



Training Resources

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Recommended Certifications

Cisco offers a number of industry leading certifications to validate the skills and experience required to install and operate Cisco Business Edition 6000 collaboration solutions.

[Associate Level Certification \(CCNA Voice\)](#)

[Professional Level Certification \(CCNP Voice\)](#)

Recommended Learning

Cisco offers a variety of online and instructor led learning to prepare for certification and Cisco Business Edition 6000 deployment and operation.

[Introducing Cisco Voice and Unified Communications Administration \(ICOMM\)](#)

[Implementing Cisco Voice Communications and QoS \(CVOICE\)](#)

[Implementing Cisco Unified Communications Manager, Part 1 \(CIPT1\)](#)

[Integrating Cisco Unified Communications Applications \(CAPPS\) Prerequisites](#)

[Telepresence Video Field Engineer for Express \(PATVFEE v1.0\) Training](#)

[Deploying Cisco Unified Contact Center Express \(UCCXD\)](#)

Virtualization Training

Virtualization training is available directly from the hypervisor vendor and their learning partners.

[VMware education portal](#)

[VMware vSphere: Install Configure, Manage \[V5.0\]](#)

[VMware vSphere: Install Configure, Manage \[V5.1\]](#)

Partner Education Center

Offers Cisco registered partners a vast repository of high-quality on-demand and instructor led training that may be used to achieve specialization, certification, and a greater understanding of Cisco solutions.

For Partners: [Partner Education Center \(PEC\)](#)