



Cisco Unified Communications Manager Release 9.0(1) TCP and UDP Port Usage

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CONTENTS

CHAPTER 1

Cisco Unified Communications Manager TCP and UDP Port Usage 1

Port descriptions 2

Glossary 14

References 16

Firewall application inspection guides 16

IETF TCP/UDP port assignment list 16

IP telephony configuration and port utilization guides 16

VMware port assignment list 16



CHAPTER 1

Cisco Unified Communications Manager TCP and UDP Port Usage

This document provides a list of the TCP and UDP ports that Cisco Unified Communications Manager Release 8.6(1) uses for intracluster connections and for communications with external applications or devices. It provides important information for the configuration of firewalls, Access Control Lists (ACLs), and quality of service (QoS) on a network when an IP Communications solution is implemented.

This document organizes the Cisco Unified Communications Manager TCP and UDP ports into the following categories:

- [Table 1: Intracluster Ports Between Cisco Unified Communications Manager Servers, on page 2](#)
- [Table 2: Common Service Ports, on page 5](#)
- [Table 3: Ports Between Cisco Unified Communications Manager and LDAP Directory, on page 8](#)
- [Table 4: Web Requests From CCMAdmin or CCMUser to Cisco Unified Communications Manager, on page 8](#)
- [Table 5: Web Requests From Cisco Unified Communications Manager to Phone, on page 9](#)
- [Table 6: Signaling, Media, and Other Communication Between Phones and Cisco Unified Communications Manager, on page 9](#)
- [Table 7: Signaling, Media, and Other Communication Between Gateways and Cisco Unified Communications Manager, on page 10](#)
- [Table 8: Communication Between Applications and Cisco Unified Communications Manager, on page 12](#)
- [Table 9: Communication Between CTL Client and Firewalls, on page 14](#)
- [Table 10: Special Ports on HP Servers, on page 14](#)



Note

Cisco has not verified all possible configuration scenarios for these ports. If you are having configuration problems using this list, contact Cisco technical support for assistance.

While virtually all protocols are bidirectional, this document gives directionality from the session originator perspective. In some cases, the administrator can manually change the default port numbers, though Cisco

does not recommend this as a best practice. Be aware that Cisco Unified Communications Manager opens several ports strictly for internal use.

Ports in this document apply specifically to Cisco Unified Communications Manager Release 8.6(1). Some ports change from one release to another, and future releases may introduce new ports. Therefore, make sure that you are using the correct version of this document for the version of Cisco Unified Communications Manager that is installed.

Installing Cisco Unified Communications Manager 8.6(1) software automatically installs the following network services for serviceability and activates them by default. Refer to [Table 1: Intracluster Ports Between Cisco Unified Communications Manager Servers](#), on page 2 for details:

- Cisco Log Partition Monitoring (To monitor and purge the common partition. This uses no custom common port.)
- Cisco Trace Collection Service (TCTS port usage)
- Cisco RIS Data Collector (RIS server port usage)
- Cisco AMC Service (AMC port usage)

Configuration of firewalls, ACLs, or QoS will vary depending on topology, placement of telephony devices and services relative to the placement of network security devices, and which applications and telephony extensions are in use. Also, bear in mind that ACLs vary in format with different devices and versions.

**Note**

You can also configure Multicast Music on Hold (MOH) ports in Cisco Unified Communications Manager. Because the administrator specifies the actual port values, this document does not contain port values for multicast MOH.

**Note**

The Ephemeral port range for the system is 32768 – 61000.

