Feature Group Template Setup

This chapter contains information to set up feature group templates.

Feature Group Template Setup

In Cisco Unified Communications Manager Administration, use the **User Management** > **User/Phone Add** > **Feature Group Templates** menu path to set up a feature template that includes features such as mobility and IM and Presence. You can also assign a pre-configured service profile and universal device templates to a user.

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Note   You set up feature group templates that you use when you add a user or device from the **Quick User/Phone Add** window. Changes to the template do not affect users and devices that are already added.

This table lists and describes the field settings on the **Feature Group template** window.

Table 1: Feature Group Template Settings

Field	Description
Feature Group Templates	
Name	Enter the feature group template identification name.
Description	Enter a description for the feature group template. The description can be up to 100 characters in any language, and most punctuation is allowed.
Features	

Field	Description
Home Cluster	Check this check box if the end user is homed to this cluster. The end user should only be homed to one cluster within the enterprise.
	Note IM and Presence does not function properly if an end user is assigned to more than one cluster.
	Note After an upgrade to Unified Communications Manager Release 10.0(1), when new users are synced from LDAP, the home cluster is not enabled. You must modify your existing LDAP synchronization agreement and add a Feature Group Template which has the home cluster enabled.
Enable User for Unified CM IM and Presence (Configure IM and Presence in the associated UC Service Profile)	Check this check box to enable the end user (on the home cluster) for IM and Presence. Configure IM and Presence in the associated service profile.
	Note You must install a Cisco Unified Communications Manager IM and Presence Service node along with Cisco Unified Communications Manager.
	Use the **User Management** > **User Settings** > **UC Services** menu to configure the settings for the IM and Presence Service.
Include meeting information in Presence	Check this checkbox to enable the end user to include meeting and calendar information in IM and Presence Service.
	Before making this selection, the end user must be on the home cluster and have IM and Presence enabled. Also ensure that an Exchange Presence Gateway is configured on the Cisco Unified Communications Manager IM and Presence Service server.
	You can also enable the inclusion of end user meeting and calendar information in IM and Presence Service using the End User Configuration window or the Bulk Administration Tool. For information about using the Bulk Administration Tool to enable the inclusion of meeting and calendar information, see topics related to configuring an end user template in the *Cisco Unified Communications Manager Bulk Administration Guide*.
Service Profile	Select a service profile from the drop-down list box. To view the settings for each service profile, select the **More Details** link.
	Note You can create new service profiles from the **User Management** > **User Settings** > **Service Profile** menu.
User Profile	Select a user profile from the drop-down list box. To view the settings for each service profile, select the **More Details** link.
	Note You can create new user profiles from the **User Management** > **User Settings** > **User Profile** menu.

Field	Description
Allow Control of Device from CTI	If you check this check box, the AllowCTIControlFlag device property becomes active, which allows control of the device from computer telephony integration (CTI) applications. This setting takes effect when the user signs in to a device or the device is in the user CTI control device list. **Note** If the user does not sign into a device or no device exists in the user CTI control device list, this setting has no effect. The Allow Control of Device from CTI setting in the end user configuration overrides the AllowCTIControlFlag device property of the device to which the user signs in.
Enable Extension Mobility Cross Cluster	Check this check box to enable this end user to use the Cisco Extension Mobility Cross Cluster feature.
Enable Mobility	Check this check box to activate Cisco Unified Mobility, which allows the user to manage calls through a single phone number and to pick up in-progress calls on the desk phone and mobile phone.
Enable Mobile Voice Access	Check this check box to allow the user to access the Mobile Voice Access integrated voice response (IVR) system to initiate Cisco Unified Mobility calls and activate or deactivate Cisco Unified Mobility capabilities.
Maximum Wait Time for Desk Pickup *	Enter the maximum time in milliseconds that is permitted to pass before the user must pick up a call that is transferred from the mobile phone to desktop phone. Default: 10000
Remote Destination Limit *	Enter the maximum number of phones to which the user is permitted to transfer calls from the desktop phone. Default: 4
BLF Presence Group *	Use this field to configure the BLF Presence feature. From the drop-down list box, choose a BLF presence group for the end user. The selected group specifies the destinations that the end user can monitor. The default value for BLF Presence Group specifies Standard Presence group, configured with installation. BLF presence groups that are configured in Cisco Unified CM Administration also appear in the drop-down list box. BLF presence authorization works with BLF presence groups to allow or block presence requests between groups. For more information about how to configure permissions between groups and how BLF presence works with extension mobility, see the *Cisco Unified Communications Manager Features and Services Guide*.

Field	Description
SUBSCRIBE Calling Search	Supported with the BLF presence feature, the SUBSCRIBE calling search space determines how Unified Communications Manager routes presence requests that come from the end user. This setting allows you to apply a calling search space separate from the call-processing search space for presence (SUBSCRIBE) requests for the end user.
	From the drop-down list box, choose the SUBSCRIBE calling search space to use for presence requests for the end user. All calling search spaces that you configure in Cisco Unified CM Administration appear in the SUBSCRIBE Calling Search Space drop-down list box.
	If you do not select a different calling search space for the end user from the drop-down list, the SUBSCRIBE calling search space defaults to None.
	To configure a SUBSCRIBE calling search space specifically for this purpose, you configure a calling search space as you do all calling search spaces.
User Locale	From the drop-down list box, choose the locale that is associated with the end user. The user locale identifies a set of detailed information to support end users, which includes language and font.
	Unified Communications Manager uses this locale for extension mobility and the Cisco Unified Communications Self Care Portal. For Cisco Extension Mobility login, the locale that is specified here takes precedence over the device and device profile settings. For Cisco Extension Mobility logout, Unified Communications Manager uses the end user locale that the default device profile specifies.
	Note If you do not choose an end user locale, the locale that is specified in the Cisco CallManager service parameters as Default User Locale applies.
Desk Phones	From the drop-down list box, select a universal device template for desk phones that are associated to this user.