



Reference Guides

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Cisco Business Edition 6000

Cisco Validated Designs for Collaboration: These guides provide the framework for systems design based on common use cases or current engineering system priorities. Cisco engineers have tested and documented each CVD in order to help ensure faster, more reliable, and more predictable deployment.

Cisco Collaboration 9.x Solution Reference Network Designs (SRND) : This document provides design considerations and guidelines for deploying Cisco Unified Communications and Collaboration solutions, including Cisco Unified Communications Manager 9.x, Cisco TelePresence Video Communication Server, and other components of a Cisco Unified Communications and Collaboration System.

Product	Documentation
Cisco Prime Collaboration, Release 9.0	<ul style="list-style-type: none">• Cisco Prime Collaboration Administration Guide: Use this document for the configuration, provisioning, inventory, and maintenance of infrastructure-based, real-time collaboration services such as video (TelePresence) and telephony (VoIP), including endpoints, management servers, and service-specific network devices• Cisco Prime Collaboration Documentation Overview: This document describes the various documents that comprise the Prime Collaboration, Release 9.0 documentation set.• Technical Support Documents: For all other application specific documentation.

Product	Documentation
<p>Cisco Unified Communications Manager, Release 9.1(1)</p>	<ul style="list-style-type: none"> • Cisco Unified Communications Manager Administration Guide: This document provides instructions for administering the Cisco Unified Communications Manager system. This document includes descriptions of procedural tasks that you complete by using Cisco Unified Communications Manager Administration. • Cisco Unified Communications Manager Documentation Guide: The Cisco Unified Communications Manager Documentation Guide describes the various documents that comprise the Cisco Unified Communications Manager 9.1(1) documentation set. The guide contains URLs that link directly to these documents. • Technical Support Documents: This site lists all other application-specific documentation.
<p>Cisco Unified Communications Manager IM and Presence Service, Release 9.1(1)</p>	<ul style="list-style-type: none"> • Cisco Unified Communications Manager IM and Presence Service Deployment Guide: This document describes how to deploy and configure IM and Presence Service, Cisco client applications such as Cisco Unified Personal Communicator, and third-party client applications. • Cisco Jabber for Everyone Quick Start Guide: The <i>Jabber for Everyone Quick Start Guide</i> provides a solution-level overview of the Cisco Jabber for Everyone offer as well as a quick-start guide to deployment, from core functionality to advanced features. • Cisco Unified Communications Manager IM and Presence Service Documentation Guide: The documentation for the IM and Presence Service Release 9.1 is listed with the Cisco Unified Communications Manager Release 9.1 documentation. Click the link to be redirected. • Technical Support Documents: This site lists all other application-specific documentation.

Product	Documentation
<p>Cisco Unity Connection, Release 9.1(1)</p>	<ul style="list-style-type: none"> • Cisco Unity Connection System Administration Guide: This document contains information and instructions for creating a call management plan by using call routing, restriction tables, and call handlers; for customizing the Cisco Unity Connection conversation; for handling messages and distribution lists; for managing audio formats; for managing user passwords and PINs; for managing the phone system integration; for setting up system transfers; for configuring IMAP settings; for managing partitions and search spaces. • Cisco Unity Connection Documentation Guide: This document describes the pieces that make up the Cisco Unity Connection 9.x documentation set, such as General information, Design, Install and Upgrade, Configure. • Technical Support Documents: This site lists all other application-specific documentation.
<p>Cisco Unified Contact Center Express, Release 9.0</p>	<ul style="list-style-type: none"> • Cisco Unified Contact Center Express Administration Guide: Cisco Unified Contact Center Express, a member of the Cisco Unified Communications family of products, manages customer voice contact centers for departments, branches, or small to medium-size companies planning to deploy an entry-level or mid-market contact center solution. This document provides instructions for using the administration web interface to provision the subsystems of the Unified Contact Center Express package and to configure Unified Contact Center Express applications. • Cisco Unified Contact Center Express Resource Card: This document lists all the useful resources for Cisco Unified Contact Center, Release 9.0(1). • Technical Support Documents: For all other application specific documentation.

Product	Documentation
Cisco Video Communication Server	<ul style="list-style-type: none"> • Cisco TelePresence Video Communication Server Administrator Guide: This Administrator Guide is provided to help you make the best use of your VCS. The Administrator Guide has been divided into several sections, providing conceptual, configuration and reference information about the various features and capabilities of the VCS. • Cisco TelePresence VCS Virtual Machine Deployment Guide: This deployment guide specifies the VM platform requirements for VCS, how to load the VCS ova installation file, how to install a VM and how to troubleshoot the system, when there are issues. • Technical Support Documents: For all other application specific documentation.
Cisco Emergency Responder, Release 9.0	<ul style="list-style-type: none"> • Cisco Emergency Responder 9.0 Administration Guide: This document provides you with the required information to install, configure, manage, and use Cisco Emergency Responder (Emergency Responder). • Technical Support Documents: For all other application specific documentation.
Cisco Unified Attendant Consoles, Release 9.1(1)	<ul style="list-style-type: none"> • Cisco Unified Attendant Console Business/Department Edition Web Admin and Installation Guide: This document describes how to install and configure Cisco Unified Attendant Console Business/Department Edition (CUACBE/CUACDE)—its databases, connections to Cisco Unified Communications Manager, and its system and user settings—using the Cisco Unified Attendant Admin web application. • Technical Support Documents: For all other application specific documentation.
InformaCast Basic Paging	<p>InformaCast Virtual Appliance Basic Paging: This document is written with two audiences in mind: the administrators and users of InformaCast. There are also two releases of this document: one for environments using Basic InformaCast functionality and another for Advanced InformaCast functionality. Please make sure you have the correct release by looking at the environment type that is printed at the bottom of every page.</p>