



# Cisco Unified Communications Manager TCP and UDP Port Usage

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This chapter provides a list of the TCP and UDP ports that Cisco Unified Communications Manager uses for intracluster connections and for communication with external applications or devices. You will also find important information for the configuration of firewalls, Access Control Lists (ACLs), and quality of service (QoS) on a network when an IP Communications solution is implemented.

- [Cisco Unified Communications Manager TCP and UDP Port Usage Overview, on page 1](#)
- [Port Descriptions, on page 3](#)
- [Port References, on page 16](#)

## Cisco Unified Communications Manager TCP and UDP Port Usage Overview

Cisco Unified Communications Manager TCP and UDP ports are organized into the following categories:

- Intracluster Ports Between Cisco Unified Communications Manager Servers
- Common Service Ports
- Ports Between Cisco Unified Communications Manager and LDAP Directory
- Web Requests From CCMAdmin or CCMUser to Cisco Unified Communications Manager
- Web Requests From Cisco Unified Communications Manager to Phone
- Signaling, Media, and Other Communication Between Phones and Cisco Unified Communications Manager
- Signaling, Media, and Other Communication Between Gateways and Cisco Unified Communications Manager
- Communication Between Applications and Cisco Unified Communications Manager
- Communication Between CTL Client and Firewalls
- Special Ports on HP Servers

See “Port Descriptions” for port details in each of the above categories.



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**Note** Cisco has not verified all possible configuration scenarios for these ports. If you are having configuration problems using this list, contact Cisco technical support for assistance.

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Port references apply specifically to Cisco Unified Communications Manager. Some ports change from one release to another, and future releases may introduce new ports. Therefore, make sure that you are using the correct version of this document for the version of Cisco Unified Communications Manager that is installed.

While virtually all protocols are bidirectional, directionality from the session originator perspective is presumed. In some cases, the administrator can manually change the default port numbers, though Cisco does not recommend this as a best practice. Be aware that Cisco Unified Communications Manager opens several ports strictly for internal use.

Installing Cisco Unified Communications Manager software automatically installs the following network services for serviceability and activates them by default. Refer to “Intracluster Ports Between Cisco Unified Communications Manager Servers” for details:

- Cisco Log Partition Monitoring (To monitor and purge the common partition. This uses no custom common port.)
- Cisco Trace Collection Service (TCTS port usage)
- Cisco RIS Data Collector (RIS server port usage)
- Cisco AMC Service (AMC port usage)

Configuration of firewalls, ACLs, or QoS will vary depending on topology, placement of telephony devices and services relative to the placement of network security devices, and which applications and telephony extensions are in use. Also, bear in mind that ACLs vary in format with different devices and versions.



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**Note** You can also configure Multicast Music on Hold (MOH) ports in Cisco Unified Communications Manager. Port values for multicast MOH are not provided because the administrator specifies the actual port values.

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**Note** The ephemeral port range for the system is 32768 to 61000. For more information, see <http://www.cisco.com/c/en/us/support/security/asa-5500-series-next-generation-firewalls/tsd-products-support-series-home.html>.

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**Note** Make sure that you configure your firewall so that connections to port 22 are open, and are not throttled. During the installation of IM and Presence subscriber nodes, multiple connections to the Cisco Unified Communications Manager publisher node are opened in quick succession. Throttling these connections could lead to a failed installation.

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# Port Descriptions

## Intracuster Ports Between Cisco Unified Communications Manager Servers

*Table 1: Intracuster Ports Between Cisco Unified Communications Manager Servers*

