



Line Attribute Updates for Devices and User Device Profiles

This chapter provides information to use a query to update lines for devices and User Device Profiles.

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Device and UDP Line Updates

You can use a query to update lines for devices and User Device Profiles. To update line attributes for a specific group of devices or user device profiles, use the Update Lines option. Lines for a phone and a user device profile get updated at the same time when both are part of the query result.



Tip When a phone is deleted from the Cisco Unified Communications Manager database, the directory number remains in the database. To manage these orphan directory numbers, you can use the Update Lines option to search for unassigned directory numbers and delete or update these directory numbers.

Update Device and UDP Lines Using Query

Use a query to update lines in devices and user device profiles.

Procedure

Step 1 Choose Bulk Administration > User Device Profiles > Add/Update Lines > Update Lines.

The Update Lines Query window displays.

Note You can update all lines by not specifying a query. Skip to 2.

Step 2 From the first Find Line where drop-down list box, choose one of the following criteria:

- Directory Number

- Route Pattern
- Line Description
- Calling Search Space (Phone)
- Calling Search Space (Line)
- Device Pool
- Device Description
- Line Position
- Unassigned DN
- Call Pickup Group

Note To locate and delete orphaned directory numbers, use “Unassigned DN.”

Step 3 From the second Find Line where drop-down list box, choose one of the following criteria:

- begins with
- contains
- is exactly
- ends with
- is empty
- is not empty

Step 4 In the search field list box, choose or enter the value that you want to locate.

For example, you can choose the Line Partition from the list or enter a range of directory numbers.

Tip To find all lines that are registered in the database, click Find without entering any search text.

Step 5 To further define your query and to add multiple filters, check the Search Within Results check box, choose AND or OR from the drop-down box, and repeat [Step 2](#) and [Step 3](#).

Step 6 To display the records that are going to be affected, click Find.

A list of discovered lines displays by

- Pattern/Directory Number
- Partition
- Description

Step 7 Click Next.

The Update Lines window shows the type of query that you chose at the top.

Tip If you want to change the type of query, click Back.

Step 8 Specify the setting that you want to update for all the records that you have defined in your query. You can choose multiple parameters to update. See [BAT Template Phone Line Field Descriptions](#) for field descriptions.

Note Values that display in some fields display from Cisco Unified Communications Manager. You must configure these values by using Cisco Unified Communications Manager Administration.

Step 9 In the Job Information area, enter the Job description.

Step 10 Choose an insert method. Do one of the following:

- a) Click Run Immediately to insert lines immediately.
- b) Click Run Later to insert lines at a later time.

Step 11 Click Submit to create a job for inserting the phone records.

Use the Job Configuration window to schedule and/or activate this job.

Note If any information for a line record fails, Cisco Unified Communications Manager Bulk Administration (BAT) does not update that line record.

Related Topics

[BAT Log Files](#)

[Manage Scheduled Jobs](#)

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Topics Related to User Device Profile Line Updates

- [Update Device and UDP Lines Using Query](#), on page 1
- [BAT Template Phone Line Field Descriptions](#)
- [Manage Scheduled Jobs](#)
- [BAT Log Files](#)

