



Install and Upgrade Guides

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- [Cisco Business Edition 6000 Co-residency Policy Requirements](#)
- [Cisco Business Edition 6000 Quick Start Guide](#)
- [Installation Guide for Cisco Business Edition 6000, Release 9.1\(2\)](#)

Cisco Prime Collaboration, Release 9.5	<ul style="list-style-type: none"> • Cisco Prime Collaboration Quick Start Guide: This document explains how to install Cisco Prime Collaboration on virtualized servers. • Cisco Prime Collaboration Provisioning Guide: This document explains how to manages IP communication services in an integrated IP telephony, voicemail, and unified messaging environment.
Enterprise License Manager, Release 9.1(2)	Enterprise License Manager User Guide : This document provides instructions on how to install, set up, and use Enterprise License Manager.
Cisco Unified Communications Manager, Release 9.1(1)	<ul style="list-style-type: none"> • Installing Cisco Unified Communications Manager, Release 9.1(1): This document describes how to install Cisco Unified Communications Manager. • Upgrade Guide for Cisco Unified Communications Manager, Release 9.1(1): This document describes how to upgrade Cisco Unified Communications Manager.

Cisco Unified Communications Manager IM and Presence Service, Release 9.1(1)	<ul style="list-style-type: none"> • Installing Cisco Unified Communications Manager IM and Presence Service, Release 9.1(1): This document describes how to install Cisco IM and Presence Service. • Upgrade Guide for Cisco Unified Communications Manager IM and Presence Service, Release 9.1(1): This document describes how to upgrade Cisco IM and Presence Service.
Cisco Unity Connection, Release 9.x	<ul style="list-style-type: none"> • Installation Guide for Cisco Unity Connection Release 9.x: This document contains information and instructions for installing the operating system and Cisco Unity Connection on the server. • Upgrade Guide for Cisco Unity Connection Release 9.x: This document contains information and instructions for upgrading Cisco Unity Connection software, migrating to Connection, adding Connection languages, replacing Connection servers, creating or changing a Connection cluster, renaming or changing the IP addresses of Connection servers, and renaming Connection servers.
Cisco Contact Center Express, Release 9.0.2	<ul style="list-style-type: none"> • Install and Upgrade Guide for Cisco Unified Contact Center Express, Release 9.0(2): This document explains how to install Cisco Unified Contact Center Express on a single node deployment or two-node high availability deployment in a cluster environment.
Cisco Video Communications Server, Release 7.2	<ul style="list-style-type: none"> • Cisco TelePresence Deployment Guide for VCS, Release 7.2: This guide specifies the virthaul machine platform requirements for VCS, how to load the .OVA file and install a virtual machine. • Deployment Guide for Cisco Unified Communications Manager with Cisco VCS: This deployment guide provides guidelines on how to configure the Cisco TelePresence Video Communication Server Release 7.2 and Cisco Unified Communications Manager Releases 8.6.x and 9.x to interwork through a SIP trunk.
Cisco Emergency Responder	<ul style="list-style-type: none"> • Administration Guide for Cisco Emergency Responder, Release 9.0: This document provides you with the required information to install, configure, manage, and use Cisco Emergency Responder.

Cisco Business Edition 6000, Release 9.0

[Migrating from Cisco Prime Unified Provisioning Manager 9.0 Business Edition to Prime Collaboration 9.0 Provisioning](#)

<p>Cisco Prime Collaboration, Release 9.0</p>	<ul style="list-style-type: none"> • Cisco Prime Collaboration Quick Start Guide 9.0: This document explains how to install Cisco Prime Collaboration (Prime Collaboration) on virtualized servers. • Cisco Prime Collaboration Provisioning Guide 9.0: This document explains how to manages IP communication services in an integrated IP telephony, voicemail, and unified messaging environment.
<p>Cisco Unified Communications Manager, Release 9.0</p>	<ul style="list-style-type: none"> • Installing Cisco Unified Communications Manager, Release 9.0(1): This document describes how to install Cisco Unified Communications Manager. • Upgrade Guide for Cisco Unified Communications Manager, Release 9.0(1): This document describes how to upgrade Cisco Unified Communications Manager.
<p>Cisco Unified Communications Manager IM and Presence Service, Release 9.0</p>	<ul style="list-style-type: none"> • Installing Cisco Unified Communications Manager IM and Presence Service, Release 9.0(1): This document describes how to install IM and Presence Service. • Upgrade Guide for Cisco Unified Communications Manager IM and Presence, Release 9.0(1): This document describes how to upgrade IM and Presence Service.