From (Sender)	To (Listener)	Destination Port	Purpose
Endpoint	Unified Communications Manager	514 / UDP	System logging service
Unified Communications Manager	RTMT	1090, 1099 / TCP	Cisco AMC Service for RTMT performance monitors, data collection, logging, and alerting
Unified Communications Manager (DB)	Unified Communications Manager (DB)	1500, 1501 / TCP	Database connection (1501 / TCP is the secondary connection)
Unified Communications Manager (DB)	Unified Communications Manager (DB)	1510 / TCP	CAR IDS DB. CAR IDS engine listens on waiting for connection requests from the clients.
Unified Communications Manager (DB)	Unified Communications Manager (DB)	1511 / TCP	CAR IDS DB. An alternate port used to bring up a second instance of CAR IDS during upgrade.
Unified Communications Manager (DB)	Unified Communications Manager (DB)	1515 / TCP	Database replication between nodes during installation
Cisco Extended Functions (QRT)	Unified Communications Manager (DB)	2552 / TCP	Allows subscribers to receive Cisco Unified Communications Manager database change notification
Unified Communications Manager	Unified Communications Manager	2551 / TCP	Intracuster communication between Cisco Extended Services for Active/Backup determination
Unified Communications Manager (RIS)	Unified Communications Manager (RIS)	2555 / TCP	Real-time Information Services (RIS) database server

## Intracuster Ports Between Cisco Unified Communications Manager Servers

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager (RTMT/AMC/SOAP)	Unified Communications Manager (RIS)	2556 / TCP	Real-time Information Services (RIS) database client for Cisco RIS
Unified Communications Manager (DRS)	Unified Communications Manager (DRS)	4040 / TCP	DRS Master Agent
Unified Communications Manager (Tomcat)	Unified Communications Manager (SOAP)	5001/TCP	This port is used by SOAP monitor for Real Time Monitoring Service.
Unified Communications Manager (Tomcat)	Unified Communications Manager (SOAP)	5002/TCP	This port is used by SOAP monitor for Performance Monitor Service.
Unified Communications Manager (Tomcat)	Unified Communications Manager (SOAP)	5003/TCP	This port is used by SOAP monitor for Control Center Service.
Unified Communications Manager (Tomcat)	Unified Communications Manager (SOAP)	5004/TCP	This port is used by SOAP monitor for Log Collection Service.
Standard CCM Admin Users / Admin	Unified Communications Manager	5005 / TCP	This port is used by SOAP CDROnDemand2 services
Unified Communications Manager (Tomcat)	Unified Communications Manager (SOAP)	5007 / TCP	SOAP monitor
Unified Communications Manager (RTMT)	Unified Communications Manager (TCTS)	Ephemeral / TCP	Cisco Trace Collection Tool Service (TCTS) -- the back end service for RTMT Trace and Log Central (TLC)
Unified Communications Manager (Tomcat)	Unified Communications Manager (TCTS)	7000, 7001, 7002 / TCP	This port is used for communication between Cisco Trace Collection Tool Service and Cisco Trace Collection servlet.
Unified Communications Manager (DB)	Unified Communications Manager (CDLM)	8001 / TCP	Client database change notification
Unified Communications Manager (SDL)	Unified Communications Manager (SDL)	8002 / TCP	Intracuster communication service
Unified Communications Manager (SDL)	Unified Communications Manager (SDL)	8003 / TCP	Intracuster communication service (to CTI)

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager	CMI Manager	8004 / TCP	Intracluster communication between Cisco Unified Communications Manager and CMI Manager
Unified Communications Manager (Tomcat)	Unified Communications Manager (Tomcat)	8005 / TCP	Internal listening port used by Tomcat shutdown scripts
Unified Communications Manager (Tomcat)	Unified Communications Manager (Tomcat)	8080 / TCP	Communication between servers used for diagnostic tests
Gateway	Unified Communications Manager	8090	HTTP Port for communication between CuCM and GW (Cayuga interface) for Gateway Recording feature.
Unified Communications Manager	Gateway		
Unified Communications Manager (IPSec)	Unified Communications Manager (IPSec)	8500 / TCP and UDP	Intracluster replication of system data by IPSec Cluster Manager
Unified Communications Manager (RIS)	Unified Communications Manager (RIS)	8888 - 8889 / TCP	RIS Service Manager status request and reply
Location Bandwidth Manager (LBM)	Location Bandwidth Manager (LBM)	9004 / TCP	Intracluster communication between LBMs

