Configure Cisco Jabber

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Cisco Jabber is a suite of Unified Communications applications that allow seamless interaction with your contacts from anywhere. Cisco Jabber offers IM, presence, audio and video calling, voicemail, and conferencing.

The applications in the Cisco Jabber family of products are:

- Cisco Jabber for Windows

- Cisco Jabber for Mac

- Cisco Jabber for iPhone and iPad

- Cisco Jabber for Android

- Cisco Jabber Softphone for VDI

For more information about the Cisco Jabber suite of products, see https://www.cisco.com/go/jabber or https://www.cisco.com/c/en/us/products/unified-communications/jabber-softphone-for-vdi/index.html .

For detailed information about how to configure your system to work with Cisco Jabber, see the *Cisco Jabber Deployment and Installation Guide* at http://www.cisco.com/c/en/us/support/unified-communications/jabber-windows/products-installation-guides-list.html.

Push Notifications Deployment

Push Notifications is mandatory for Cisco Jabber on iOS clients such as iPhone and iPad. When your cluster is enabled for Push Notifications, Unified Communications Manager and the IM and Presence Service use Apple's cloud-based Push Notification service to push notifications for voice and video calls, instant message notifications to Cisco Jabber iOS clients that are running in suspended mode (also known as background mode). Push Notifications allows your system to maintain a persistent communication with Cisco Jabber.

For additional information, including how to configure your system for Push Notifications, see the *Push Notifications Deployment Guide* at https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/push_notifications/cucm_b_push-notifications-deployment-guide.html.

Cisco Jabber Interactions and Restrictions

Feature	Interactions
Graceful registration	Graceful registration covers dual registration attempts from two Cisco Jabber clients with the same device name (for example, Jabber running on both an office laptop and a home office laptop). The feature de-registers the initial registration automatically so that the second registration can proceed. The de-registered Jabber client does not re-register. Graceful registration is supported automatically for Cisco Jabber, except when Jabber is deployed in a Mobile and Remote Access (MRA) deployment. In MRA deployments, the de-registered Jabber client attempts to re-register. For MRA deployments, if you have Cisco Jabber running on two devices with the same device name, make sure to log Jabber out of one device before you use the other.