

Introduction to the Cisco Business Edition 6000 and 7000 appliances

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Who Should Use This Guide?

This guide is for deployments using the BE6000M (M6) BE7000M (M6) or BE7000H (M6) appliance models, factory-preloaded with the 14X15X-K9-16 / 14X15X-XU-16 applications suite for Collaboration System Releases 14 and 15.

This guide helps you set up your Business Edition appliance if you can answer yes to the following questions.

• Are you doing a manual installation of applications on a Cisco Business Edition appliance? This guide covers everything that you have to do to customize it for your business needs.

Are you installing application versions from Collaboration System Release 14 and 15? If yes, this installation guide applies. If no, then your applications may not support ESXi 7.0 and you cannot leverage the factory-loaded software.

Applications from Collaboration System Releases 12.5 and older are not factory-installed on M6 appliances.

• Does your deployment fit within the Supported Solution Capacities described in Appendix A?



Note Cisco partners can find more information on the http://www.cisco.com/go/bepartner.

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Caution

ion Do not reinstall or downgrade the factory-loaded virtualization software. Do not reformat the disks or rebuild the storage hardware array. Either action wipes out the factory preloaded software and causes post installation problems.

Business Edition 6000 and 7000 Appliances are shown in following:

Customizable, ready-to-use platforms with many application choices									
Calling				Messaging	Contact Center	Edge	Management		
Call control Cisco [®] Unified Communications Manager	Messaging Cisco Unity' Connection	Paging Cisco Paging Server	Attendant console Cisco Unified AC	Emergency services Cisco Emergency Responder	IM and presence Cisco Jabber*	Contact center Cisco Unified CCX	Collaboration Edge and Cisco Expressway ^{to}	System management Cisco Prime' Collaboration	
Pre-loaded applications									
BE6000M BE7000H Max 1000 users, 1200 devices Add capacity by linking multiple servers							le servers		
Business Edition 6000 appliances					Business Edition 7000 appliances				

Figure 1: Business Edition 6000 and 7000 Appliances

New and Changed Information

The following table provides an overview of the significant changes to the features in this guide up to this current release. The table does not provide an exhaustive list of all changes made to the guide or of the new features up to this release.

Table 1: New Features and Changed Behavior in Unified	Communications Manager and IM and Presence Service
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Feature or Change	Description	See	Date
Initial Release of Document for Preloads Version 14X15X-K9/XU-16 on M6 Appliances	Preload application files for CSR 14 and 15 versions (drop all files for version12.x) Revised preload file list (drop all skip-install-OVAs [now in UC media kits], drop all locales) Preloaded ESXi version to 7.0 U3i (ships unlicensed, license required but is sold separately or customer-provided) BE6000M, BE7000M, BE7000H (M6) appliance hardware		April 15, 2024

Essential Documents for Installation of the Business Edition 6000 or 7000 Appliance

You can proceed with the installation by using the instructions in this document, refer the following documents that are listed for Deployment Options, Equipment, and Applications. All of these documents are available at the http://www.cisco.com/c/en/us/support/unified-communications/business-edition-6000/tsd-products-support-series-home.html

Choose the product version, and then refer to the following documents:

- Deployment Options—To gain insights to help you plan your deployment, see the *Preferred Architecture* guides and the *Cisco Validated Designs* that are relevant to your business needs.
- Applications—To find out more about applications, see the following documents:
 - Business Edition 6000/7000 Software Load Summary / Release Notes—This document contains information on ISO and OVA files that are pre-loaded in the appliance's datastore.
 - Other documents for UC applications are listed on the Component Documentation tab.