## Common Service Ports

**Table 2: Common Service Ports**

From (Sender)	To (Listener)	Destination Port	Purpose
Endpoint	Unified Communications Manager	7	Internet Control Message Protocol (ICMP) This protocol number carries echo-related traffic. It does not constitute a port as indicated in the column heading.
Unified Communications Manager	Endpoint		

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager (DRS, CDR)	SFTP server	22 / TCP	Send the backup data to SFTP server. (DRS Local Agent)  Send the CDR data to SFTP server.
Endpoint	Unified Communications Manager (DHCP Server)	67 / UDP	Cisco Unified Communications Manager acting as a DHCP server  <b>Note</b> Cisco does not recommend running DHCP server on Cisco Unified Communications Manager.
Unified Communications Manager	DHCP Server	68 / UDP	Cisco Unified Communications Manager acting as a DHCP client  <b>Note</b> Cisco does not recommend running DHCP client on Cisco Unified Communications Manager. Configure Cisco Unified Communications Manager with static IP addresses instead.)
Endpoint or Gateway	Unified Communications Manager	69, 6969, then Ephemeral / UDP	Trivial File Transfer Protocol (TFTP) service to phones and gateways
Endpoint or Gateway	Unified Communications Manager	6970 / TCP	Trivial File Transfer Protocol (TFTP) between master and proxy servers.  HTTP service from the TFTP server to phones and gateways.

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager	NTP Server	123 / UDP	Network Time Protocol (NTP)
SNMP Server	Unified Communications Manager	161 / UDP	SNMP service response (requests from management applications)
CUCM Server SNMP Master Agent application	SNMP trap destination	162 / UDP	SNMP traps
SNMP Server	Unified Communications Manager	199 / TCP	Native SNMP agent listening port for SMUX support
Unified Communications Manager	DHCP Server	546 / UDP	DHCPv6. DHCP port for IPv6.
Unified Communications Manager Serviceability	Location Bandwidth Manager (LBM)	5546 / TCP	Enhanced Location CAC Serviceability
Unified Communications Manager	Location Bandwidth Manager (LBM)	5547 / TCP	Call Admission requests and bandwidth deductions
Unified Communications Manager	Unified Communications Manager	6161 / UDP	Used for communication between Master Agent and Native Agent to process Native agent MIB requests
Unified Communications Manager	Unified Communications Manager	6162 / UDP	Used for communication between Master Agent and Native Agent to forward notifications generated from Native Agent
Centralized TFTP	Alternate TFTP	6970 / TCP	Centralized TFTP File Locator Service
Unified Communications Manager	Unified Communications Manager	7161 / TCP	Used for communication between SNMP Master Agent and subagents
SNMP Server	Unified Communications Manager	7999 / TCP	Cisco Discovery Protocol (CDP) agent communicates with CDP executable
Endpoint	Unified Communications Manager	8443 / TCP	Used for Cisco User Data Services (UDS) requests

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager	Unified Communications Manager	9050 / TCP	Service CRS requests through the TAPS residing on Cisco Unified Communications Manager
Unified Communications Manager	Unified Communications Manager	61441 / UDP	Cisco Unified Communications Manager applications send out alarms to this port through UDP. Cisco Unified Communications Manager MIB agent listens on this port and generates SNMP traps per Cisco Unified Communications Manager MIB definition.
Unified Communications Manager	Unified Communications Manager	5060, 5061 / TCP	Provide trunk-based SIP services
Unified Communications Manager	Unified Communications Manager	7501	Used by Intercluster Lookup Service (ILS) for certificate based authentication.
Unified Communications Manager	Unified Communications Manager	7502	Used by ILS for password based authentication.