- [Port descriptions, page 2](#)
- [Glossary, page 14](#)
- [References, page 16](#)

Port descriptions

Table 1: Intracluster Ports Between Cisco Unified Communications Manager Servers

From (Sender)	To (Listener)	Destination Port	Purpose
Endpoint	Unified CM	514 / UDP	System logging service
Unified CM	RTMT	1090, 1099 / TCP	Cisco AMC Service for RTMT performance monitors, data collection, logging, and alerting

From (Sender)	To (Listener)	Destination Port	Purpose
Unified CM (DB)	Unified CM (DB)	1500, 1501 / TCP	Database connection (1501 / TCP is the secondary connection)
Unified CM (DB)	Unified CM (DB)	1510 / TCP	CAR IDS DB. CAR IDS engine listens on waiting for connection requests from the clients.
Unified CM (DB)	Unified CM (DB)	1511 / TCP	CAR IDS DB. An alternate port used to bring up a second instance of CAR IDS during upgrade.
Unified CM (DB)	Unified CM (DB)	1515 / TCP	Database replication between nodes during installation
Cisco Extended Functions (QRT)	Unified CM (DB)	2552 / TCP	Allows subscribers to receive Cisco Unified Communications Manager database change notification
Unified CM	Unified CM	2551 / TCP	Intracluster communication between Cisco Extended Services for Active/Backup determination
Unified CM (RIS)	Unified CM (RIS)	2555 / TCP	Real-time Information Services (RIS) database server
Unified CM (RTMT/AMC/SOAP)	Unified CM (RIS)	2556 / TCP	Real-time Information Services (RIS) database client for Cisco RIS
Unified CM (DRS)	Unified CM (DRS)	4040 / TCP	DRS Master Agent
Unified CM (Tomcat)	Unified CM (SOAP)	5007 / TCP	SOAP monitor
Unified CM (RTMT)	Unified CM (TCTS)	Ephemeral / TCP	Cisco Trace Collection Tool Service (TCTS) -- the back end service for RTMT Trace and Log Central (TLC)

From (Sender)	To (Listener)	Destination Port	Purpose
Unified CM (Tomcat)	Unified CM (TCTS)	7000, 7001, 7002 / TCP	This port is used for communication between Cisco Trace Collection Tool Service and Cisco Trace Collection servlet.
Unified CM	Certificate Manager	7070 / TCP	Certificate Manager service
Unified CM (DB)	Unified CM (CDLM)	8001 / TCP	Client database change notification
Unified CM (SDL)	Unified CM (SDL)	8002 / TCP	Intracluster communication service
Unified CM (SDL)	Unified CM (SDL)	8003 / TCP	Intracluster communication service (to CTI)
Unified CM	CMI Manager	8004 / TCP	Intracluster communication between Cisco Unified Communications Manager and CMI Manager
Unified CM (Tomcat)	Unified CM (Tomcat)	8005 / TCP	Internal listening port used by Tomcat shutdown scripts
Unified CM (IPSec)	Unified CM (IPSec)	8500 / TCP and UDP	Intracluster replication of system data by IPSec Cluster Manager
Unified CM (RIS)	Unified CM (RIS)	8888 - 8889 / TCP	RIS Service Manager status request and reply
Location Bandwidth Manager (LBM)	Location Bandwidth Manager (LBM)	9004 / TCP	Intracluster communication between LBMs

From (Sender)	To (Listener)	Destination Port	Purpose
Unified CM [Dialed Number Analyzer (DNA) initializing server]	JNIWrapper server	30000 / TCP	<p>Dialed Number Analyzer (DNA)</p> <p>Port used by the server that handles DNA initialization. JNIWrapper functions respond to requests that the DNA Java service sends.</p>

Table 2: Common Service Ports

From (Sender)	To (Listener)	Destination Port	Purpose
Endpoint	Unified CM	7	Internet Control Message Protocol (ICMP) This protocol number carries echo-related traffic. It does not constitute a port as indicated in the column heading.
Unified CM	Endpoint		
Unified CM	Endpoint	22 / TCP	Secure FTP service, SSH access
Endpoint	Unified CM (DNS Server)	Ephemeral / UDP	<p>Cisco Unified Communications Manager acting as a DNS server or DNS client</p> <p>Note Cisco recommends that Cisco Unified Communications Manager not act as a DNS server and that all IP telephony applications and endpoints use static IP addresses instead of hostnames.</p>
Unified CM	DNS Server		