<p>Cisco Unity Connection, Release 9.x</p>	<ul style="list-style-type: none"> • Installation Guide for Cisco Unity Connection Release 9.x: This document contains information and instructions for installing the operating system and Cisco Unity Connection on the server. • Upgrade Guide for Cisco Unity Connection Release 9.x: This document contains information and instructions for upgrading Cisco Unity Connection software, migrating to Connection, adding Connection languages, replacing Connection servers, creating or changing a Connection cluster, renaming or changing the IP addresses of Connection servers, and for renaming Connection servers.
<p>Cisco Unified Contact Center Express, Release 9.0(1)</p>	<ul style="list-style-type: none"> • Installation Guide for Cisco Unified Contact Center Express, Release 9.0(1): This document explains how to install Cisco Unified Contact Center Express on a single node deployment or two-node high availability deployment in a cluster environment. • Upgrade Guide for Cisco Unified Contact Center Express, Release 9.0(1): This document describes how to upgrade to Cisco Unified Contact Center Express.
<p>Cisco Video Communications Server</p>	<p>Cisco TelePresence Deployment Guide for VCS, Release 7.1: This deployment guide specifies the VM platform requirements for VCS, how to load .OVA file and install a VM</p>
<p>Cisco Emergency Responder</p>	<p>Administration Guide for Cisco Emergency Responder, Release 9.0: This document provides you with the required information to install, configure, manage, and use Cisco Emergency Responder.</p>

Cisco Business Edition 6000, Release 8.6

<p>Cisco Unified Communications Manager, Release 8.6(1)</p>	<ul style="list-style-type: none"> • Installing Cisco Unified Communications Manager, Release 8.6(1): This document describes how to install Cisco Unified Communications Manager. • Upgrading to Cisco Unified Communications Manager, Release 8.6(1): This document describes how to upgrade Cisco Unified Communications Manager.
<p>Cisco Unified Presence, Release 8.6</p>	<ul style="list-style-type: none"> • Installation Guide for Cisco Unified Presence, Release 8.6(1): This document describes how to install IM and Presence Service. • Upgrade Guide for Cisco Unified Presence, Release 8.6(1): This document describes how to upgrade IM and Presence Service.
<p>Cisco Unity Connection, Release 8.x</p>	<ul style="list-style-type: none"> • Installation Guide for Cisco Unity Connection Release 8.x: This document contains information and instructions for installing the operating system and Cisco Unity Connection on the server. • Upgrade Guide for Cisco Unity Connection Release 8.x: This document contains information and instructions for upgrading Cisco Unity Connection software, migrating to Connection, adding Connection languages, replacing Connection servers, creating or changing a Connection cluster, renaming or changing the IP addresses of Connection servers, and for renaming Connection servers.
<p>Cisco Unified Contact Center Express, Release 8.5(1)(1)</p>	<ul style="list-style-type: none"> • Installation Guide for Cisco Unified Contact Center Express, Release 8.5(1): This document explains how to install Cisco Unified Contact Center Express on a single node deployment or two-node high availability deployment in a cluster environment. • Upgrade Guide for Cisco Unified Contact Center Express, Release 8.5(1): This document describes how to upgrade to Cisco Unified Contact Center Express.

Cisco Emergency Responder	Administration Guide for Cisco Emergency Responder, Release 8.6 : This document provides you with the required information to install, configure, manage, and use Cisco Emergency Responder.
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Other Guides

- [Install and Upgrade Guides for Cisco Unified Attendant Console](#)
- [Migrating from Cisco Prime Unified Provisioning Manager 8.6 Business Edition to Prime Collaboration 9.0 Provisioning](#)
- [Cisco Unified Communications Manager on virtualized servers](#)
- [Cisco Intercompany Media Engine Installation and Configuration Guide, Release 9.0\(1\)](#)
- [Supported System Capacities](#)
- [Cisco Unified Communications Answer File Generator](#)
- [How to Use the AFG with the Virtual Floppy Drive](#)
- [Unified Communications in a Virtualized Environment](#)
- [UC Virtualization Supported Hardware](#)
- [Unified Communications VMware Requirements](#)
- [Unified Communications Sizing Tool](#)
- [Cisco Business Edition 6000 OVA/OVF Templates](#)
- [Unified Communications Virtualization Sizing Guidelines](#)