## Ports Between Cisco Unified Communications Manager and LDAP Directory

*Table 3: Ports Between Cisco Unified Communications Manager and LDAP Directory*

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager	External Directory	389, 636, 3268, 3269 / TCP	Lightweight Directory Access Protocol (LDAP) query to external directory
External Directory	Unified Communications Manager	Ephemeral	(Active Directory, Netscape Directory)



## Web Requests From CCMAAdmin or CCMUser to Cisco Unified Communications Manager

*Table 4: Web Requests From CCMAAdmin or CCMUser to Cisco Unified Communications Manager*

From (Sender)	To (Listener)	Destination Port	Purpose
Browser	Unified Communications Manager	80, 8080 / TCP	Hypertext Transport Protocol (HTTP)
Browser	Unified Communications Manager	443, 8443 / TCP	Hypertext Transport Protocol over SSL (HTTPS)

## Web Requests From Cisco Unified Communications Manager to Phone

*Table 5: Web Requests From Cisco Unified Communications Manager to Phone*

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager <ul style="list-style-type: none"> <li>• QRT</li> <li>• RTMT</li> <li>• Find and List Phones page</li> <li>• Phone Configuration page</li> </ul>	Phone	80 / TCP	Hypertext Transport Protocol (HTTP)

## Signaling, Media, and Other Communication Between Phones and Cisco Unified Communications Manager

*Table 6: Signaling, Media, and Other Communication Between Phones and Cisco Unified Communications Manager*

From (Sender)	To (Listener)	Destination Port	Purpose
Phone	Unified Communications Manager (TFTP)	69, then Ephemeral / UDP	Trivial File Transfer Protocol (TFTP) used to download firmware and configuration files
Phone	Unified Communications Manager	2000 / TCP	Skinny Client Control Protocol (SCCP)

From (Sender)	To (Listener)	Destination Port	Purpose
Phone	Unified Communications Manager	2443 / TCP	Secure Skinny Client Control Protocol (SCCPS)
Phone	Unified Communications Manager	2445 / TCP	Provide trust verification service to endpoints.
Phone	Unified Communications Manager (CAPF)	3804 / TCP	Certificate Authority Proxy Function (CAPF) listening port for issuing Locally Significant Certificates (LSCs) to IP phones
Phone	Unified Communications Manager	5060 / TCP and UDP	Session Initiation Protocol (SIP) phone
Unified Communications Manager	Phone		
Phone	Unified Communications Manager	5061 TCP	Secure Session Initiation Protocol (SIPS) phone
Unified Communications Manager	Phone		
Phone	Unified Communications Manager (TFTP)	6970 TCP	HTTP-based download of firmware and configuration files
Phone	Unified Communications Manager	8080 / TCP	Phone URLs for XML applications, authentication, directories, services, etc. You can configure these ports on a per-service basis.
IP VMS	Phone	16384 - 32767 / UDP	Real-Time Protocol (RTP), Secure Real-Time Protocol (SRTP)
Phone	IP VMS		
			<b>Note</b> Cisco Unified Communications Manager only uses 24576-32767 although other devices use the full range.

## Signaling, Media, and Other Communication Between Gateways and Cisco Unified Communications Manager

*Table 7: Signaling, Media, and Other Communication Between Gateways and Cisco Unified Communications Manager*

From (Sender)	To (Listener)	Destination Port	Purpose
Gateway	Unified Communications Manager	47, 50, 51	Generic Routing Encapsulation (GRE), Encapsulating Security Payload (ESP), Authentication Header (AH). These protocols numbers carry encrypted IPsec traffic. They do not constitute a port as indicated in the column heading.
Unified Communications Manager	Gateway		
Gateway	Unified Communications Manager	500 / UDP	Internet Key Exchange (IKE) for IP Security protocol (IPSec) establishment
Unified Communications Manager	Gateway		
Gateway	Unified Communications Manager (TFTP)	69, then Ephemeral / UDP	Trivial File Transfer Protocol (TFTP)
Unified Communications Manager with Cisco Intercompany Media Engine (CIME) trunk	CIME ASA	1024-65535 / TCP	Port mapping service. Only used in the CIME off-path deployment model.
Gatekeeper	Unified Communications Manager	1719 / UDP	Gatekeeper (H.225) RAS
Gateway	Unified Communications Manager	1720 / TCP	H.225 signaling services for H.323 gateways and Intercluster Trunk (ICT)
Unified Communications Manager	Gateway		
Gateway	Unified Communications Manager	Ephemeral / TCP	H.225 signaling services on gatekeeper-controlled trunk
Unified Communications Manager	Gateway		