From (Sender)	To (Listener)	Destination Port	Purpose
Endpoint	Unified CM (DHCP Server)	67 / UDP	<p>Cisco Unified Communications Manager acting as a DHCP server</p> <p>Note Cisco does not recommend running DHCP server on Cisco Unified Communications Manager.</p>
Unified CM	DHCP Server	68 / UDP	<p>Cisco Unified Communications Manager acting as a DHCP client</p> <p>Note Cisco does not recommend running DHCP client on Cisco Unified Communications Manager. Configure Cisco Unified Communications Manager with static IP addresses instead.)</p>
Endpoint or Gateway	Unified CM	69, 6969, then Ephemeral / UDP	Trivial File Transfer Protocol (TFTP) service to phones and gateways
Unified CM	NTP Server	123 / UDP	Network Time Protocol (NTP)
SNMP Server	Unified CM	161 / UDP	SNMP service response (requests from management applications)
CUCM Server SNMP Master Agent application	SNMP trap destination	162 / UDP	SNMP traps
SNMP Server	Unified CM	199 / TCP	Native SNMP agent listening port for SMUX support

From (Sender)	To (Listener)	Destination Port	Purpose
Unified CM	DHCP Server	546 / UDP	DHCPv6. DHCP port for IPv6.
Unified CM Serviceability	Location Bandwidth Manager (LBM)	5546 / TCP	
Unified CM	Location Bandwidth Manager (LBM)	5547 / TCP	
Unified CM	Unified CM	6161 / UDP	Used for communication between Master Agent and Native Agent to process Native agent MIB requests
Unified CM	Unified CM	6162 / UDP	Used for communication between Master Agent and Native Agent to forward notifications generated from Native Agent
Unified CM	Unified CM	6666 / UDP	Netdump server
Centralized TFTP	Alternate TFTP	6970 / TCP	Centralized TFTP File Locator Service
Unified CM	Unified CM	7161 / TCP	Used for communication between SNMP Master Agent and subagents
SNMP Server	Unified CM	7999 / TCP	Cisco Discovery Protocol (CDP) agent communicates with CDP executable
Unified CM	Unified CM	9050 / TCP	Service CRS requests through the TAPS residing on Cisco Unified Communications Manager

From (Sender)	To (Listener)	Destination Port	Purpose
Unified CM	Unified CM	61441 / UDP	Cisco Unified Communications Manager applications send out alarms to this port through UDP. Cisco Unified Communications Manager MIB agent listens on this port and generates SNMP traps per Cisco Unified Communications Manager MIB definition.
Unified CM	Unified CM	Ephemeral	Provide trunk-based SIP services

Table 3: Ports Between Cisco Unified Communications Manager and LDAP Directory

From (Sender)	To (Listener)	Destination Port	Purpose
Unified CM	External Directory	Ephemeral/ TCP	Lightweight Directory Access Protocol (LDAP) query to external directory (Active Directory, Netscape Directory)
External Directory	Unified CM		

Table 4: Web Requests From CCMAAdmin or CCMUser to Cisco Unified Communications Manager

From (Sender)	To (Listener)	Destination Port	Purpose
Browser	Unified CM	80, 8080 / TCP	Hypertext Transport Protocol (HTTP)
Browser	Unified CM	443, 8443 / TCP	Hypertext Transport Protocol over SSL (HTTPS)
Browser or CLI	Unified CM	2355, 2356 / TCP	Log audit events from the CLI and Web applications

Table 5: Web Requests From Cisco Unified Communications Manager to Phone

From (Sender)	To (Listener)	Destination Port	Purpose
Unified CM <ul style="list-style-type: none"> • QRT • RTMT • Find and List Phones page • Phone Configuration page 	Phone	80 / TCP	Hypertext Transport Protocol (HTTP)

