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Revision History

Date	Revision
October 06, 2017	Updated information related to documentation defect CSCvg10775.
October 23, 2017	Added important note on bandwidth allocations for 88xx phones.
October 24, 2017	Corrected Dial via Office support limitations with MRA.
November 2, 2017	Added important note on route filters and associated route patterns.
December 13, 2017	Added topics on missing ENUM values for CSCvd71818 and CSCvg70867.
August 14, 2018	Removed note from Persistent Chat High Availability topic.
January 30, 2020	Added Important Note on gateway support.

Introduction

These release describe new features, restrictions, and caveats for Cisco Unified Communications Manager (Unified Communications Manager) and Cisco Unified Communications Manager IM & Presence Service (IM and Presence Service). The release notes are updated for every maintenance release but not for patches or hot fixes.

Unified Communications Manager, the call-processing component of the Cisco Unified Communications System, extends enterprise telephony features and capabilities to IP phones, media processing devices, VoIP gateways, mobile devices, and multimedia applications.

IM and Presence Service collects information about user availability, such as whether users are using communications devices (for example, a phone) at a particular time. IM and Presence Service can also collect information about individual user communication capabilities, such as whether web collaboration or video conferencing is enabled. Applications such as Cisco Jabber and Unified Communications Manager use this information to improve productivity among employees. It helps employees connect with colleagues more efficiently and determine the most effective way to engage in collaborative communication.

**Note**

In the past, export licenses, government regulations, and import restrictions have limited our supply of Unified Communications Manager and IM and Presence Service worldwide. We have obtained an unrestricted U.S. export classification to address this issue; IM and Presence Service supports an export unrestricted (XU) version only. The unrestricted version differs from previous releases of IM and Presence Service in that it does not contain strong encryption capabilities.

After you install an unrestricted release, you can never upgrade to a restricted version. You are not allowed to perform a fresh installation of a restricted version on a system that contains an unrestricted version.

Supported Versions for 11.5(1)SU2

The following software versions are supported with Release 11.5(1)SU2:

- Cisco Unified Communications Manager 11.5.1.12900-21
- IM and Presence Service 11.5.1.12900-25

Version Mismatch Not Supported

For your 11.5(1)SU2 deployment to be supported, both Cisco Unified Communications Manager and IM and Presence Service must be running 11.5(1)SU2 versions. Running an 11.5(1)SU2 version of Cisco Unified Communications Manager with an earlier version of IM and Presence Service is not supported. Similarly, running an 11.5(1)SU2 version of IM and Presence Service with an earlier version of Cisco Unified Communications Manager is not supported.

Supported Platforms

This release of Cisco Unified Communications Manager has been tested with, and supports the following operating systems:

- Microsoft Windows
- Linux

Documentation for Release 11.5(1)SU2

Release 11.5(1)SU2 reuses documentation from the 11.5(1) and 11.5(1)SU1 releases. Where an 11.5(1)SU2 document version exists, use the SU2 document. If there is no SU2 version, but there is an SU1 version of a document, use the SU1 version. Otherwise, use the existing document from the 11.5(1) release.

11.5(1)SU2 Documents

Refer to the following Readme files for caveats, bug fixes and important notes that are associated with the 11.5(1) SU2 release:

- [Readme File for Cisco Unified Communications Manager, Release 11.5\(1\)SU2](#)
- [Readme File for Cisco Unified IM and Presence Service, Release 11.5\(1\)SU2](#)

In addition to Release Notes, the following documents were published with new versions for 11.5(1)SU2:

- [Interdomain Federation Guide for IM and Presence Service, Release 11.5\(1\)SU2](#)
- [Partitioned Intradomain Federation Guide for IM and Presence Service, Release 11.5\(1\)SU2](#)

The 11.5(1)SU2 release introduces the Push Notifications feature with Cisco Jabber for iPhone and iPad. The following solution document describes how to set up Push Notifications for an on-premise IM and Presence Service deployment:

- [Deploying Push Notifications for iPhone and iPad with the IM and Presence Service and WebEx Messenger](#)

Existing Documentation from Release 11.5(1)

For information on the documentation set that is available for Release 11.5(1) of Cisco Unified Communications Manager and IM and Presence Service, refer to the following document. These documents can be reused for the 11.5(1)SU2, except where an 11.5(1)SU2 version of the document exists:

- [Documentation Guide for Cisco Unified Communications Manager and IM and Presence Service, Release 11.5\(1\)](#)