From (Sender)	To (Listener)	Destination Port	Purpose
Gateway	Unified Communications Manager	Ephemeral / TCP	H.245 signaling services for establishing voice, video, and data
Unified Communications Manager	Gateway		<p><b>Note</b> The H.245 port used by the remote system depends on the type of gateway.</p> <p>For IOS gateways, the H.245 port range is from 11000 to 65535.</p>
Gateway	Unified Communications Manager	2000 / TCP	Skinny Client Control Protocol (SCCP)
Gateway	Unified Communications Manager	2001 / TCP	Upgrade port for 6608 gateways with Cisco Unified Communications Manager deployments
Gateway	Unified Communications Manager	2002 / TCP	Upgrade port for 6624 gateways with Cisco Unified Communications Manager deployments
Gateway	Unified Communications Manager	2427 / UDP	Media Gateway Control Protocol (MGCP) gateway control
Gateway	Unified Communications Manager	2428 / TCP	Media Gateway Control Protocol (MGCP) backhaul
--	--	4000 - 4005 / TCP	These ports are used as phantom Real-Time Transport Protocol (RTP) and Real-Time Transport Control Protocol (RTCP) ports for audio, video and data channel when Cisco Unified Communications Manager does not have ports for these media.

From (Sender)	To (Listener)	Destination Port	Purpose
Gateway	Unified Communications Manager	5060 / TCP and UDP	Session Initiation Protocol (SIP) gateway and Intercluster Trunk (ICT)
Unified Communications Manager	Gateway		
Gateway	Unified Communications Manager	5061 / TCP	Secure Session Initiation Protocol (SIPS) gateway and Intercluster Trunk (ICT)
Unified Communications Manager	Gateway		
Gateway	Unified Communications Manager	16384 - 32767 / UDP	Real-Time Protocol (RTP), Secure Real-Time Protocol (SRTP)  <b>Note</b> Cisco Unified Communications Manager only uses 24576-32767 although other devices use the full range.
Unified Communications Manager	Gateway		

## Communication Between Applications and Cisco Unified Communications Manager

*Table 8: Communication Between Applications and Cisco Unified Communications Manager*

From (Sender)	To (Listener)	Destination Port	Purpose
CTL Client	Unified Communications Manager CTL Provider	2444 / TCP	Certificate Trust List (CTL) provider listening service in Cisco Unified Communications Manager
Cisco Unified Communications App	Unified Communications Manager	2748 / TCP	CTI application server
Cisco Unified Communications App	Unified Communications Manager	2749 / TCP	TLS connection between CTI applications (JTAPI/TSP) and CTIManager
Cisco Unified Communications App	Unified Communications Manager	2789 / TCP	JTAPI application server

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager Assistant Console	Unified Communications Manager	2912 / TCP	Cisco Unified Communications Manager Assistant server (formerly IPMA)
Unified Communications Manager Attendant Console	Unified Communications Manager	1103 -1129 / TCP	Cisco Unified Communications Manager Attendant Console (AC) JAVA RMI Registry server
Unified Communications Manager Attendant Console	Unified Communications Manager	1101 / TCP	RMI server sends RMI callback messages to clients on these ports.
Unified Communications Manager Attendant Console	Unified Communications Manager	1102 / TCP	Attendant Console (AC) RMI server bind port -- RMI server sends RMI messages on these ports.
Unified Communications Manager Attendant Console	Unified Communications Manager	3223 / UDP	Cisco Unified Communications Manager Attendant Console (AC) server line state port receives ping and registration message from, and sends line states to, the attendant console server.
Unified Communications Manager Attendant Console	Unified Communications Manager	3224 / UDP	Cisco Unified Communications Manager Attendant Console (AC) clients register with the AC server for line and device state information.
Unified Communications Manager Attendant Console	Unified Communications Manager	4321 / UDP	Cisco Unified Communications Manager Attendant Console (AC) clients register to the AC server for call control.
Unified Communications Manager with SAF/CCD	IOS Router running SAF image	5050 / TCP	Multi-Service IOS Router running EIGRP/SAF Protocol.