Table 6: Signaling, Media, and Other Communication Between Phones and Cisco Unified Communications Manager

From (Sender)	To (Listener)	Destination Port	Purpose
Phone	Unified CM (TFTP)	69, then Ephemeral / UDP	Trivial File Transfer Protocol (TFTP) used to download firmware and configuration files
Phone	Unified CM	8080 / TCP	Phone URLs for XML applications, authentication, directories, services, etc. You can configure these ports on a per-service basis.
Phone	Unified CM	2000 / TCP	Skinny Client Control Protocol (SCCP)
Phone	Unified CM	2443 / TCP	Secure Skinny Client Control Protocol (SCCPS)
Phone	Unified CM	2445 / TCP	Provide trust verification service to SCCPS phones.
Phone	Unified CM (CAPF)	3804 / TCP	Certificate Authority Proxy Function (CAPF) listening port for issuing Locally Significant Certificates (LSCs) to IP phones

From (Sender)	To (Listener)	Destination Port	Purpose
Phone	Unified CM	5060 / TCP and UDP	Session Initiation Protocol (SIP) phone
Unified CM	Phone		
Phone	Unified CM	5061 TCP and UDP	Secure Session Initiation Protocol (SIPS) phone
Unified CM	Phone		
IP VMS	Phone	16384 - 32767 / UDP	Real-Time Protocol (RTP), Secure Real-Time Protocol (SRTP) Note Cisco Unified Communications Manager only uses 24576-32767 although other devices use the full range.
Phone	IP VMS		

Table 7: Signaling, Media, and Other Communication Between Gateways and Cisco Unified Communications Manager

From (Sender)	To (Listener)	Destination Port	Purpose
Gateway	Unified CM	47, 50, 51	Generic Routing Encapsulation (GRE), Encapsulating Security Payload (ESP), Authentication Header (AH). These protocols numbers carry encrypted IPsec traffic. They do not constitute a port as indicated in the column heading.
Unified CM	Gateway		
Gateway	Unified CM	500 / UDP	Internet Key Exchange (IKE) for IP Security protocol (IPsec) establishment
Unified CM	Gateway		
Gateway	Unified CM (TFTP)	69, then Ephemeral / UDP	Trivial File Transfer Protocol (TFTP)
CUCM with Cisco Intercompany Media Engine (CIME) trunk	CIME ASA	1024-65535 / TCP	Port mapping service. Only used in the CIME off-path deployment model.

From (Sender)	To (Listener)	Destination Port	Purpose
Gatekeeper	Unified CM	1719 / UDP	Gatekeeper (H.225) RAS
Gateway	Unified CM	1720 / TCP	H.225 signaling services for H.323 gateways and Intercluster Trunk (ICT)
Unified CM	Gateway		
Gateway	Unified CM	Ephemeral / TCP	H.225 signaling services on gatekeeper-controlled trunk
Unified CM	Gateway		
Gateway	Unified CM	Ephemeral / TCP	H.245 signaling services for establishing voice, video, and data
Unified CM	Gateway		
Gateway	Unified CM	2000 / TCP	Skinny Client Control Protocol (SCCP)
Gateway	Unified CM	2001 / TCP	Upgrade port for 6608 gateways with Cisco Unified CM deployments
Gateway	Unified CM	2002 / TCP	Upgrade port for 6624 gateways with Cisco Unified CM deployments
Gateway	Unified CM	2427 / UDP	Media Gateway Control Protocol (MGCP) gateway control
Gateway	Unified CM	2428 / TCP	Media Gateway Control Protocol (MGCP) backhaul
--	--	4000 - 4005 / TCP	These ports are used as phantom Real-Time Transport Protocol (RTP) and Real-Time Transport Control Protocol (RTCP) ports for audio, video and data channel when Cisco Unified CM does not have ports for these media.
Gateway	Unified CM	5060 / TCP and UDP	Session Initiation Protocol (SIP) gateway and Intercluster Trunk (ICT)
Unified CM	Gateway		

