these Unified Communications Manager releases and you are running a standalone version of Prime License Manager, upgrade your Prime License Manager instance to 11.5(1)SU2 or higher before you upgrade Unified Communications Manager.



Note With co-resident Prime License Manager deployments, Unified Communications Manager and Cisco Prime License Manager are compatible automatically.

Caveats

Caveats for 11.5(1)SU7

For a list of Open Caveats and Resolved Caveats, see the respective Readme files:

- [ReadMe for Cisco Unified Communications Manager Release 11.5\(1\)SU7](#)
- [Read Me for Cisco Unified IM and Presence, Release 11.5\(1\)SU7](#)