From (Sender)	To (Listener)	Destination Port	Purpose
Unified Communications Manager	Cisco Intercompany Media Engine (IME) Server	5620 / TCP Cisco recommends a value of 5620 for this port, but you can change the value by executing the add ime vapserver or set ime vapserver port CLI command on the Cisco IME server.	VAP protocol used to communicate to the Cisco Intercompany Media Engine server.
Cisco Unified Communications App	Unified Communications Manager	8443 / TCP	AXL / SOAP API for programmatic reads from or writes to the Cisco Unified Communications Manager database that third parties such as billing or telephony management applications use.

## Communication Between CTL Client and Firewalls

*Table 9: Communication Between CTL Client and Firewalls*

From (Sender)	To (Listener)	Destination Port	Purpose
CTL Client	TLS Proxy Server	2444 / TCP	Certificate Trust List (CTL) provider listening service in an ASA firewall

## Special Ports on HP Servers

*Table 10: Special Ports on HP Servers*

From (Sender)	To (Listener)	Destination Port	Purpose
Endpoint	HP SIM	2301 / TCP	HTTP port to HP agent
Endpoint	HP SIM	2381 / TCP	HTTPS port to HP agent
Endpoint	Compaq Management Agent	25375, 25376, 25393 / UDP	COMPAQ Management Agent extension (cmaX)
Endpoint	HP SIM	50000 - 50004 / TCP	HTTPS port to HP SIM

# Port References

## Firewall Application Inspection Guides

ASA Series reference information

<http://www.cisco.com/c/en/us/support/security/asa-5500-series-next-generation-firewalls/tsd-products-support-series-home.html>

PIX Application Inspection Configuration Guides

<http://www.cisco.com/c/en/us/support/security/pix-firewall-software/products-installation-and-configuration-guides-list.html>

FWSM 3.1 Application Inspection Configuration Guide

[http://www-author.cisco.com/c/en/us/td/docs/security/fwsm/fwsm31/configuration/guide/fwsm\\_cfg/inspct\\_f.html](http://www-author.cisco.com/c/en/us/td/docs/security/fwsm/fwsm31/configuration/guide/fwsm_cfg/inspct_f.html)

## IETF TCP/UDP Port Assignment List

Internet Assigned Numbers Authority (IANA) IETF assigned Port List

<http://www.iana.org/assignments/port-numbers>

## IP Telephony Configuration and Port Utilization Guides

Cisco CRS 4.0 (IP IVR and IPCC Express) Port Utilization Guide

[http://www.cisco.com/en/US/products/sw/custcosw/ps1846/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/custcosw/ps1846/products_installation_and_configuration_guides_list.html)

Port Utilization Guide for Cisco ICM/IPCC Enterprise and Hosted Editions

[http://www.cisco.com/en/US/products/sw/custcosw/ps1001/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/custcosw/ps1001/products_installation_and_configuration_guides_list.html)

Cisco Unified Communications Manager Express Security Guide to Best Practices

[http://www.cisco.com/en/US/netsol/ns340/ns394/ns165/ns391/networking\\_solutions\\_design\\_guidance09186a00801f8e30.html](http://www.cisco.com/en/US/netsol/ns340/ns394/ns165/ns391/networking_solutions_design_guidance09186a00801f8e30.html)

Cisco Unity Express Security Guide to Best Practices

[http://www.cisco.com/en/US/netsol/ns340/ns394/ns165/ns391/networking\\_solutions\\_design\\_guidance09186a00801f8e31.htm#wp41149](http://www.cisco.com/en/US/netsol/ns340/ns394/ns165/ns391/networking_solutions_design_guidance09186a00801f8e31.htm#wp41149)

## VMware Port Assignment List

[TCP and UDP Ports for vCenter Server, ESX hosts, and Other Network Components Management Access](#)