



Software Downloads

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Cisco Business Edition 6000, Release 9.1(2)

| Product | Available Software Types |
|--|---|
| Cisco Prime Collaboration Release 9.5 | <ul style="list-style-type: none"> • Prime Collaboration Patches • Prime Collaboration Software |
| Cisco Unified Communications Manager Release 9.1 | <ul style="list-style-type: none"> • Recovery Software • SIP Normalization and Transparency Scripts • Unified Communications Manager / CallManager / Cisco Unity Connection Utilities • Unified Communications Manager / Cisco Unity Connection Time Zone Updates • Unified Communications Manager / Cisco Unity Connection Updates • Unified Communications Manager Virtual Machine Templates • Unified Communications Manager/CallManager Device Packages • Unified Communications Manager/CallManager Locale Installer |

| Product | Available Software Types |
|--|---|
| Cisco Unified Communications Manager IM and Presence Service Release 9.1 | <ul style="list-style-type: none"> • Unified Presence Locale Installer • Unified Presence OVA Templates • Unified Presence Server (CUP) Updates |
| Cisco Unity Connection Release 9.1 | <ul style="list-style-type: none"> • Recovery Software • Unified Communications Manager / CallManager / Cisco Unity Connection Utilities • Unified Communications Manager / Cisco Unity Connection Time Zone Updates • Unified Communications Manager / Cisco Unity Connection Updates • Unity Connection Locale Installer |
| Cisco Unified Contact Center Express Release 9.0 | <ul style="list-style-type: none"> • Customer Response Solution Software • Unified Contact Center Express Virtual Machine Templates • Windows to Linux Upgrade Tool |
| Cisco Emergency Responder Release 9.0 | <ul style="list-style-type: none"> • Emergency Responder Updates • Emergency Responder Virtual Machine Templates |
| Cisco TelePresence Video Communication Server Release 7.2 | TelePresence Software |
| Cisco Unified Attendant Consoles | <ul style="list-style-type: none"> • Cisco Unified Attendant Console Business Edition • Cisco Unified Attendant Console Compact Edition • Cisco Unified Attendant Console Department Edition • Cisco Unified Attendant Console Enterprise Edition • Cisco Unified Attendant Console Premium Edition |

| Product | Available Software Types |
|-------------------------------------|--|
| Cisco Paging Server | <ul style="list-style-type: none"> • Cisco Paging Server 8.4(1) Bootable OVA • Cisco Paging Server deb file to upgrade from v8.3 to v8.4 |

Cisco Business Edition 6000, Release 9.0

| Product | Available Software Types |
|--|---|
| Cisco Prime Collaboration Release 9.0 | <ul style="list-style-type: none"> • Prime Collaboration Patches • Prime Collaboration Software |
| Cisco Unified Communications Manager Release 9.0 | <ul style="list-style-type: none"> • Recovery Software • SIP Normalization and Transparency Scripts • Unified Communications Manager / CallManager / Cisco Unity Connection Utilities • Unified Communications Manager / Cisco Unity Connection Time Zone Updates • Unified Communications Manager / Cisco Unity Connection Updates • Unified Communications Manager Virtual Machine Templates • Unified Communications Manager/CallManager Device Packages • Unified Communications Manager/CallManager Locale Installer |
| Cisco Unified Communications Manager IM and Presence Service Release 9.0 | <ul style="list-style-type: none"> • Unified Presence Locale Installer • Unified Presence OVA Templates • Unified Presence Server (CUP) Updates |
| Cisco Unity Connection Release 9.0 | <ul style="list-style-type: none"> • Recovery Software • Unified Communications Manager / CallManager / Cisco Unity Connection Utilities • Unity Connection Locale Installer |

| Product | Available Software Types |
|---|--|
| Cisco Unified Contact Center Express Release 9.0 | <ul style="list-style-type: none"> • Customer Response Solution Software • Unified Contact Center Express Virtual Machine Templates • Windows to Linux Upgrade Tool |
| Cisco Emergency Responder Release 9.0 | <ul style="list-style-type: none"> • Emergency Responder Updates • Emergency Responder Virtual Machine Templates |
| Cisco TelePresence Video Communication Server 7.2 | TelePresence Software |

Cisco Business Edition 6000, Release 8.6

| Product | Available Software Types |
|---|---|
| Cisco Unified Communications Manager Release 8.6(1) | <ul style="list-style-type: none"> • Intercompany Media Software • Recovery Software • SIP Normalization and Transparency Scripts • Unified Communications Manager / CallManager / Cisco Unity Connection Utilities • Unified Communications Manager / Cisco Unity Connection Time Zone Updates • Unified Communications Manager / Cisco Unity Connection Updates • Unified Communications Manager Virtual Machine Templates • Unified Communications Manager/CallManager Device Packages • Unified Communications Manager/CallManager Locale Installer • Voice Log Translator (VLT) Software |

| Product | Available Software Types |
|---|---|
| Cisco Unified Presence Release 8.6 | <ul style="list-style-type: none"> • Unified Presence Locale Installer • Unified Presence OVA Templates • Unified Presence Server (CUP) Updates |
| Cisco Unity Connection Release 8.x | <ul style="list-style-type: none"> • Recovery Software • Unified Communications Manager / CallManager / Cisco Unity Connection Utilities • Unified Communications Manager / Cisco Unity Connection Time Zone Updates • Unified Communications Manager / Cisco Unity Connection Updates • Unity Connection Locale Installer |
| Cisco Unified Contact Center Express Release 8.5(1) | <ul style="list-style-type: none"> • Customer Response Solution Software • Unified Contact Center Express Virtual Machine Templates • Windows to Linux Upgrade Tool |
| Cisco Emergency Responder Release 8.6 | <ul style="list-style-type: none"> • Emergency Responder Updates • Emergency Responder Virtual Machine Templates |

