

# IM and Presence Service Configuration for SIP Federation

This section provides information on IM and Presence Service Configuration for SIP Federation.

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# **Add a SIP Federated Domain**

**Note** SIP federation and Remote Call Control (RCC) do not work together on the same IM and Presence Service cluster. This is because for SIP federation a user cannot be licensed for both Cisco IM and Presence Service and Microsoft Lync/S4B, but for RCC a user must be licensed for Cisco IM and Presence Service and Microsoft Lync/S4b at the same time.

When you configure a federated domain entry, the IM and Presence Service automatically adds the incoming ACL for the federated domain entry. You can see the incoming ACL associated with a federated domain on the **Cisco Unified CM IM and Presence Administration** user interface, but you cannot modify or delete it. You can only delete the incoming ACL when you delete the (associated) federated domain entry.

### Procedure

 Step 1
 Log in to the Cisco Unified CM IM and Presence Administration user interface. Choose Presence > Inter

 Domain Federation > SIP Federation.

- Step 2 Click Add New.
- **Step 3** Enter the federated domain name in the Domain Name field.

Step 4	Enter a description that identifies the federated domain in the Description field. This text string is displayed to the user in the Cisco Jabber Release 8.x privacy preferences available from the Manage Domains tab. Therefore make sure you enter a domain name that is easily-recognizable to the user.
Step 5	Choose Inter-domain to Lync/S4B
Step 6	If you are configuring federation with Microsoft, ensure that the check box for <b>Direct Federation</b> is unchecked.
Step 7	Click Save.
Step 8	After you add, edit, or delete a SIP federated domain, restart the Cisco XCP Router. Log in to the <b>Cisco</b> <b>Unified IM and Presence Serviceability</b> user interface. Choose <b>Tools</b> > <b>Control Center - Network Services</b> When you restart Cisco XCP Router, this causes a restart of all XCP services on the IM and Presence Service.

## **Routing Configuration on IM and Presence Service**

This section explains the concept of Routing Configuration on IM and Presence Service.

### **DNS Configuration for SIP Federation**

In the local IM and Presence Service enterprise, IM and Presence Service must publish a DNS SRV record for each local IM and Presence Service domain so that other domains can discover the IM and Presence Service node through DNS SRV. Each of the DNS SRV records must resolve to the same public IP address.

The Microsoft enterprise deployment requires the IM and Presence Service to publish a DNS SRV record for the IM and Presence Service domain because you configure the IM and Presence Service as a Public IM Provider on the Access Edge server.

In the IM and Presence Service enterprise deployment, you need to configure a DNS SRV record that points to \_sipfederationtls.\_tcp.*imp\_domain* over port 5061where *imp\_domain* is the name of the IM and Presence Service domain. This DNS SRV should point to the public FQDN of the routing IM and Presence Service. This FQDN must be publicly resolvable.

In order for the IM and Presence Service to discover the external domain, a DNS SRV record must exist in the DNS server of the external domain that points to the FQDN of the external interface of the external domain.



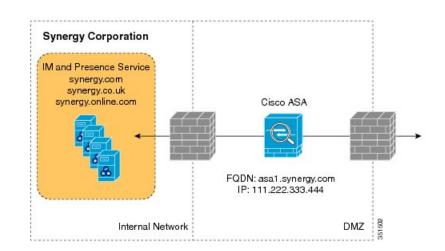
**Tip** Use this sequence of commands for performing a DNS SRV lookup:

#### nslookupset type=srv \_sipfederationtls.\_tcp.domain

If the IM and Presence Service cannot resolve the external enterprise through a public DNS lookup, you must configure static routes in your deployment.

#### SIP DNS SRVs in an Interdomain Federation Deployment

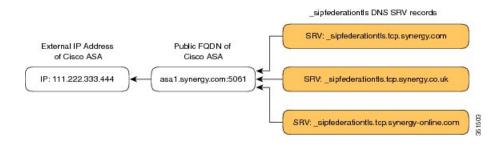
In the following example, multiple local domains must all resolve to the same Public FQDN and a DNS SRV record must be published for each domain that is hosted in the IM and Presence Service deployment. The following figure shows an example interdomain federation deployment with three local domains. You must publish a \_sipfederationtls DNS SRV record for each domain.



#### Figure 1: Multiple Domains in a SIP-Based Federated Interdomain Deployment

Each DNS SRV record must resolve to the FQDN of the external (public) IP address of the Cisco Expressway-C that is deployed in the DMZ (port 5061), as shown in the following figure.

#### Figure 2: SIP DNS SRV Resolving to FQDN of the Cisco Expressway-C



#### **Related Topic**

Configure Static Routes Using TLS, on page 3

### **Configure Static Routes Using TLS**

**Note** Static route configuration is only applicable to SIP federation.

If the IM and Presence Service node cannot discover the external domain using DNS SRV, you must configure a static route on IM and Presence Service that points to the external interface of the external domain.

#### Procedure

Step 1 Log in to the Cisco Unified CM IM and Presence Administration user interface. Choose Presence > Routing > Static Routes.