From (Sender)	To (Listener)	Destination Port	Purpose
Gateway	Unified CM	5061 / TCP and UDP	Secure Session Initiation Protocol (SIPS) gateway and Intercluster Trunk (ICT)
Unified CM	Gateway		
Gateway	Unified CM	16384 - 32767 / UDP	Real-Time Protocol (RTP), Secure Real-Time Protocol (SRTP) Note Cisco Unified Communications Manager only uses 24576-32767 although other devices use the full range.
Unified CM	Gateway		

Table 8: Communication Between Applications and Cisco Unified Communications Manager

From (Sender)	To (Listener)	Destination Port	Purpose
CTL Client	Unified CM CTL Provider	2444 / TCP	Certificate Trust List (CTL) provider listening service in Cisco Unified Communications Manager
Cisco Unified Communications App	Unified CM	2748 / TCP	CTI application server
Cisco Unified Communications App	Unified CM	2749 / TCP	TLS connection between CTI applications (JTAPI/TSP) and CTIManager
Cisco Unified Communications App	Unified CM	2789 / TCP	JTAPI application server
Unified CM Assistant Console	Unified CM	2912 / TCP	Cisco Unified Communications Manager Assistant server (formerly IPMA)
Unified CM Attendant Console	Unified CM	1103 -1129 / TCP	Cisco Unified Communications Manager Attendant Console (AC) JAVA RMI Registry server

From (Sender)	To (Listener)	Destination Port	Purpose
Unified CM Attendant Console	Unified CM	1101 / TCP	RMI server sends RMI callback messages to clients on these ports.
Unified CM Attendant Console	Unified CM	1102 / TCP	Attendant Console (AC) RMI server bind port -- RMI server sends RMI messages on these ports.
Unified CM Attendant Console	Unified CM	3223 / UDP	Cisco Unified Communications Manager Attendant Console (AC) server line state port receives ping and registration message from, and sends line states to, the attendant console server.
Unified CM Attendant Console	Unified CM	3224 / UDP	Cisco Unified Communications Manager Attendant Console (AC) clients register with the AC server for line and device state information.
Unified CM Attendant Console	Unified CM	4321 / UDP	Cisco Unified Communications Manager Attendant Console (AC) clients register to the AC server for call control.
Unified CM with SAF/CCD	IOS Router running SAF image	5050 / TCP	Multi-Service IOS Router running EIGRP/SAF Protocol.
Unified CM	Cisco Intercompany Media Engine (IME) Server	5620 / TCP Cisco recommends a value of 5620 for this port, but you can change the value by executing the add ime vapserver or set ime vapserver port CLI command on the Cisco IME server.	VAP protocol used to communicate to the Cisco Intercompany Media Engine server.

From (Sender)	To (Listener)	Destination Port	Purpose
Cisco Unified Communications App	Unified CM	8443 / TCP	AXL / SOAP API for programmatic reads from or writes to the Cisco Unified Communications Manager database that third parties such as billing or telephony management applications use.

Table 9: Communication Between CTL Client and Firewalls

From (Sender)	To (Listener)	Destination Port	Purpose
CTL Client	TLS Proxy Server	2444 / TCP	Certificate Trust List (CTL) provider listening service in an ASA firewall

Table 10: Special Ports on HP Servers

From (Sender)	To (Listener)	Destination Port	Purpose
Endpoint	HP SIM	2301 / TCP	HTTP port to HP agent
Endpoint	HP SIM	2381 / TCP	HTTPS port to HP agent
Endpoint	Compaq Management Agent	25375, 25376, 25393 / UDP	COMPAQ Management Agent extension (cmaX)
Endpoint	HP SIM	50000 - 50004 / TCP	HTTPS port to HP SIM

Glossary

AXL / SOAP

Cisco Unified Communications XML Layer / Simple Object Access Protocol – API that applications use to read from or write to the Cisco Unified Communications Manager database.