**Step 2** Configure the static route parameters as follows:

- The destination pattern value must be configured such that the external enterprise domain is reversed. For example if the domain is "domaina.com" then the Destination Pattern value must be ".com.domaina.\*".
- The Next Hop value is the FQDN or IP address of the external Access Edge for federation with a Microsoft server.
- The Next Hop Port number is 5061.
- The Route Type value is **domain**.
- The Protocol Type is **TLS**.
- Step 3 Click Save.

## **Configure Federation Routing Parameters**

#### Before you begin

Use this procedure if you need to reset the Federation routing parameter. By default, this parameter is set at installation to the FQDN of the publisher node automatically. The IM and Presence Service passes this value to each subscriber node.

#### Procedure

- Step 1
   Log in to the Cisco Unified CM IM and Presence Administration user interface. Choose System > Service Parameters.
- **Step 2** Choose the IM and Presence Service node from the Server drop-down list.
- Step 3 From the Service drop-down, choose Cisco SIP Proxy.
- Step 4In the Federation Routing Parameters (Clusterwide) section, enter a public FQDN value for the Federation<br/>Routing IM and Presence FQDN and click Save.

Note	-	DN value must correspond to the _sipfederationtls entry in the public DNS for and Presence Service domain. For example:		
	• If the presence server FQDN is impl.cisco.com and the DNS SRV is _sipinternaltlstcp.cisco.com (pointing to FQDN impl-public.cisco.com), the Federation Routing FQDN can be impl-public.cisco.com.			
	• If the presence server FQDN is impl.cisco.com and the DNS SRV is _sipinternaltlstcp.extcisco.com(impl-public.ciscoext.com), the Federation Routing FQDN can be impl-public.ciscoext.com.			
	Note	This parameter does not apply for federation where there is a firewall (ASA) with TLS Proxy between the presence server and Lync Server and where the <b>Direct Federation</b> check box is checked under <b>Presence</b> > <b>Inter-domain federation</b> > <b>SIP Federation</b> .		
	• If you as	sign users to the routing IM and Presence Service node, this FQDN value cannot		

be the same as the actual FQDN of the routing IM and Presence Service node.

#### What to do next

If you changed the Federation Routing FQDN parameter on the IM and Presence Service, restart the Cisco XCP Router. Log in to the **Cisco Unified Serviceability** user interface, choose **Tools** > **Control Center - Network Services in Cisco Unified Serviceability**.

When you restart Cisco XCP Router, this causes a restart of all XCP services on the IM and Presence Service.

### **Configuration of Security Settings on IM and Presence Service**



te This procedure is only applicable if you do not have Cisco Expressway-C in your federation deployment, for example, if you deploy federation within your enterprise and you want a secure TLS connection.

Note

Microsoft Lync does not support EC ciphers. When selecting EC ciphers you must choose either non-EC ciphers only, or a mixture of EC and non-EC ciphers. EC ciphers must not be selected on their own.



Default\_Cisco\_SIP\_Proxy\_Peer\_Auth\_TLS\_Context, supports the selection of additional stronger ciphers. You can select the appropriate cipher based on the required configuration. You must ensure that the selected cipher list aligns with the peer's supported ciphers before configuring Interdomain Federation.

### Create a New TLS Peer Subject

When you import the Cisco Expressway-C security certificate to the IM and Presence Service, the IM and Presence Service automatically adds the Cisco Expressway-C as a TLS peer subject. Therefore you do not need to manually add the Cisco Expressway-C as a TLS peer subject on the IM and Presence Service.

#### Procedure

Step 1	Log in to the <b>Cisco Unified CM IM and Presence Administration</b> user interface. Choose <b>System</b> > <b>Security</b> > <b>TLS Peer Subjects</b> .
Step 2	Click Add New.
Step 3	Enter one of the following values:
	a) If you configure SIP federation with a Microsoft server, enter the external FQDN of the Access Edge Server in the Peer Subject Name field. This value must match the subject CN of the certificate that the Microsoft Access Edge server presents.
Step 4	Enter the name of the external server in the Description field.
Step 5	Click Save.

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## **Turn On the SIP Federation Service**

Turn on the Cisco XCP SIP Federation Connection Manager service. This turns on the SIP Federation feature for each user that you provision. You must complete this task on each node in the cluster.

### Procedure

Step 1	Log in to the <b>Cisco Unified IM and Presence Serviceability</b> user interface. Choose <b>Tools</b> > <b>Service Activation</b> .
Step 2	Choose the server from the Server drop-down list.
Step 3	Click Go.
Step 4	Click the button next to the <b>Cisco XCP SIP Federation Connection Manager</b> service in the IM and Presence Services section.
Step 5	Click Save.
Step 6	The Cisco SIP Proxy service must be running for SIP federation to work. Log in to the <b>Cisco Unified IM</b> and <b>Presence Serviceability</b> user interface. Choose <b>Tools</b> > <b>Feature Services</b> and verify that the Cisco SIP Proxy service is running.