CAPF

Certificate Authority Proxy Function – Used to load X.509 digital certificates into IP phones.

CDLM

Cisco Database Layer Monitor – Used to synchronize the database with what is running in active memory.

CTI

Computer Telephony Integration—Provides a link between telephone systems and computers to facilitate incoming and outgoing call handling and control; the physical link between a telephone and server.

CTL Client

Certificate Trust List Client—Application that creates the Certificate Trust List that gets loaded into IP phones. This plug-in comes with Cisco Unified Communications Manager and can be run on any computer that has IP connectivity to all Cisco Unified Communications Managers in the cluster and has a USB port.

DRF

Disaster Recovery Framework

Ephemeral Ports

In virtually all cases, source ports are ephemeral, meaning random within a specified range. When an outgoing request is made, the application solicits the host device for a port from its ephemeral pool. In a few cases, the destination port is also ephemeral, meaning that both the source and destination ports are random.

JTAPI

Java Telephony Application Program Interface—Sun Microsystems telephony programming interface for Java. It provides a set of classes and interfaces that provide access to call control and telephony device control as well as media and administrative services.

LDAP

Lightweight Directory Access Protocol—Used to validate user credentials against the designated directory service.

LDAPS

Lightweight Directory Access Protocol over TLS/SSL—Used to validate user credentials against the designated directory service.

IP VMS

Cisco IP Voice Media Streaming Application—Used for music on hold, annunciator, conference bridge, media termination point (MTP), and so on.

RIS

Real-Time Information Services database—Used by the Real-Time Monitoring Tool (RTMT) in the Serviceability application.

RTMT

Real-Time Monitoring Tool

SDL

Signal Distribution Layer Link—Used for intracluster communications.

SOAP

Simple Object Access Protocol

TCTS

Trace Collection Tool Service—The backend service for RTMT Trace and Log Central (TLC)

TFTP

Trivial File Transfer Protocol—Used to load firmware and configurations into phones, gateways, and so on.

Tomcat

Web server

References

Firewall application inspection guides

ASA Series reference information

http://www.cisco.com/en/US/products/ps6120/tsd_products_support_series_home.html

PIX 6.3 Application Inspection Configuration Guide

<http://www.cisco.com/en/US/docs/security/pix/pix63/configuration/guide/fixup.html>

PIX 7.1 Application Inspection Configuration Guide

<http://www.cisco.com/en/US/docs/security/asa/asa71/configuration/guide/inspect.html>

FWSM 3.1 Application Inspection Configuration Guide

http://www.cisco.com/en/US/docs/security/fwsm/fwsm31/configuration/guide/inspct_f.html

IETF TCP/UDP port assignment list

Internet Assigned Numbers Authority (IANA) IETF assigned Port List

<http://www.iana.org/assignments/port-numbers>

IP telephony configuration and port utilization guides

Cisco CRS 4.0 (IP IVR and IPCC Express) Port Utilization Guide

http://www.cisco.com/en/US/products/sw/custcosw/ps1846/products_installation_and_configuration_guides_list.html

Port Utilization Guide for Cisco ICM/IPCC Enterprise and Hosted Editions

http://www.cisco.com/en/US/products/sw/custcosw/ps1001/products_installation_and_configuration_guides_list.html

Cisco Unified Communications Manager Express Security Guide to Best Practices

http://www.cisco.com/en/US/netsol/ns340/ns394/ns165/ns391/networking_solutions_design_guidance09186a00801f8e30.html

Cisco Unity Express Security Guide to Best Practices

http://www.cisco.com/en/US/netsol/ns340/ns394/ns165/ns391/networking_solutions_design_guidance09186a00801f8e31.html#wp41149

VMware port assignment list

[TCP and UDP Ports for vCenter Server, ESX hosts, and Other Network Components Management Access](#)